

**To:** Bella Klein [REDACTED]  
**From:** [REDACTED]  
**Sent:** Fri 1/4/2019 2:49:43 PM  
**Subject:** Re: Credit for Emma Rod Larsen's Apple watch..

super! we will get one for [REDACTED]'s watch as well ...

On Jan 4, 2019, at 9:40 AM, Bella Klein [REDACTED] wrote:

Credit was received  
Thank you,  
Bella

[REDACTED]

On Jan 4, 2019, at 8:39 AM, [REDACTED] wrote:

Morning! Just want to make sure you watch for the credit for Emma Rod Larsen's watch. Merwin shipped it back on Dec. 20th...not sure how long it take for Apple to issue a credit. Was just thinking about it.

Begin forwarded message:

**From:** Merwin Dela cruz  
[REDACTED]

**Subject: Re: Confirmation from FedEx  
Email/Online Label**

**Date:** December 20, 2018 at 4:13:20 PM EST

**To:** [REDACTED] Bella  
Klein [REDACTED] Richard Kahn  
[REDACTED]

Package has been dropped off.  
<image1.jpeg>

Thanks

Merwin Dela Cruz  
[REDACTED]

On Dec 20, 2018, at 11:45 AM, Merwin Dela cruz  
[REDACTED] wrote:

Will drop it off today.  
Thanks

Sent from Yahoo Mail for iPhone

On Thursday, December 20, 2018, 11:42 AM, [REDACTED]  
[REDACTED] wrote:

Merwin, did you send the watch  
back yet?

Begin forwarded  
message:

**From:** "Martin  
O'Brien, Apple  
Business UES"  
<[uppereastsidebusiness@apple.com](mailto:uppereastsidebusiness@apple.com)>

**Subject:** Fwd:  
Confirmation  
from FedEx  
Email/Online  
Label

**Date:** December  
18, 2018 at  
12:05:19 PM EST

**To:** [REDACTED]

[REDACTED]  
**Cc:** Rich Kahn

[REDACTED]  
merwin dela cruz  
[REDACTED]

Hi [REDACTED] & Merwin -

Please see below return label for  
the watch (Part  
# **MTUG2LL/A**) ordered for  
Emma Rod Larsen.

Any questions, please let me know!

Best Wishes,

Martin O'Brien  
Business Expert  
Apple Upper East Side

[uppereastsidebusiness@apple.com](mailto:uppereastsidebusiness@apple.com)  
[www.apple.com/retail/uppereastside](http://www.apple.com/retail/uppereastside)

**Office Hours: M-F, 9am-5pm**

Begin forwarded  
message:

**From:** FedEx  
Email/Online  
Label NoReply  
<[EmailLabel@fedex.com](mailto:EmailLabel@fedex.com)>  
**Subject:**  
**Confirmation  
from FedEx  
Email/Online  
Label**  
**Date:** December  
18, 2018 at  
10:43:24 AM EST  
**To:**  
[uppereastsidebus  
iness@apple.com](mailto:uppereastsidebusiness@apple.com)  
**Reply-To:**  
[donotreply@fede  
x.com](mailto:donotreply@fedex.com)

Hello HBRK ASSOCIATES INC,  
A.R. has provided you with a return label for the shipment  
below.

**Shipment details**

Ship to: A.R.

Access label by: 01-01-2019

Return Merchandise Authorization (RMA) #: [6596099287](#)

For questions about your shipment call A.R. at [800-692-7753](#).

### **Printing your label**

You may print your label until 01-01-2019.

Once you've printed your label, you have five (5) days  
(ending at midnight,  
Central Standard  
Time) to reprint the  
same label.

### **Troubleshooting**

If you are unable to print your label using the link provided  
above, go to [FedEx  
Return Label](#) and  
enter User ID  
**EMMARODLAR**  
and Password  
**8raWKP6a6z**.

If you have other questions, call FedEx technical support  
at [1.877.339.2774](#)  
for assistance.

### **Want to learn more about simplifying your returns?**

**Check out**  
[FedEx®Returns  
Solutions](#).