

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Fri 10/12/2018 1:56:05 PM  
**Subject:** Re: Itinerary for [REDACTED] 06OCT18 [REDACTED]

oh! you are back today! that's right! yea!!  
we wound up NOT canceling...all fine! thanks

On Oct 12, 2018, at 9:54 AM, Natalia Molotkova  
<[REDACTED]> wrote:

Sorry, Lesley, wasn't here, was gone for a week, did you get help on it?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thank you for your email. I am currently out of the office.

unbelievable. I am being told to cancel the whole Disney trip...I know we are within cancellation , but could y

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary for [REDACTED] 06OCT18 [REDACTED]  
**Date:** October 4, 2018 at 12:37:26 PM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept  
questions, please contact Centurion Travel Service at [REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for  
arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please  
details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

Saturday 06 Oct 18

### Hotel Information

Hotel	<b>FOUR SEASONS WALT DISNEY WORLD</b>
Address	10100 Dream Tree Blvd ORLANDO FL 32836
Telephone	1-407-3137777
Check In Date	Sat 06 Oct 2018
Check Out Date	Mon 08 Oct 2018
Confirmation Number	[REDACTED]
Base Rate	USD 949.00 / per night May be subject to local taxes, service charges, and daily resort fees if applicable
Cancellation Policy	Cancel 5 Days Prior To Arrival

**Confirmed**

### Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or other fees, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your stay regarding such charges.

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