

Interpreting Subscriber Information

Your response includes subscriber information. Our query results in an Excel file with multiple rows. Not all rows appear on every report depending on the type of subscriber, their dates of service and the nature of your request.

The rows present **may** be:

Subscriber Details:

Subscriber Name	Name associated with billing for this phone number
Subscriber Address	Address associated with this phone number
Subscriber Status	Status of the account
Subscriber Name Effective Date	Date this name became associated with this phone number

Account Details:

Activation Date	Account Activation Date
Termination Date	Cancellation/Termination Date, if it has been terminated
Account Name	Primary Accountholder's Name
Account No	Billing Account Number (BAN)
Account Effective Date	Current Account Status Effective Date
Account Expiration Date	Account Expiration Date, if it has been terminated

Device Details:

Phone Model	Phone Model
ICCID	Integrated Circuit Card Identifier for the SIM card
IMSI	International Mobile Subscriber Identity
MDN Effective Date	Phone number begin date
MDN Expiration Date	Phone number end date
MSISDN No	Target number
MSISDN Status	Current status of this telephone number
MSISDN Market	Home market of this telephone number
MSISDN Name	Name associated with this telephone number
SIM	Subscriber Identity Module number associated with this phone number
IMEI	International Mobile Equipment Identity
Begin Service Date	N/A
Device Network Type	GSM or CDMA (only displays for legacy MetroPCS customers)

Billing Details:

Bill Name	Name associated with billing for this phone number
Bill Birth Date	Subscriber birth date
Bill SSN	Subscriber Social Security Number
Bill Cycle	Bill cycle for postpaid subscribers
Bill Address	Subscriber address
Company Name	Business Name
Rate Plan	Subscriber Plan
Rate Plan Desc	Description of major features under the plan

Contact 1

Primary contact phone number

Contact 2	Secondary contact phone number
Brand	TMUS brand or MVNO providing service
Coupon	Prepaid Coupon Serial Number
Last Refilled	Last Prepaid Refill Date

Ported Details:

Ported Carrier	Company to which the number has been ported, if known
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PLEASE NOTE: You may receive multiple subscriber information files if the target has used their SIM card with multiple devices or if the subscriber's line has been suspended multiple times within your target timeframe.

MVNO/Wholesale Accounts

T-Mobile US Inc partners with select wholesale providers. T-Mobile does not possess subscriber information for MVNO accounts. If your subscriber report contains any of the following names in the field "BRAND", that account is associated with a wholesale provider.

For subscriber information on wholesale accounts, please direct your request to the wholesale company indicated in the field "BRAND". Contact information for wholesale partners:

Brand	MVNO Company Name	MVNO Contact Information
KAJEET	Kajeet Inc.	Kajeet Inc. Legal Department - General Counsel 7901 Jones Branch Dr., Suite 350 McLean, Virginia 22102 Tel: 240 482 3480 Fax: 240 482 3481
NOVA	Nova	Google Legal Investigations Support 1600 Amphitheatre Parkway Mountain View, CA 94043 Tel: 650-253-3425
CONSUMERCELLULAR	Consumer Cellular	Consumer Cellular 7204 SW Durham Road, Suite 300 Portland, Oregon 97224 Tel: 888-750-5519
Ting MVNO	Ting Inc.	Ting, Inc. Compliance 800D Louisville Street Starkville, Mississippi 39759 Tel: 855-846-4389 Fax: 416-531-5584 Email: compliance@ting.com *Emergencies only: 844-276-1773

Plintron	Plintron	Plintron 10900 NE 8th Street, Suite 1000 Bellevue, WA 98004 Tel: 646-517-7644 (24x7) Fax: 425-274-7023 Email: PA-subpoena@plintron.com
Enfotrace	EnfoTrace	EnfoTrace 33 Hammond St.#201 Irvine, CA 92618 Tel: 213-840-0350
Procon	Procon	Procon 2035 Lakeside Centre Pkwy. Ste 125 Knoxville, TN 37922 Tel: 865-694-2704
ULTRA	Ultra Mobile	Ultra Mobile 3420 Bristol Street, 6th Floor Costa Mesa, CA 92626 Tel: 855-846-6314 Fax: 949-900-1093 Email: ler@ultra.me
Always Connect Solutions, LLC	Always Connect Solutions, LLC	Always Connect Solutions LLC 604 N Sterling St. Nampa, ID 83651 Tel: 208-949-4000
WALMART	Walmart Family Mobile	TracFone Wireless Inc. Subpoena Compliance 9700 NW 112th Ave. Miami, FL 33178 Tel: 800-810-7094 Fax: 305-715-6932 <i>*Emergencies only: 800-820-8632</i>
Numerex	Numerex	Numerex 400 Interstate North Pkwy. Suite 1350 Atlanta, GA 30339 Tel: 800-665-5686

TRACFONE	TracFone Wireless Inc.	TracFone Wireless Inc. Subpoena Compliance 9700 NW 112th Ave. Miami, FL 33178 Tel: 800-810-7094 Fax: 305-715-6932 <i>*Emergencies only: 800-820-8632</i>
CINTEX	Prepaid Group Wireless LLC (PWG)	PWG 6100 Executive Blvd. Ste 202 Rockville, MD 20852 Tel: 877-304-9183
TWILIO	Twilio Inc.	Twilio Inc. 375 Beale St. Ste 300 San Francisco, CA 94105 Tel: 844-264-7228 Tel: 415-683-7921
LYCAPLUS	LycaMobile, LycaMobile Plus	LycaMobile Subpoena Compliance Custodian of Records 570 Broad Street Newark, NJ 07102 Tel: 973-286-0771 Fax: 973-286-0773 E-mail: subpoenacompliance@lycamobile.com
RACO	Raco Wireless/Raco Industries	Raco 5480 Creek Rd Cincinnati, OH 45242 Tel: 800-509-3677
Wyless	Wyless	Wyless 60 Island St. Lawrence, MA 01840 Tel: 617-949-8900
Orbcomm	Orbcomm	Orbcomm 22970 Indian Creek Dr. #300 Sterling, VA 20166 Tel: 301-693-7611 Tel: 703-433-6455

SIMPLE	Simple Mobile	TracFone Wireless Inc. d/b/a Simple Mobile Subpoena Compliance 9700 NW 112th Ave. Miami, FL 33178 Tel: 800-810-7094 Fax: 305-715-6932 <i>*Emergencies only: 800-820-8632</i>
Republic Wireless	Subsentio	Republic Wireless C/O Subsentio 14900 Bogle Dr 101 Chantilly, VA 20151 Tel: 877-510-4357x1