

DIGITALLY RECORDED
SWORN STATEMENT
OF
[REDACTED]

OIG CASE #:
2019-010614

DEPARTMENT OF JUSTICE
OFFICE OF THE INSPECTOR GENERAL
SEPTEMBER 22, 2021

RESOLUTE DOCUMENTATION SERVICES
28632 Roadside Drive, Suite 285
Agoura Hills, CA 91301
Phone: (818) 431-5800

APPEARANCES:

OFFICE OF THE INSPECTOR GENERAL

BY: [REDACTED]
BY: [REDACTED]

WITNESS:
[REDACTED]

OTHER APPEARANCES:
NONE

1 [REDACTED]: It's Senior Special Agent
2 [REDACTED]. He's also assisting on the
3 case.
4 [REDACTED]: Is it [REDACTED] --
5 [REDACTED]: Yeah.
6 [REDACTED]: -- [REDACTED]?
7 [REDACTED]: Yeah. I'm right here.
8 I'm the Senior Special Agent here. So, yeah.
9 Like [REDACTED] here just said, where we just want
10 to ask you a couple questions regarding August
11 8th through the 10th of 2019.
12 [REDACTED]: Okay.
13 [REDACTED]: And just so you know, all
14 of our interviews are recorded.
15 [REDACTED]: Okay.
16 [REDACTED]: And just for
17 documentation purposes. Just so you know.
18 [REDACTED]: Understood.
19 [REDACTED]: All right. Great. So,
20 [REDACTED] is going to take it. I'll only jump in
21 if we need some clarifying information.
22 [REDACTED]: Okay.
23 [REDACTED]: Perfect. And I'm going to
24 start the recording.
25 [REDACTED]: Okay.

1 [REDACTED]: My name is [REDACTED], and
2 I'm a Special Agent with U.S. Department of
3 Justice, Office of the Inspector General. New
4 York Field Office. This interview is with
5 former SigNet employee, [REDACTED]. And it
6 is being conducted as part of an official U.S.
7 Department of Justice, Office of the Inspector
8 General investigation. Today's date is
9 September 22nd, 2021. The time is 9:03 a.m.
10 This interview is being conducted
11 telephonically, via phone number [REDACTED]
12 [REDACTED]. Did I get that right?
13 [REDACTED]: Yes.
14 [REDACTED]: Okay. Also present --
15 [REDACTED]: I'm going to read that
16 back. (). I'm sorry. [REDACTED].
17 [REDACTED]: Yes. Perfect. Also present
18 is DOJ/OIG Senior Special Agent [REDACTED]
19 [REDACTED]. This interview will be recorded by
20 me, Special Agent [REDACTED]. Could
21 everyone please identify themselves for the
22 record, and spell your last name? To start,
23 again, I am DOJ Special Agent [REDACTED].
24 [REDACTED]
25 [REDACTED]: Senior Special Agent

1 [REDACTED] with the DOJ/OIG. [REDACTED] 5
2 [REDACTED].
3 [REDACTED]: [REDACTED], can you introduce
4 yourself, please?
5 [REDACTED]: Former SigNet employee,
6 - o [REDACTED], full name - [REDACTED]. [REDACTED]
7 [REDACTED]: [REDACTED]. I apologize for
8 calling you [REDACTED].
9 [REDACTED]: That's - no, no - I go by
10 [REDACTED].
11 [REDACTED]: All right.
12 [REDACTED]: But I gave you my formal.
13 [REDACTED]: Yeah. Thank you. This is an
14 official DOJ/OIG investigation into the death
15 of inmate Jeffrey Epstein, and the surrounding
16 circumstances. And you are being asked to
17 voluntarily provide answers to our questions.
18 Will you agree to a voluntary interview?
19 [REDACTED]: Yes.
20 [REDACTED]: Thank you. Please let me
21 know if you do not understand any questions I
22 ask, and I will repeat it, or try to rephrase
23 it.
24 [REDACTED]: Okay.
25

1 [REDACTED]: Okay? I'm going to go 6
2 through some of your background, and then we'll
3 go into the service request. What is your
4 current home address?
5 [REDACTED]: Current home address is
6 [REDACTED] - that's [REDACTED] - and
7 that's [REDACTED]. [REDACTED].
8 [REDACTED]: Okay. And --
9 [REDACTED]: Zip code is [REDACTED]
10 [REDACTED]: -- thank you. What is your
11 date of birth?
12 [REDACTED]: [REDACTED]
13 [REDACTED]: Is this your cell phone
14 number, the () number?
15 [REDACTED]: Yes.
16 [REDACTED]: Okay. And what is your
17 highest level of education?
18 [REDACTED]: High school. One year of
19 college.
20 [REDACTED]: All right. Where did you
21 attend college?
22 [REDACTED]: I went to [REDACTED]
23 [REDACTED]: Where is that?
24
25

1 [REDACTED]: [REDACTED] 7
2 [REDACTED]: Was there a major you were
3 following?
4 [REDACTED]: It's just business
5 management.
6 [REDACTED]: Okay. And what did you do
7 prior to working for SigNet?
8 [REDACTED]: Prior to SigNet, I actually
9 [REDACTED] for six months.
10 [REDACTED]: Excellent. And when did you
11 begin working for SigNet?
12 [REDACTED]: When did I pick up working
13 there?
14 [REDACTED]: Yeah. When did you begin
15 working for SigNet?
16 [REDACTED]: Oh. I'm sorry. I'm sorry.
17 I'm going back too far. Sorry. SigNet. I
18 actually worked for [REDACTED] That
19 as in [REDACTED] Sorry. I skipped a
20 whole bunch of years there.
21 [REDACTED]: No problem.
22 [REDACTED]: Yeah.
23 [REDACTED]: I'm thinking before the
24 security industry. Sorry about that. Okay.
25 [REDACTED]: And -.

1 [REDACTED]: Yeah. Oh, no. Go ahead. 8
2 [REDACTED]: No, no. No problem. And
3 when exactly did you work, start, begin work
4 for SigNet?
5 [REDACTED]: That was April 2011.
6 [REDACTED]: Okay. And what was your
7 position with SigNet?
8 [REDACTED]: I came on as a service
9 tech, initially. And then, I entered into the
10 role, I want to say it was probably somewhere
11 in 2012, middle of 2012, or maybe early 2013.
12 I think it was the middle of 2012, they put me
13 as the senior customer support representative.
14 [REDACTED]: And that was your position in
15 August 2019?
16 [REDACTED]: Yes.
17 [REDACTED]: Okay. And what did that - as
18 a senior customer representative - what did
19 that position entail?
20 [REDACTED]: So, that was basically
21 traveling to the Federal Bureau of Prisons,
22 whenever they needed their VMS video system
23 server upgrades. Basically, any swap outs of
24 their systems, when they expired or went out of
25 warranty. And then, if I wasn't traveling,

9
1 doing the upgrades, I was at home, working from
2 my house, and doing technical support for the
3 video systems at the prisons.
4 [REDACTED]: Okay. So, the main client
5 that you worked with was the Federal Bureau of
6 Prisons?
7 [REDACTED]: Yes.
8 [REDACTED]: Okay. And when did you leave
9 SigNet?
10 [REDACTED]: That was December 30th,
11 2019.
12 [REDACTED]: Where are you employed now?
13 [REDACTED]: I am at a [REDACTED] based company
14 called [REDACTED]. That's [REDACTED].
15 [REDACTED]: Okay. Thank you.
16 [REDACTED]: Off of (Indiscernible
17 *00:05:36) and [REDACTED] (Indiscernible
18 *00:05:39).
19 [REDACTED]: Thank you. As part of your
20 job at SigNet, in 2019, do you recall working
21 on projects, or work orders, for the
22 Metropolitan Correctional Center in New York
23 City?
24 [REDACTED]: Yes.
25 [REDACTED]: Do you recall working on a

11
1 [REDACTED] was July 9th. And my first day at [REDACTED] was
2 on July 12th.
3 [REDACTED]: Okay.
4 [REDACTED]: 2021. Yeah.
5 [REDACTED]: Okay. Thank you for
6 clarifying that.
7 [REDACTED]: Yup.
8 [REDACTED]: Now, as part of - and I'm
9 going to go back to that last question I asked
10 - as part of your job at SigNet in 2019, do you
11 recall working on projects, or work orders, for
12 the Metropolitan Correctional Center in New
13 York City?
14 [REDACTED]: Yes.
15 [REDACTED]: Who were you dealing with at
16 the MCC?
17 [REDACTED]: I believe that was [REDACTED].
18 [REDACTED]: [REDACTED]?
19 [REDACTED]: [REDACTED].
20 [REDACTED]: Okay. And we have a copy of
21 SigNet service request, 24975. Because this is
22 telephonically, I know I can't show it to you,
23 but I will read it to you. Is that all right
24 with you?
25 [REDACTED]: Yeah.

10
1 project that started August 8, 2019?
2 [REDACTED]: Yeah. I remember the
3 project. I don't know the exact date, but that
4 sounds about right.
5 [REDACTED]: Hey. I just want to clarify.
6 You mentioned the [REDACTED], that where you work,
7 have you been working there since December
8 2019?
9 [REDACTED]: No. I worked at -. When I
10 left SigNet, I went to another company. It's
11 called [REDACTED].
12 [REDACTED]: Okay. And that was in
13 December 2019?
14 [REDACTED]: Yeah. It was December
15 31st, or yeah, basically.
16 [REDACTED]: (Indiscernible *00:06:28)
17 [REDACTED]: January.
18 [REDACTED]: Okay. And you were there for
19 how long?
20 [REDACTED]: Until July, pfft. What was
21 that? July. July. It was July this year.
22 Look it up.
23 [REDACTED]: And in July, you came over to
24 our -. You started working at [REDACTED]?
25 [REDACTED]: Yes. So, my last day at

12
1 [REDACTED]: It says, "Raid (Phonetic Sp.
2 *00:07:32) just crashed." That's under the
3 service request. And this was created on
4 August 8, 2019. That status shows FBOP
5 assigned, and it's assigned to [REDACTED]
6 (Phonetic Sp. *00:07:41), [REDACTED], and
7 [REDACTED]. The contact we have is,
8 [REDACTED], and the service location is for
9 150 Park Row, New York, New York. Is your
10 understanding that is for the MCC?
11 [REDACTED]: Yes. I believe so. I
12 don't know their exact address, but yeah --
13 [REDACTED]: Okay.
14 [REDACTED]: -- it sounds --
15 [REDACTED]: Now, this says --
16 [REDACTED]: -- familiar.
17 [REDACTED]: -- is this an emergency
18 request? It says, yes. Must call. The
19 problem was reported by [REDACTED] [REDACTED]. And -
20 -
21 [REDACTED]: [REDACTED].
22 [REDACTED]: -- [REDACTED]. I apologize.
23 It's [REDACTED]. And I'm going to read the
24 comments here. The earliest comment, it looks
25 like, is on - it's by you - on August 8th, at

1 3:36 p.m. It states that the assignment on
 2 August 8th to 16th, all day for ██████████,
 3 ██████████, and ██████████ was been
 4 created. It says ██████████ will be working
 5 on this. Get a case started with Qognify?
 6 ██████████: Do you want to start with
 7 August 8th first. Is that what you started
 8 with?
 9 ██████████: Yeah.
 10 ██████████: Okay. Sorry.
 11 ██████████: It's Qognify. That's Q-O-G-
 12 N-I-F-Y. Is that your internal system?
 13 ██████████: No. So, Qognify is the
 14 video manufacturer of the software that they
 15 were using. At the time, though, they were - I
 16 believe - their system was a Nice Vision
 17 (Phonetic Sp. *00:08:57) system, just to give
 18 you guys a little background on it. So, Nice
 19 Vision was the prior company.
 20 ██████████: Okay.
 21 ██████████: When most of the prisons
 22 got their video systems. And then, Qognify
 23 basically purchased, or bought, Nice Vision. I
 24 want to say that was probably in, like, 2018.
 25 Maybe 2017.

1 wondering who that was. I was going to guess
 2 ██████████ (Phonetic Sp. *00:10:19), but --
 3 ██████████: Is that someone --
 4 ██████████: Okay.
 5 ██████████: -- internally, or is that
 6 from Qognify?
 7 ██████████: No. So, that -- yeah -
 8 that's the Qognify technical support engineer.
 9 ██████████: So, you reached out to
 10 Qognify and to get assistance on this matter,
 11 and they responded on these are the steps?
 12 ██████████: Mm-hmm.
 13 ██████████: All right. And the next
 14 step, the next comment I have is by ██████████
 15 ██████████, on August 14th, 2019. 8:02 p.m. So,
 16 this is approximately six days after the
 17 incident.
 18 ██████████: Okay.
 19 ██████████: "██████████ called us on
 20 Thursday, August 8th, stating that he had two
 21 bad drives in his raid unit. Off the Nice
 22 Vision Pro, Unit NVR (Phonetic Sp. *00:10:57).
 23 We advised him to get replacement drives. Once
 24 they are replaced, they should start to
 25 initialize, to become available for the raid

1 ██████████: Okay. So, and that's why --
 2 ██████████: So, they rebranded,
 3 basically, the new systems that they were
 4 putting in.
 5 ██████████: Understood. Okay. And then,
 6 the assignment was created at 3:36 p.m. There
 7 is a comment by ██████████ - that's you,
 8 right? - at 3:38 p.m. And --
 9 ██████████: Yeah.
 10 ██████████: -- it looks like someone
 11 addressed it to you. It says, "Hi, ██████████.
 12 Unable to locate anything official. The basic
 13 steps are as following: One, set the raid
 14 level to none, and save. It will restart it
 15 with all drives being J. Replace any faulty
 16 drives. Two, set the raid level to five, and
 17 save. It will restart and begin
 18 initialization. The password is 1111. Four
 19 ones. And if I recall correctly, once the raid
 20 te is created, you will need to restart
 21 Windows, and create the proper partitions.
 22 I'll keep looking, but that should get you
 23 going. Best regards, ██████████ (Phonetic Sp.
 24 *00:10:13), Senior Support Engineer."
 25 ██████████: ██████████. Okay. I was

1 array. ██████████ did not have drives
 2 readily available. He checked with his local
 3 CSM." What is CSM?
 4 ██████████: Should be computer
 5 specialists manager --
 6 ██████████: That's --
 7 ██████████: -- I believe.
 8 ██████████: -- that's internal for the
 9 BOP?
 10 ██████████: Yup.
 11 ██████████: Okay.
 12 ██████████: That's what their IT
 13 manager, and the IT department, I think.
 14 ██████████: Thank you. "He checked with
 15 his local CSM, to see if they had any spare
 16 replacement drives. Once he located
 17 replacement drives on Friday, August 9th, he
 18 did not have access to the DVR room, to replace
 19 them. He called SigNet for some phone support
 20 on Saturday, August 10th, when he gained access
 21 to the DVR room. He attempted to replace the
 22 drives, and they started to rebuild. During
 23 the rebuild process of the drives, the drives
 24 were required to be taken out of raid, on DVR-
 25 2. Once the drives were removed without proper

1 shutdown of the recorder, the video database
2 becomes corrupted. Typically, any time the
3 raid is - raid on - raid five configuration
4 loses two drives, the raid needs to be rebuild,
5 and all data is wiped from the raid." Do you
6 recall making that comment?

7 [REDACTED]: Yeah. That sounds about
8 right. That sounds what I would have stated.

9 [REDACTED]: Okay. So, I'm going to go
10 back. Can you explain to me the phone call
11 that you got from [REDACTED] on August 8th, if you
12 recall what he stated to you on August 8th?

13 [REDACTED]: Yeah. I'm trying to think.
14 Well, yeah. I'm trying to -. So, August 8th,
15 well, that was a -. Was that a, like, a
16 Saturday, maybe?

17 [REDACTED]: No.

18 [REDACTED]: Maybe it was -.

19 [REDACTED]: That was a Thursday.

20 [REDACTED]: Thursday. Okay.

21 [REDACTED]: It looks like, on Thursday,
22 he called - August 8th - he called you, he
23 reported the incident. You gave - possibly
24 gave - him instructions on what to do. August
25 9th, he got replacement drives, but he did not

1 have access to the room. That would be on a
2 Friday. Then August 10th is when he called you
3 back, and it looks like you -. The incident
4 with Epstein happened, and he called you back.

5 [REDACTED]: Oh. Okay. Okay. Yeah,
6 because I was going to say -. Let's see.

7 Yeah. I have a different recollection than I
8 thought, because I thought, from what, and I
9 want to say, maybe that incident started
10 earlier, but maybe not. Because what I was,
11 what I was recalling on that was, me and my
12 wife were actually about, I think, let's see,
13 2019. So, that would have been -. Yeah.

14 Me and my wife and my son were out at a
15 cabin on a weekend get-away, and I remember an
16 email, I believe that was from [REDACTED], saying
17 something that he had gotten a call from
18 [REDACTED]. Now, that could have been
19 after the initial reach out from him. That the
20 drives were down. I think that might have
21 been. So, I'm kind of questioning if [REDACTED]
22 reached out to me initially, or if he reached
23 to [REDACTED], and then [REDACTED] assigned that to me.

24 Because [REDACTED], I believe, was also out on
25 vacation, either that week or that weekend, as

1 I was, but I was kind of local. So, he had
2 asked me to reach out or, you know, basically
3 work with him, work with Qognify. And so,
4 that's what I was remembering from that,
5 because I know, I remember specifically, I was
6 on vacation on the weekend.

7 And trying to reach out, basically, to, I
8 want to say, like, our sales rep, [REDACTED]
9 (Phonetic Sp. *00:14:27), who worked, you know,
10 for the Bureau, or worked with the Bureau of
11 Prisons. He sold all their equipment.

12 Reaching out to [REDACTED]. But again, I could
13 be -. I could be wrong on the timeframe there.
14 But --

15 [REDACTED]: It's --.

16 [REDACTED]: -- either way, yes, I did
17 work directly with [REDACTED] - [REDACTED] - at
18 one point, on the case, prior to visiting the
19 site. So, yeah. I was just trying to get that
20 timeline right, because I don't want to tell
21 you that it happened this specific way you're
22 saying it, and then it didn't.

23 [REDACTED]: No problem. And you
24 mentioned that you were away with your wife on
25 a camping trip. Do you know how long the trip

1 was for?

2 [REDACTED]: It was just a weekend. So,
3 I think we might have left out on a Friday, you
4 know, Friday afternoon, and then, probably came
5 back, like, Sunday night.

6 [REDACTED]: So, it's possible that you
7 spoke to him on Thursday, August 8th, before
8 you headed out for the camping trip?

9 [REDACTED]: Possibly. Yeah.

10 [REDACTED]: You don't recall?

11 [REDACTED]: Yeah. I don't - yeah - I
12 don't recall specifically. I do - and like I
13 said - I do know, I did talk to him, at one
14 point, about the drives, and that he couldn't -
15 . Okay. So - yeah - that does clear it.

16 Okay. So, that's really -. Sorry. I'm just
17 trying to piece it together.

18 [REDACTED]: No problem.

19 [REDACTED]: So, yeah. He did mention
20 something about that he would check with -.
21 So, that's why I'm trying to think that it may
22 have been the weekend prior to the 8th. Or not
23 the 8th. But it would have been the 10th,
24 would have been the Saturday. I want to say he
25 reached out before then. Because I want to say

1 we were out on the weekend, before that.
 2 [REDACTED]: So, hold on. Let me just
 3 clarify.
 4 [REDACTED]: Yeah. So, let me. So,
 5 I'm looking at this now, [REDACTED]. This is [REDACTED].
 6 So, on August 8th --
 7 [REDACTED]: Uh-huh.
 8 [REDACTED]: -- that's when you
 9 received, it looks like, a message from that
 10 individual. Who is it?
 11 [REDACTED]: [REDACTED].
 12 [REDACTED]: [REDACTED] --
 13 [REDACTED]: Yes.
 14 [REDACTED]: -- saying, "Hi, [REDACTED].
 15 Unable to locate anything official. The basic
 16 steps are as follows." So, it looks like,
 17 maybe somebody would have reached out to you
 18 before. So, in fact, that was the August 8th
 19 comment. And then --
 20 [REDACTED]: Yeah.
 21 [REDACTED]: -- that was something
 22 that says comment made by you. And then --
 23 [REDACTED]: Uh-huh.
 24 [REDACTED]: -- the next comment made
 25 by you was actually on August 14th, 2019.

1 Yeah. I know it was basically right around
 2 this case time. So, it could have been the
 3 prior, or it could have been that weekend. But
 4 yeah. That's really --
 5 [REDACTED]: I know it's tough. It's been
 6 a couple years. So, remembering the exact
 7 details is kind of hard.
 8 [REDACTED]: You know, it may have been
 9 that Friday night. The 9th. So, you said I
 10 was talking to [REDACTED] on the 8th?
 11 [REDACTED]: Yes.
 12 [REDACTED]: Or I got a reply from him
 13 on the 8th. Yeah. Because I want to say we
 14 left out on the 9th, and we were at the cabin
 15 on the 9th. And I want to say that me and
 16 [REDACTED] were maybe communicating back and forth
 17 via email. And trying to kind of figure out,
 18 you know, what drives he could get, or
 19 whatever. So, maybe, maybe it all happened
 20 right in that weekend. Because I do remember
 21 something about hearing that, you know, the
 22 incident happened there.
 23 [REDACTED]: Okay. Yeah, and I'm --
 24 [REDACTED]: Uh-huh.
 25 [REDACTED]: -- re-reading this. It

1 [REDACTED]: Okay.
 2 [REDACTED]: And what you're stating
 3 here is, it's saying, "[REDACTED] [REDACTED] called us
 4 on Thursday, August 8th, stating that he had
 5 two bad drives." So, it doesn't specifically
 6 say he called you. Do you know if he would
 7 have called you direct, or he would have called
 8 someone else with SigNet?
 9 [REDACTED]: That's why I was saying. I
 10 think he may have called [REDACTED] initially. And
 11 then, [REDACTED] had asked me to basically work on
 12 that case because, like I said, I think [REDACTED]
 13 was out on vacation, and that's why he passed
 14 the case to me, asking me to work with [REDACTED]
 15 and Qognify to try to see if we could get those
 16 replaced. Let me look at the year here. I'm
 17 just trying to pull it up.
 18 [REDACTED]: And you mentioned there is a
 19 possibility you were away on a camping trip the
 20 weekend prior to that.
 21 [REDACTED]: So, the 10th. Yeah. I
 22 mean, I could try to verify that, if that's,
 23 like, an absolute --
 24 [REDACTED]: No, no.
 25 [REDACTED]: -- necessity. I could see.

1 doesn't specifically state in your comment, on
 2 the 14th, that you actually ever spoke with
 3 him. It just says --
 4 [REDACTED]: With [REDACTED].
 5 [REDACTED]: -- it - yeah - with
 6 [REDACTED]. It just says that he called us on the
 7 8th. And then, it talks about, you talk about
 8 how, on the 9th, he didn't have access to the
 9 DVR room, to replace them. And then, it says,
 10 he called SigNet for phone support on Saturday,
 11 August 10th. So, do you know --
 12 [REDACTED]: Okay.
 13 [REDACTED]: -- if you were away, I'm
 14 assuming this information was passed to you on
 15 August 14th, when you made the comment? Would
 16 that be accurate, since it sounds like you were
 17 aware that weekend?
 18 [REDACTED]: Well, I do --. So, I do
 19 remember talking to him, at some point, and him
 20 --. Well, I don't know if I talked to him or
 21 emailed --
 22 [REDACTED]: Okay.
 23 [REDACTED]: -- but basically, I
 24 remember, I remember him saying that, like, he
 25 was trying to find drives. He didn't have any,

1 so he was going to check with the CSM, to see
 2 if they had any on site. Then, I believe he
 3 found them, and then, he said, and he called,
 4 he either called me back, or emailed, and said,
 5 hey, the room where the NVR is locked, and it's
 6 our internal investigation office, and they
 7 have the keys. I don't have access to that.
 8 So, I'm going to have to wait until such and
 9 such. It was probably Saturday. I think I
 10 stated there that he could actually get access
 11 into the room, to go try and replace the
 12 drives.

13 [REDACTED]: Okay. So --

14 [REDACTED]: Sorry.

15 [REDACTED]: You just --

16 [REDACTED]: -- but --

17 [REDACTED]: -- don't know if that's
 18 August 8th or August 9th, the day you left for
 19 your trip?

20 [REDACTED]: No. I was actually trying
 21 to see if I could pull up a Outlook data file,
 22 because I believe I saved some emails.

23 [REDACTED]: Oh, that would be
 24 awesome. And then, specifically --

25 [REDACTED]: I'm just like that.

1 like, I know that he initially contacted us
 2 about the drives being out. And I want to say,
 3 it took -. I remember it -. I thought it was
 4 at least a couple of days of the process of
 5 trying to go back and forth with him. And I
 6 don't know if it was me or [REDACTED], basically
 7 saying, hey, we've got to get drives. You
 8 know, they don't sell them anymore at Qognify,
 9 I don't think. Because they are basically non-
 10 production drives, and we would have to get
 11 refurbished drives. And I think [REDACTED] was
 12 looking on, like, eBay, and, you know, a couple
 13 of our sources, to find some. So, I don't know
 14 exactly, did that comment say that he had
 15 drives on site?

16 [REDACTED]: So --

17 [REDACTED]: Or did he order them?

18 [REDACTED]: -- that --

19 [REDACTED]: Because that's the other
 20 question --

21 [REDACTED]: -- it looks --

22 [REDACTED]: -- is, did he not have
 23 them?

24 [REDACTED]: -- he didn't have access to
 25 them.

1 [REDACTED]: -- yeah. No. That would
 2 be great. Specifically --

3 [REDACTED]: I want to even say I saved
 4 all of my tickets from SigNet, but I can't
 5 promise that.

6 [REDACTED]: Oh, that would be huge.
 7 And I think going back, as far as, like, July
 8 29th, if you don't mind, because that's when we
 9 think that the drives may have actually gone
 10 down.

11 [REDACTED]: July 29th?

12 [REDACTED]: Yeah. I mean, I don't
 13 know that they contacted you or not, but that
 14 would be the follow up question, after we
 15 figure out what happened on the 8th and 9th.
 16 It would be, how far back did you know that
 17 these drives, or (Indiscernible *00:20:50)
 18 you've been working with [REDACTED] [REDACTED], to
 19 replace these things, because it looks like
 20 they may have gone bad on 7/29/2019.

21 [REDACTED]: 29th. So, that would have
 22 been about. That sounds about -. That sounds
 23 about right.

24 [REDACTED]: Why do you say that?

25 [REDACTED]: Well, because - again -

1 [REDACTED]: Okay. So, that may have
 2 been the gap, from the 29th.

3 [REDACTED]: Well, it does say --
 4 [REDACTED]: (Indiscernible *00:22:07).

5 [REDACTED]: -- so, after the August
 6 8th thing, it says, "He checked with his local
 7 CSM to see if they had any spare replacement
 8 drives. Once he located replacement drives, on
 9 Friday, August 9th, he did not --

10 [REDACTED]: Okay.

11 [REDACTED]: -- have access to the DVR
 12 room to replace them."

13 [REDACTED]: Okay. So then, he did have
 14 them on site. Okay.

15 [REDACTED]: At least that's --

16 [REDACTED]: That's what it sounds like.

17 [REDACTED]: -- that's what it sounds
 18 like. Yeah.

19 [REDACTED]: Yeah.

20 [REDACTED]: Okay.

21 [REDACTED]: So, I'm assuming that
 22 means that you wouldn't have sent them. Do you
 23 know who the CSM was, by chance?

24 [REDACTED]: I can try to look here.
 25 I'm looking at our database. I probably

1 shouldn't have all this information, but -.
 2 [REDACTED]: It helps us a lot. We
 3 appreciate it.
 4 [REDACTED]: Okay. Maybe, yeah. I
 5 don't pass it out to, you know, other
 6 companies, but stuff like this, I do find it
 7 useful, if it -. Hmm. Okay. I've got -.
 8 Hey. There is a camera outage. Oh. I've got
 9 a camera outage report.
 10 [REDACTED]: What is that?
 11 [REDACTED]: But I don't -. That shows
 12 from 8/16. These are all looking at August
 13 16th. Which could have been the time that I
 14 actually was on site.
 15 [REDACTED]: Okay.
 16 [REDACTED]: Yeah, we would be looking
 17 specifically 8/10, and prior.
 18 [REDACTED]: Okay. Let me see what I've
 19 got. Do I have screenshots? 8/16. 8/11.
 20 Okay. Let me go back and see. Let me look at
 21 this report and see if it gives me, like, a
 22 date of when this was exported to, because that
 23 could be something, if you guys need it.
 24 [REDACTED]: Okay.
 25 [REDACTED]: I don't know if you guys

1 [REDACTED]: No problem.
 2 [REDACTED]: -- information here.
 3 [REDACTED]: No. We appreciate it.
 4 Thank you.
 5 [REDACTED]: Oh, no problem. Hopefully,
 6 I can find something that helps a little more.
 7 Okay. So, I've got -. All right. Let me see
 8 if I can look (Indiscernible *00:25:28) Outlook
 9 and see, if it will load. All right. So,
 10 files. Open. And export. Let's do an import.
 11 Oh, import from another program or file. Oh,
 12 that is a ODF. Yup, right there. Let's see.
 13 Allow duplicates to be created, replace to
 14 (Indiscernible *00:26:04) items. Imported. I
 15 have no idea. But I'll screw my work email up.
 16 Crap.
 17 [REDACTED]: No problem. Can I - while
 18 you're doing it, while you take a look - can I
 19 ask you a question?
 20 [REDACTED]: Yeah.
 21 [REDACTED]: This is, in here, it states,
 22 "During the rebuild process of the drives, the
 23 drives were required to be taken out of raid,
 24 on DVR-2. Once the drives are removed without
 25 proper shutdown of the recorder, the video

1 have all that or not.
 2 [REDACTED]: We don't have the -. This is
 3 -. This is between SigNet employees. Right?
 4 [REDACTED]: This is an Excel document,
 5 but again, but I've got to see what date it
 6 shows on here. Because they kind of hide it in
 7 the columns. I'm trying to see if it has a
 8 date. This is basically just a camera outage
 9 report. So, I don't know if you guys need
 10 that. And if that, again, I don't know if that
 11 was ran from him, and we got that.
 12 [REDACTED]: But you said this was on the
 13 16th?
 14 [REDACTED]: That one shows that it was
 15 edited on the 17th, but it - like I said - in
 16 the outage report, I thought that they give you
 17 a date when it was actually exported from the
 18 system.
 19 [REDACTED]: Okay.
 20 [REDACTED]: So, I would have to look at
 21 the order. But yeah, let me go back to your
 22 original. You're looking for the email traffic
 23 and everything. So, let me see if I can find
 24 that. Oh. Hmm. Oh, what's that? Sorry. I'm
 25 looking through gigs and gigs of --

1 database becomes corrupted." Is that your
 2 understanding of what happened, from your
 3 conversation with [REDACTED]?
 4 [REDACTED]: I'm - so, yeah - I'm trying
 5 to figure out when that was happening, because
 6 I do know that, at some point, the FBI came
 7 there on site, I think prior to us showing up.
 8 And I want to say that the recorder was
 9 rebuilding, and they said that they had to take
 10 the equipment out. And that's what I'm -.
 11 That's what I'm trying to piece together, if it
 12 was then that they took it out. Or if it was -
 13 . Yeah. Because I don't, I don't really make
 14 any sense of him putting them in and then
 15 pulling them out.
 16 [REDACTED]: Okay.
 17 [REDACTED]: Yeah, because I would
 18 think, once he puts them in, I mean, he would
 19 leave them to rebuild. And I think I would
 20 have probably made that comment, because he
 21 said something the FBI coming in, they need to
 22 confiscate the equipment. And then, and I'm
 23 pretty sure I told him, I said, well, you don't
 24 want to, you don't want to unplug those while
 25 it's rebuilding because if it, you know,

1 basically stops, you have no pick up point to
2 start rewriting. It's going to start all over,
3 and then, you're going to have gaps where
4 you're going to be missing recordings.

5 [REDACTED]: Now, so, do you believe,
6 then, for whatever they did, that erased all
7 prior data, anything that was saved on there
8 would have been erased?

9 [REDACTED]: If - yeah - if they pulled,
10 if they pulled power, and pulled the units out,
11 then yeah. I mean, it would have wiped, wiped
12 the raid, I would think.

13 [REDACTED]: So -.

14 [REDACTED]: Now, if we have
15 information that the servers were already down,
16 since 7/29/2019 --

17 [REDACTED]: Mm-hmm.

18 [REDACTED]: -- would have those
19 servers been recording up until the date that
20 they tried to rebuild them anyway?

21 [REDACTED]: That depends, because I
22 don't remember if the -. I think those
23 servers, the way, the older servers, I believe
24 they were set to a raid five. Let's see.
25 Those are the pros. So, I want to say that is

1 the other drive. If that one drive went down
2 on 7/29/2019, would those cameras that were on
3 that drive had continued to have recorded on
4 the other drive, or would have they stopped
5 recording, and only the other drive that was
6 good, that housed the other half of the
7 cameras, have recorded?

8 [REDACTED]: Well, sorry. So, it really
9 doesn't work like that. But yeah. I mean,
10 yeah, in theory, you would want it to work like
11 that. But essentially, the raid will spread
12 the data over all drives.

13 [REDACTED]: Oh, I'm going to stop -. Can
14 you explain what a raid is?

15 [REDACTED]: So, a raid is a group of
16 drives.

17 [REDACTED]: Is that, like, a DVR system?

18 [REDACTED]: What's that?

19 [REDACTED]: Is that, like, a DVR system?

20 [REDACTED]: Yeah. I'm sorry. Yup.

21 Let's - yeah - let's go back. So, the DVR
22 system recorder. So, normally, their old set
23 up, I believe, had a - and that would be a PC
24 or a computer, like a server. A server. Like,
25 a rack PC server. That would contain the OS.

1 a raid five, and they loaded, basically
2 everything was kind of compiled together, on
3 the same raid in those servers. So, that would
4 have put the OS, and the video storage on the
5 same raid array.

6 But they partition out for the OS. So, if
7 they lost one drive, then that would be okay.
8 With a raid five. If they lost two drives,
9 then -. So, if they would have lost two drives
10 simultaneously, they would lose everything.
11 The recorder would go down, and you wouldn't be
12 able to get into the OS. From what I
13 understood. So, it's possible that he lost one
14 drive and called us. Initially. Was trying to
15 replace that. And then, when, you know,
16 basically, another one went down while the
17 other one was rebuilding. That could have been
18 possible. And that could explain why the OS
19 didn't crash.

20 [REDACTED]: So, on that note, so, our
21 understanding, there is, like, let's say there
22 is 150 cameras in the MCC.

23 [REDACTED]: Uh-huh.

24 [REDACTED]: We were told about half
25 of them go to one drive, and half of them go to

1 Okay. So, yeah. Never mind. Let me take back
2 what I said about the OS. Because now, I'm
3 remembering their set up.

4 I believe they had -. The way the old
5 ones were, is they had a separate computer.
6 They called the Nice Vision Pro units. So,
7 that, I believe, had two drives in it. So,
8 that would be a raid one redundancy. So, that
9 -. So, again, the raid is a group of drives
10 for storage.

11 [REDACTED]: Okay.

12 [REDACTED]: And what a raid allows is,
13 so, like, in your case, you were just talking
14 about if you had two drives, you had, you know,
15 half the cameras recording the one, half the
16 other, to the other one, if one went down, you
17 would technically still have all the other
18 cameras on that drive. So, what the raid does
19 is basically, it allows you to take - say you
20 don't have that scenario, of losing half your
21 cameras - the raid allows you to put, you know,
22 there is a number of drives that it requires to
23 have for certain raid levels.

24 But basically, it allows you to, like,
25 let's say four to six hard drives. It groups

1 those together. So now, you - then the
2 recorder takes the video, the video recording,
3 and starts to spread it out over all those
4 drives, and it basically makes a mirrored copy.
5 So, if one did fail, it still can go back on
6 the other drives, and access the copied files,
7 or the mirrored files.

8 [REDACTED]: Now -.

9 [REDACTED]: So, how -. It's for the
10 purpose of redundancy, in case you did lose a
11 drive, you're not losing, you know, certain
12 data that was just written on that drive.

13 Because then, you have gaps in the recording.

14 [REDACTED]: So, a raid can also be
15 referred to as DVR system. Right? Now, if a
16 DVR system, they have two DVRs. If DRV-2 went
17 down completely, right? It stopped recording.

18 Should it have --

19 [REDACTED]: Mm-hmm.

20 [REDACTED]: -- stopped recording on DVR-
21 1?

22 [REDACTED]: No, because they are two
23 separate -. They are two separate --

24 [REDACTED]: Systems.

25 [REDACTED]: -- machines.

1 [REDACTED]: Okay. And how would they
2 have known that the DVR system went down? Was
3 there any alerts that come up in Nice Vision,
4 anything that comes up to them?

5 [REDACTED]: Yeah. So, it would. It
6 would normally come up on the -. It's called
7 the AMS, or the Application Management Server.
8 And that's, like, the primary unit that
9 controls the whole video system. And then, you
10 add recorders underneath that AMS. Depending
11 on how many cameras you have. That's how they
12 kind of allocate recorders. So, if you have
13 100 cameras, okay, let's put 100 cameras on
14 this recorder. Let's put 100 more on the
15 second one. So on and so forth.

16 And then, Application Management Server
17 basically allows the users to authenticate and
18 log into that system, from any client in the
19 facility. Or outside if you, you know, if
20 they've managed to network that way. But yeah,
21 the Application Management Server is kind of,
22 like, the gateway to let people in, to view the
23 video. And then, that also manages the traffic
24 of, okay, you want to see this video and this
25 recorder. Okay, you've got, you know, you've

1 got correct credentials. Okay, you're allowed
2 to view that camera. And then, it sends the
3 feed --

4 [REDACTED]: Okay.

5 [REDACTED]: -- to their client station.
6 So, yeah. In short, the AMS would normally
7 have alerts, in an application, I believe it's
8 - it's not Investigator - it's called
9 Supervision.

10 [REDACTED]: Mm-hmm.

11 [REDACTED]: There was five different
12 applications for Nice Vision. Supervision
13 would keep all of the, like, the hardware, and
14 I think most software events, in that
15 application. And I think you could control,
16 basically, if you had pop-ups messages or
17 anything. But as far as if you didn't go to
18 that server physically, and check, from what I
19 know from the Bureau, they did not allow those
20 servers to send email notifications out.

21 [REDACTED]: So -.

22 [REDACTED]: Because that would have
23 required them to load with an email client, on
24 the server, and then, you know, basically act
25 like it's, you know, someone's account on that

1 server, to send those email notifications out
2 to other people in the facility there. And as
3 far as I know, up until I left, they didn't
4 allowed that.

5 [REDACTED]: So --

6 [REDACTED]: So, you had, you would have
7 to go the physical server, to see those
8 notifications. Or you would -. Well, I take
9 that back, because you could go on the client
10 and log into Nice Vision. And then, check the
11 Supervision. But it's not going to send you,
12 like, an email notification.

13 [REDACTED]: So, I want to clarify this
14 for this. If you log into Nice Vision, let's
15 say you're reviewing the video footage --

16 [REDACTED]: Mm-hmm.

17 [REDACTED]: -- if you log in, there would
18 have been an alert, saying that these cameras
19 are not recording?

20 [REDACTED]: Yes. If you -. Yeah.

21 [REDACTED]: Now --

22 [REDACTED]: Normally. I don't -. Now,
23 I don't know if there would have been a pop-up.
24 I would say, to be safe, you would have to
25 actually go into that Supervision app. So,

1 like I said, there was multiple apps, and most
2 of the time, from what I see, you've got -
3 So, there is a control app that's normally for,
4 you know, you can play back video and see live
5 video in that application.

6 And then, there is an app called Site
7 Builder, and that's basically letting you set
8 up the site. But the Supervision app would be
9 where you check on the status of, okay, if your
10 recorder is offline, if you've got a bad hard
11 drive, things like that. So, that's where you
12 have to go, to see that. So, I don't know if
13 they had pop-up alerts on there, and you, like
14 I said, I think you could set those up to pop-
15 up on your machine. But again, that would
16 dependent if you're logged in to Nice Vision.
17 And you have those pop-up alerts turned on.
18 Otherwise, you would have to log in, go to that
19 application, and look at the list of alerts --

20 [REDACTED]: To see it. Okay.

21 [REDACTED]: -- to see what was going
22 on.

23 [REDACTED]: Or, if they tried to review
24 video, they would realize the fact it was not
25 recording.

1 [REDACTED]: Right. That's the other
2 way.

3 [REDACTED]: Okay.

4 [REDACTED]: Well, that goes back to,
5 I don't think that you actually ever answered
6 this question. I think we got kind of
7 diverted. Was --

8 [REDACTED]: Sorry.

9 [REDACTED]: -- you were talking about
10 the half of the video that were on the one
11 server, if that server went down, would have
12 that other server, then, captured it? Where
13 you're saying the mirrored it. Would have they
14 have captured that video, that, you know, the
15 server went down on 7/29/2019, the other server
16 is good. Would those videos have been saved
17 somewhere, if they were still a live feed was
18 going?

19 [REDACTED]: Okay. So, you're saying,
20 if the server two went down, but server one
21 stayed up, you're asking, could you retrieve
22 the video from server two on server one?

23 [REDACTED]: Correct.

24 [REDACTED]: No. Because you have to
25 have a redundant server backup.

1 [REDACTED]: And they didn't, in this
2 case?

3 [REDACTED]: No.

4 [REDACTED]: All right. So,
5 regardless if they pulled the drives when it
6 was being rebuilt on the 10th, if the server
7 went down on the 29th of July, nothing would
8 have -. They wouldn't have been able to
9 extract anything from 7/29 to August 10th,
10 anyway.

11 [REDACTED]: Yeah. If the whole server
12 went down. Yup.

13 [REDACTED]: Okay.

14 [REDACTED]: And just to clarify, I think
15 my understanding is, when the FBI got in there
16 on Saturday morning --

17 [REDACTED]: Mm-hmm.

18 [REDACTED]: -- [REDACTED] already had pulled
19 out two drives.

20 [REDACTED]: Okay.

21 [REDACTED]: And he was rebuilding it.

22 [REDACTED]: Okay.

23 [REDACTED]: So, if they walked in, and if
24 - let's just say FBI followed the proper
25 protocol, they shut it down properly, they

1 pulled it down. And is it possible, when
2 [REDACTED] went to replace the drives, when he
3 replaced the drives, he could have wiped out
4 whatever was saved on the drives?

5 [REDACTED]: If - yeah - it just depends
6 if they showed if they were bad. So, or if
7 they were totally, like, wiped. And non-
8 retrievable.

9 [REDACTED]: All right. Because I
10 thought --

11 [REDACTED]: (Indiscernible *00:39:07).

12 [REDACTED]: -- what you were saying -
13 --

14 [REDACTED]: Sorry. Go ahead.

15 [REDACTED]: -- was that [REDACTED] was
16 rebuilding them --

17 [REDACTED]: Yeah.

18 [REDACTED]: -- and that's what he
19 should have done, was to replace those drives,
20 but then, the FBI pulled the ones that he was
21 replacing. Is that not correct? That he was
22 rebuilding.

23 [REDACTED]: I don't know if they pulled
24 the drives, or if they pulled the whole
25 recorder out.

1 [REDACTED]: They pulled the whole system.
 2 And my understanding is, when they left the
 3 MCC, they took the whole system with them.
 4 [REDACTED]: Okay. Then that, I think
 5 that was when I actually showed up on site the
 6 following.
 7 [REDACTED]: And then, you guys set up a
 8 new system for them, right?
 9 [REDACTED]: Yes. Yeah. Because I know
 10 --
 11 [REDACTED]: Okay.
 12 [REDACTED]: -- I know that FBI met me
 13 there. Yeah. They showed up when I was kind
 14 of getting the new system set up. And then,
 15 they kind of jumped in and they were doing
 16 stuff, and asking me questions about a, you
 17 know, check to see where those video gaps and
 18 stuff like that. Okay. So, I'm starting to
 19 remember a little bit.
 20 On the drives that you're talking about,
 21 so, I want to say that we actually suggested to
 22 him to pull all of the drives out, and try to
 23 rebuild it, because I think that was our normal
 24 protocol. If, let's say you had a bad drive,
 25 sometimes on those older Pro units, you can

1 replace the drives, and they started to
 2 rebuild. During the rebuild process of the
 3 drives, the drives were required to be taken
 4 out of the raid on DVR-2. Once the drives are
 5 removed without proper shut down of the
 6 recorder, the video database becomes corrupted.
 7 Typically, any time the raid on a raid five
 8 configuration loses two drives, the raid needs
 9 to be rebuilt, and all data wiped from the
 10 raid." Does this - based on your comment -
 11 does it mean that - your understanding is -
 12 that he went in, tried to replace it, and he
 13 pulled the drive without the proper shut down
 14 of the recorder?
 15 [REDACTED]: Wait, so, you don't have to
 16 shut down the drive if - or, you don't have to
 17 shut down the recorder if you're pulling a
 18 drive out. Like, one drive. And it's called a
 19 hot swappable (Phonetic Sp. *00:42:11) drive.
 20 [REDACTED]: Yeah.
 21 [REDACTED]: So, what that means
 22 basically, you can pull it out, re-insert it,
 23 and let it rebuild. But there is a limit to
 24 how many you can do. Because you can't just
 25 say, okay, I've got two bad drives. Lightbulb

1 pull one out. As long as you don't have, like,
 2 two failed drives, like I was saying on our
 3 range five.
 4 [REDACTED]: Okay.
 5 [REDACTED]: Because if you have two
 6 failed drives, you're not going to do anything
 7 to fix it. But if you had one, you can pull
 8 one out, and refeed it, and it will give you a
 9 status on the front of that recorder, saying
 10 it's attempting to rebuild. So, I'm starting
 11 to recall that we may have told him to pull one
 12 out.
 13 [REDACTED]: Okay.
 14 [REDACTED]: And let it rebuild.
 15 [REDACTED]: That would be the same -.
 16 That would be based on the instructions came
 17 over from a [REDACTED]?
 18 [REDACTED]: Yes. And so, I think what
 19 I'm recalling is, I think we had him pull one
 20 out, try to rebuild. That failed, I think.
 21 And then, I think he told the other -. He may
 22 have pulled the second drive out, that was
 23 showing bad, and tried to rebuild that.
 24 [REDACTED]: And then, your comment, your
 25 comments exactly on this is, "He attempted to

1 goes out. And try to re-insert them, let those
 2 build. Because once you do that, if there is a
 3 possibility of the one of the two being good,
 4 and it's writing somewhat, you pull those both
 5 out, you're going to crash your system.
 6 So, so, and those drives, when you rebuild
 7 them, it takes - I want to say it takes at
 8 least eight hours. So, I do remember him
 9 replacing one, and I want to say it was an
 10 overnight process. He pulled it out. Put it
 11 in. It looked like it started rebuilding. And
 12 I think he came in the next day, and it failed.
 13 I don't know if he tried it again. Or he may
 14 have tried that second drive, then, at that
 15 point. Tried to pull that and let it rebuild.
 16 And that may have been the point where the FBI,
 17 maybe, come on site. And said, hey, we've got
 18 to, you know, confiscate it or whatever. I
 19 don't know, at that point.
 20 [REDACTED]: Yeah.
 21 [REDACTED]: I don't know.
 22 [REDACTED]: And that's what my
 23 question was. Is this all talking about
 24 [REDACTED], his actions, or is it talking about
 25 both his actions, as well as the FBI actions of

1 them pulling it, while it was trying to be
 2 rebuilt? Are you able to tell by what was
 3 read?
 4 [REDACTED]: So, you can't send me that
 5 comment, right?
 6 [REDACTED]: No. Well, I'll just keep
 7 on reading it to you. It says, "He attempted
 8 to replace the drives, and they started to
 9 rebuild. During --
 10 [REDACTED]: Oh.
 11 [REDACTED]: -- the build of the
 12 drives, the drives were required to be taken
 13 out of the raid on DVR-2. Once the drives are
 14 removed without proper shutdown of the
 15 recorder, the video database becomes
 16 corrupted." So, my question there would be,
 17 like, is that new sentence - "Once the drives
 18 are removed without proper shut down" - is that
 19 anything that you're talking about with regard
 20 to the FBI removing them without proper shut
 21 down, or are you still talking about what
 22 [REDACTED] did?
 23 [REDACTED]: I would say what the FBI
 24 because I wouldn't -. I don't think I would
 25 have put "required to be." Did I say,

1 [REDACTED]: I thought that was
 2 (Indiscernible *00:45:26).
 3 [REDACTED]: Okay.
 4 [REDACTED]: So, that's, like, you're
 5 talking about him rebuilding it, and then the
 6 FBI pulling them while they were being rebuilt?
 7 [REDACTED]: Yup.
 8 [REDACTED]: Yeah. Okay.
 9 [REDACTED]: That's - yeah - that's what
 10 I'm understanding, and what I would have --
 11 [REDACTED]: Thanks for clarifying --
 12 [REDACTED]: -- yeah.
 13 [REDACTED]: -- that for us.
 14 [REDACTED]: Yeah.
 15 [REDACTED]: I'm going to keep moving
 16 because --
 17 [REDACTED]: Sorry. Sorry it took so
 18 long. I was just, like --
 19 [REDACTED]: -- no, no, no.
 20 [REDACTED]: -- uhh.
 21 [REDACTED]: No, no. I guess the main
 22 question is, is there anything that [REDACTED] did,
 23 that was wrong, or did he, you know, was he
 24 doing everything that he could have done to
 25 rebuild this thing, but then the FBI came and

1 "Required to be taken out," or "Required to be
 2 removed"?
 3 [REDACTED]: Yeah. So, I'll just read
 4 it again.
 5 [REDACTED]: Okay.
 6 [REDACTED]: "He attempted to replace
 7 the drives, and they started to rebuild.
 8 During the rebuild process of the drives, the
 9 drives were required to be taken out of the
 10 raid on DVR-2. Once --
 11 [REDACTED]: Okay.
 12 [REDACTED]: -- once the drives are
 13 removed without proper shutdown of the
 14 recorder, the video database becomes corrupted.
 15 Typically, any time the raid on a raid five
 16 configuration loses two drives, the raid needs
 17 to be rebuilt, and all data is wiped from the
 18 raid."
 19 [REDACTED]: Okay. So, yeah. And
 20 listening to my statement of, "During the
 21 drives being rebuilt, they were required to be
 22 taken out." Yeah. I wouldn't have stated that
 23 they would have been required to be taken out.
 24 Because there was nobody requiring him, other
 25 than the FBI, to take them out.

1 pulled it, and lost any chance of potentially
 2 recovering things?
 3 [REDACTED]: Yeah. From what I can
 4 tell, he was - yeah - going through the process
 5 of what we instructed him to do, pull the drive
 6 out, insert, then let it rebuild. And yeah, I
 7 think he gave it plenty of time on the first
 8 drive. Like I said, I think, I think, from
 9 what I remember, that was an overnight process.
 10 And so, that may have been the Thursday, or
 11 something, maybe. Again, prior to that
 12 incident, I believe --
 13 [REDACTED]: Okay.
 14 [REDACTED]: -- where he would have
 15 inserted it, let it rebuild, and came back in
 16 the next morning, or hours later, and realized
 17 that it had failed. And then, yeah, then that
 18 second drive was probably where he went next.
 19 [REDACTED]: Well, just for
 20 clarification --
 21 [REDACTED]: (Indiscernible *00:46:47).
 22 [REDACTED]: -- on that, prior to the
 23 - in that same statement - you said, you August
 24 8th, he contacted you regarding the two bad
 25 drives. And then, you advised him to get

1 replacement drives. It says, "Once they are
 2 replaced, they should start to initialize, to
 3 become available for the raid array. [REDACTED]
 4 did not have drives readily available. He
 5 checked with his local CSM, to see if they had
 6 any spare replacement drives. Once he located
 7 replacement drives on Friday, August 9th, he
 8 did not have access to the DVR room to replace
 9 them. He called SigNet for some phone support
 10 on Saturday, August 10th. When he --
 11 [REDACTED]: Oh, okay.
 12 [REDACTED]: -- gained access." So,
 13 it sounds like --
 14 [REDACTED]: Okay.
 15 [REDACTED]: -- it all happened on the
 16 10th, or he replaced them --
 17 [REDACTED]: Yeah, because he --
 18 [REDACTED]: -- and --
 19 [REDACTED]: -- didn't have access.
 20 Yup. He didn't have access in --
 21 [REDACTED]: -- and then --
 22 [REDACTED]: -- there until the 10th,
 23 right?
 24 [REDACTED]: Right. So, he started
 25 rebuilding them in the morning, and then it

1 at the same time, it might have contributed to
 2 the failure, and also the fact that, if he has
 3 two drives rebuilding, and the FBI came in and
 4 pulled it out in the middle of the rebuild, it
 5 could have also contributed to the failure?
 6 [REDACTED]: That is correct. So, yeah,
 7 and that's what I was questioning, is if the
 8 statement said that he had two drives basically
 9 out of the system at that point, and if there
 10 were two drives out, then, and nothing was
 11 replaced, if there was two blank spots, then
 12 yeah, then the system would have already been
 13 failed. As far as the video sort side.
 14 [REDACTED]: Okay.
 15 [REDACTED]: But again, yeah, I don't
 16 know - again - if he had four total drives, two
 17 old ones, two new ones, and he was kind of in
 18 the process of that when they came in.
 19 [REDACTED]: But when --
 20 [REDACTED]: And I don't know the detail
 21 --
 22 [REDACTED]: -- my understanding is when --
 23 --
 24 [REDACTED]: -- (Indiscernible
 25 *00:48:54).

1 sounds like the FBI came in, and then pulled
 2 the drives while they were being rebuilt. Does
 3 that sound right, based upon on your comments?
 4 [REDACTED]: I - yeah - I think so.
 5 Yeah. Yeah.
 6 [REDACTED]: And just to clarify, too.
 7 [REDACTED]: Yeah. My comments are
 8 going to be a little more solid than my memory,
 9 I think.
 10 [REDACTED]: Yeah.
 11 [REDACTED]: At this point.
 12 [REDACTED]: Yeah. If, based on these
 13 comments, right, and if --
 14 [REDACTED]: Yeah.
 15 [REDACTED]: -- based on the FBI, my
 16 understanding is, when they came in, two drives
 17 were pulled out. And there was two drives that
 18 were replaced, and it was going through. You
 19 mentioned before that, if he pulls one drive
 20 out, it's okay, but if he pulls out two drives,
 21 at the same time, it could have possibly
 22 corrupted everything.
 23 [REDACTED]: Mm-hmm.
 24 [REDACTED]: All right. So, it's a
 25 possibility that, if he did pull out two drives

1 [REDACTED]: -- they came in, they took
 2 everything, there were two old drives that were
 3 sitting --
 4 [REDACTED]: Yeah.
 5 [REDACTED]: -- outside of the housing,
 6 two new drives sitting inside, that --
 7 [REDACTED]: Okay.
 8 [REDACTED]: -- he could have replaced
 9 that morning.
 10 [REDACTED]: Okay. Gotcha.
 11 [REDACTED]: So --
 12 [REDACTED]: So, yeah. I don't know at
 13 that process, or, at that point, if he - yeah -
 14 basically maybe pulled, you know, maybe he had
 15 attempted both old ones.
 16 [REDACTED]: (Indiscernible *00:49:15)
 17 SigNet.
 18 [REDACTED]: Maybe they failed. And
 19 then, he said, okay, I'm going to pull those.
 20 This is all speculation, at this point, but
 21 yeah, he could have. If they both failed at
 22 that point, then yeah, it would have been
 23 screwed anyways.
 24 [REDACTED]: Who actually --
 25 [REDACTED]: Because he --

1 [REDACTED]: -- go ahead. Sorry.
 2 [REDACTED]: -- he had already lost the
 3 two drives, at that point.
 4 [REDACTED]: So, White House, at SigNet,
 5 would have walked him through this process?
 6 [REDACTED]: That would have been,
 7 probably between me and [REDACTED].
 8 [REDACTED]: But you both were on
 9 vacation, technically. Right?
 10 [REDACTED]: Yes.
 11 [REDACTED]: I think both of you were on
 12 camping trips. So, would -.
 13 [REDACTED]: And I want to say -. So,
 14 you had mentioned, there was a comment from
 15 [REDACTED]. And so, he had actually started
 16 with SigNet, I believe it was February of 2019.
 17 So, yeah. He was a former Bureau employee. He
 18 was a -. What's -? [REDACTED] com tech (Phonetic
 19 Sp. *00:50:04), (Indiscernible *00:50:04) city.
 20 And then, we brought him on to work with SigNet
 21 because he knew, he knew Nice Vision pretty
 22 well.
 23 [REDACTED]: Okay. You think he might
 24 have --
 25 [REDACTED]: So -.

1 [REDACTED]: -- that's all. That was the
 2 only comment over there. There is nothing else
 3 in there.
 4 [REDACTED]: They didn't give you any
 5 other tickets, right?
 6 [REDACTED]: No.
 7 [REDACTED]: I'm going to look and see
 8 if I have more tickets. I don't know if I
 9 saved the tickets, or if I just saved contacts,
 10 but -.
 11 [REDACTED]: I'm going to ask you that, if
 12 you can get everything together, right?
 13 [REDACTED]: Mm-hmm.
 14 [REDACTED]: Everything you have on this
 15 tickets, any communications, things like that,
 16 can you forward that over to me?
 17 [REDACTED]: Yeah.
 18 [REDACTED]: We actually have another
 19 interview starting at 10:00. So, I'm going to
 20 wrap it up quick.
 21 [REDACTED]: All right. Yup.
 22 [REDACTED]: We're not trying to push you
 23 off. Just had a question for you.
 24 [REDACTED]: Mm-hmm.
 25 [REDACTED]: Do you recall, prior to

1 [REDACTED]: -- worked with him?
 2 [REDACTED]: That's kind of what I'm
 3 wondering because, that kind of started to ring
 4 a bell, since, if me and [REDACTED] were out,
 5 [REDACTED] basically pushed it to me. And I don't
 6 think I had access to, like, our -. Something
 7 was -. It might have been, like, my internet
 8 service, or phone service, or something,
 9 because I, I mean, I was out in the middle of
 10 nowhere. At that point. So, I may have tried
 11 to text him, or, you know, if we went into town
 12 or something, and I contacted him, and said,
 13 hey, you know, this is what's going on. Can
 14 you get a case started? That may have been
 15 what I had done. So, he may have had a little
 16 bit of interaction with [REDACTED], as well.
 17 [REDACTED]: Okay. I'll reach out to him
 18 --
 19 [REDACTED]: More at least --
 20 [REDACTED]: -- about that, too.
 21 [REDACTED]: --, now was there --
 22 [REDACTED]: I'm look -.
 23 [REDACTED]: -- any additional comments?
 24 [REDACTED]: No. That's all --
 25 [REDACTED]: About him on that case?

1 August 8th - right? - were there any issues
 2 that you were aware of, with the MCC cameras?
 3 [REDACTED]: Prior to August 8th. No.
 4 So, whenever - again, I don't know if the -.
 5 So, that's where I was unclear on the weekend,
 6 basically. But I think we may have clarified
 7 that, that everything happened on the 8th,
 8 through the 10th. So, I think, prior to the
 9 8th, I may have known about - yeah, I mean - I
 10 may have known about issues through [REDACTED]
 11 correspondence with [REDACTED].
 12 [REDACTED]: Okay.
 13 [REDACTED]: He may have been working.
 14 Yeah. I don't know. But yeah. And I would
 15 say, August 8th is when I definitely picked up
 16 the case.
 17 [REDACTED]: Understood. Okay. So, but
 18 you were not aware of any other issues, prior
 19 to it?
 20 [REDACTED]: No.
 21 [REDACTED]: Thank you for taking the time
 22 to talk to us today. Is there anything that
 23 you think that we've missed to ask, or anything
 24 pertinent that you think will be useful for our
 25 investigation?

1 [REDACTED]: I don't believe so, at this
2 time. Yeah. But if I can think of anything, I
3 can send you some information over, but -.
4 [REDACTED]: I appreciate that. You have
5 my email address. Anything you have, if you
6 can forward that over to me, I would really
7 appreciate it.
8 [REDACTED]: Okay.
9 [REDACTED]: Mm-hmm.
10 [REDACTED]: Yeah. I'll take a look
11 here in a few minutes, and see if I can find
12 some stuff.
13 [REDACTED]: Thank you for taking the time
14 to talk to us today.
15 [REDACTED]: Yes.
16 [REDACTED]: And --
17 [REDACTED]: All right. Not a problem.
18 [REDACTED]: -- I'm going to end the
19 interview. The time is 9:55 a.m. on September
20 22nd, 2021. This is Special Agent [REDACTED], and
21 the interview is being ended.
22
23
24
25

CERTIFICATE

I hereby certify that the foregoing pages represent an accurate transcript of the electronic sound recording of the proceedings before the Department of Justice, Office of the Inspector General in the matter of:

Interview of [REDACTED]

[REDACTED], Transcriber