

**To:** Apple Marché Saint Germain[marchesaintgermainbusiness@apple.com]  
**Cc:** Bella Kleir [REDACTED]  
**From:** Lesley Groff  
**Sent:** Mon 1/28/2019 3:53:05 PM  
**Subject:** Re: French Apple order

Yes! I was told the watch was received. Thank you so much for your help

Sent from my iPhone

On Jan 28, 2019, at 10:47 AM, Apple Marché Saint Germain  
<[marchesaintgermainbusiness@apple.com](mailto:marchesaintgermainbusiness@apple.com)> wrote:

Hello Lesley, Bella !

You should have receive the ship-to confirmation for the last Apple Watch today.

The delivery will be closed une 24h.

Regards :)

Vanessa Couty-Chéron  
Business Expert  
Apple Marché Saint Germain  
Tél.: + 33 (0)1 85 65 48 20  
[marchesaintgermainbusiness@apple.com](mailto:marchesaintgermainbusiness@apple.com)  
<http://www.apple.com/fr/retail/business/#moreinfo>

Apple Retail France E.U.R.L. est une société à responsabilité limitée ayant son siège social au 52 rue de la Victoire, 75009 Paris, au capital de EUR 43 607 500. Numéro d'immatriculation: 483 209 383 R.C.S. Paris. Numéro de TVA : FR 21483 293 83.

Le 24 janv. 2019 à 21:56, Lesley Groff [REDACTED] > a écrit :

Hello Vanessa...wanted you to know we actually received the 44MM w/Fauve buckle! This means it is the other Hermes watch we still need...can you let me know when you think it might ship?

Size: 40mm, Apple Watch Hermes Stainless Steel Case with Bordeaux/Rose Extreme/Rose Azalee Swift Leather Double Tour Band

On Jan 14, 2019, at 6:19 AM, Apple Marché Saint Germain <[marchesaintgermainbusiness@apple.com](mailto:marchesaintgermainbusiness@apple.com)> wrote:

Hello Lesley,

For the moment, it is the 44MM w/Fauve buckle which would be available at the end of feb.

For the 44mm space grey shipped, the delivery is planned and I will ask to our Logistic Service to get more information.

Yours,

Vanessa Couty-Chéron

Business Expert  
Apple Marché Saint Germain  
Tél.: + 33 (0)1 85 65 48 20  
[marchesaintgermainbusiness@apple.com](mailto:marchesaintgermainbusiness@apple.com)  
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Le 11 janv. 2019 à 16:10, Lesley Groff

[REDACTED] a écrit :

Hello Vanessa, can you tell me which Hermes watch will be available in Feb.? We ordered 2 of them. I would like to let the recipient know. It is the 44MM w/Fauve buckle or the 40MM w/Bordeaux double tour?

Also, I see the 44MM Space Gray watch shipped...do you know if it has been delivered? We do not have anyone at the apartment until after Jan. 16. We do have a doorman, but want to make sure all is well. Can we get proof of delivery?

Thanks, Lesley

On Jan 11, 2019, at 10:06 AM,  
Apple Marché Saint Germain  
<[marchesaintgermainbusiness@apple.com](mailto:marchesaintgermainbusiness@apple.com)> wrote:

Hi Bella,  
Hope you are well :)

I just want to inform you that one of Apple Watch Hermes will be available in February.

You can follow up it on your order confirmation.

I will give you delay if there will be changes.

Yours,

Vanessa Couty-Chéron

Business Expert  
Apple Marché Saint Germain  
Tél.: + 33 (0)1 85 65 48 20  
[marchesaintgermainbusiness@apple.com](mailto:marchesaintgermainbusiness@apple.com)  
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Numéro d'immatriculation: 483 209  
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FR 21483 293 83.

Le 8 janv. 2019 à  
12:59, Bella Klein



Hi Venessa  
I would prefer 3 separate charges and 3 invoices

Thank you,  
Bella

On Jan 8, 2019, at 4:31 AM, Apple Marché Saint Germain  
<[marchesaintgermainbusiness@apple.com](mailto:marchesaintgermainbusiness@apple.com)> wrote:

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Bella,  
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The invoices will be sent to you gradually as Apple  
Watch  
es will  
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d.

Do you want to receive only one package or each  
other  
?

Yours,

Vanessa  
Couty-  
Chéron

Business Expert  
Apple Marché Saint Germain  
Tél.: + 33 (0)1 85 65 48 20  
[marchesaintgermainbusiness@apple.com](mailto:marchesaintgermainbusiness@apple.com)  
<http://www.apple.com/fr/retail/business/#moreinfo>

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Le 7 janv. 2019 à 16:55, Bella Klein

[REDACTED] a écrit :

Venessa

Please email payment confirmation and advise on shipping date.

Thank you,  
Bella

[REDACTED]

On Jan 7, 2019, at 10:37 AM, Apple  
Marché Saint Germain  
<[marchesaintgermainbusiness@apple.com](mailto:marchesaintgermainbusiness@apple.com)>  
m> wrote:

Bella,

In the steps, payment will be passed when Apple Watches will be shipped. And it will be at this moment that the invoice will be created and sent to you by email.

Vanessa Couty-Chéron  
Business Expert  
Apple Marché Saint Germain  
Tél.: + 33 (0)1 85 65 48 20  
[marchesaintgermainbusiness@apple.com](mailto:marchesaintgermainbusiness@apple.com)  
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Le 7 janv. 2019 à 16:15, Bella Klein [REDACTED] a écrit :

I will call you with Amex card

number but I would appreciate if  
you can email invoice for backup.  
Thank you,  
Bella



On Jan 7, 2019, at 10:07  
AM, Apple Marché Saint  
Germain  
<[marchesaintgermainbusiness@apple.com](mailto:marchesaintgermainbusiness@apple.com)> wrote:

Hello Bella,  
You can call me to  
communicate payment  
information or give me by  
return :

- card type
- card holder
- Token/card n°
- Expiry date  
(MM/YYYY)

You don't give me the 3  
numbers security code.

Yours,

Vanessa Couty-Chéron  
Business Expert  
Apple Marché Saint Germain  
Tél.: + 33 (0)1 85 65 48 20  
[marchesaintgermainbusiness@apple.com](mailto:marchesaintgermainbusiness@apple.com)  
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Le 7 janv. 2019 à  
14:22, Bella Klein

[REDACTED]  
[REDACTED] a écrit :

Hello,  
Thank you for all  
your help. We would  
like to use American  
Express for payment  
. Please email invoice  
and a form that we  
have to complete for  
payment.

Thank you,  
Bella

On Jan 7, 2019, at  
8:11 AM, Lesley  
Groff

[REDACTED]  
[REDACTED] wrote:

Excellent!  
The quote is  
correct. I will  
have our  
accounting  
department  
reach out to  
you.  
Greatly  
appreciate  
your help.  
Lesley

On Jan  
7, 2019,  
at 5:39  
AM,

Apple  
Marché  
Saint  
Germain  
<[marche  
saintger  
mainbus  
iness@a  
pple.co  
m](mailto:marche_saintgermainbusiness@apple.com)>  
wrote:

Hello !  
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Thanks  
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