

1 but even sometimes you ask people and they tell
2 you the wrong thing. That's MCC. So even if I
3 don't know and I call and I say hey how do you
4 do this? They'd be like oh just do this.

5 [REDACTED]: And what do you - now
6 that you've experienced this, what do you blame
7 that on? Do you also blame it on like poor
8 management or like a lack of manpower? What is
9 your thoughts on that?

10 MS. NOEL: It's both but every time
11 something happens, the officers get in trouble.
12 And the problem is it starts from the top.
13 Because if my supervisor is telling me to
14 falsify documents, and I do it, I'm in trouble.
15 But Lieutenant [REDACTED] got promoted. You
16 understand? Like the problem starts from eh
17 top. And it comes all the way down. It's not
18 being managed correctly and the manpower is
19 also not there. Like you can't take somebody
20 and tell them to work 16 hours. And remember,
21 it's a thing where I'm on probation, so I can't
22 say, no I'm not working it. So you asked me to
23 work 16 hours every day. I'm a human being.
24 I'm not a robot. I fell asleep plenty of times
25 going home. I come to work. I remember one