

**To:** Amex Centurian Travel[natalia.molotkova@centurion.com]  
**From:** [REDACTED]  
**Sent:** Thur 9/27/2018 2:01:23 PM  
**Subject:** Re: Change [REDACTED] the leave TONIGHT!!! VRTHNP

ok, thanks...the 6:55pm flight with AF, correct?  
Once you figure out our credit we have with American for them, please let me know...we will for sure be able to use it for them. I want to keep track..

On Sep 27, 2018, at 10:00 AM, Natalia Molotkova  
[REDACTED] wrote:

It is done.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
(877) 877-0987  
Hours: Mon through Friday 9AM-530PM EST

Morning. Jeffrey wants [REDACTED] return to Paris tonight Please! Can we change their flight!!?

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 26, 2018 at 12:35:23 PM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] 22SEP18 VRTHNP

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot receive messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to [REDACTED]. click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future.

[View your Trips](#)

Travel Arrangements for [REDACTED]

**American Express Travel VRTHNP  
Record Locator**

**E-Ticket Number(s)**

Ticket AA 0017181819616-14SEP

DE Ticket AA 0017181819617-14SEP

Ticket AA 0017208995138-26SEP

DE Ticket AA 0017208995141-26SEP

**Friday 28 Sep 18**

**Other Information**

CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

**Flight Information**

Date	28 Sep 2018
Airline	<b>American Airlines</b>
Airline Record Locator	VRTHNP
Flight/Class	<b>AA 44 M Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Paris, Charles De Gaulle
Departing	06:10 PM
Arriving	07:45 AM / 29 Sep 2018
Departure Terminal	Terminal 8
Arrival Terminal	Terminal 2 A
Estimated Time	7 Hrs 35 Mins
Stops	Non-stop
Seats	40E, 40G

**Confirmed**

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most current entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained herein.

You may receive customer service emails even if you have requested not to receive email marketing offers from us. For more information about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information on downloading the software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or other fees, are assessed to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel operator regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, terrorism, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your needs based on various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an agent and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives to meet their targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers also provide compensation to us for various marketing and administrative services that we perform for them, such as generating leads through various channels, participating in marketing programs and supporting technology initiatives. In addition, we receive commissions from customers who use the American Express Card or other American Express products to pay for supplier products. We may enter into other business relationships with suppliers and these arrangements, including levels and types of incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider factors including supplier availability and your preferences. The relationships we have with suppliers may also influence the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you incur. We reserve the right to note profile and preference data for servicing purposes.