

**From:** Justin Houston <[REDACTED]>  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** [EXTERNAL] RE: MCC  
**Date:** Tue, 28 Sep 2021 13:27:10 +0000

**Importance:** Normal

**Attachments:** Print\_Service\_Request11.pdf; Print\_Service\_Request0.pdf; Print\_Service\_Request1.pdf; Print\_Service\_Request2.pdf; Print\_Service\_Request3.pdf; Print\_Service\_Request4.pdf; Print\_Service\_Request5.pdf; Print\_Service\_Request6.pdf; Print\_Service\_Request7.pdf; Print\_Service\_Request8.pdf; Print\_Service\_Request9.pdf; Print\_Service\_Request10.pdf

**Inline-Images:** image001.jpg; image002.jpg; image004.jpg; image006.jpg; convergintfederallogorev1\_189e4fc5-8f29-4ea7-9d0d-c27372e28fb4.png

[REDACTED]

Attached are the service tickets from 2019 for MCC New York.

**Justin Houston**  
Program Manager FBOP Contracts  


Convergent Federal | SigNet Technologies  
12300 Kiln Ct Suite E, Beltsville, MD 20705

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**From:** [REDACTED] <[REDACTED]>  
**Sent:** Friday, September 24, 2021 8:46 AM  
**To:** Justin Houston <[REDACTED]>  
**Subject:** RE: MCC

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Justin,  
Any update on when you will be able to provide us with the below request for all work orders, communications and documentations between SIGNET and the MCC for 2019?

Thank you,

**Special Agent** [REDACTED]  
U.S. Department of Justice • Office of the Inspector General • New York Field Office  
One Battery Park Plaza, 29<sup>th</sup> Floor, New York, NY 10004

EFTA00117591



Cell: [REDACTED]

**From:** [REDACTED]  
**Sent:** Thursday, September 16, 2021 11:22 AM  
**To:** Justin Houston <[REDACTED]>  
**Subject:** RE: MCC

Hey Justin,

Thank you for taking the time to talk with me this morning. Can you please forward me the email address you have for Jeff McKenzie?

Also, as per our conversation, the OIG is requesting all work orders, communications and documentation between SIGNET and the MCC for the year 2019. Please give me a call if you have any questions.

Thank you,



**Special Agent** [REDACTED]  
U.S. Department of Justice • Office of the Inspector General • New York Field Office  
One Battery Park Plaza, 29<sup>th</sup> Floor, New York, NY 10004  
Cell: [REDACTED]

**From:** Justin Houston <[REDACTED]>  
**Sent:** Tuesday, August 31, 2021 11:51 AM  
**To:** [REDACTED] <[REDACTED]>  
**Subject:** RE: MCC

Good Morning,

I apologize for the delay in response, but I had signed a non-disclosure agreement with the FBI and had to get them to clear me to respond. When I went to Quantico we found that the system had lost two drives. One drive had failed a couple weeks before the second drive (I don't remember the exact date). The second drive failed on August 8<sup>th</sup>, which caused the raid array to fail. The recorders are designed to allow one drive to fail, after two drives fail you lose recording. Both Jeff McKenzie and Jeff Cranor worked on this case with the Comm Tech onsite. I have listed the FBI contact information along with both Jeff McKenzie and Jeff Cranor.

FBI Agent I worked with was [REDACTED], I don't have his number.  
Jeff McKenzie cell number is: 571-294-1016  
Jeff Cranor cell number is: 913-300-1752

Justin Houston | Program Manager FBOP Contracts

Convergint Federal | SigNet Technologies  
12300 Kiln Ct Suite E, Beltsville, MD 20705

[REDACTED] | [REDACTED] | [REDACTED]  
[REDACTED]

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**From:** [REDACTED] <[REDACTED]>  
**Sent:** Thursday, August 26, 2021 8:49 AM

To: Justin Houston <[REDACTED]>  
Subject: MCC

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Jeff,

Thank you for taking the time to talk to me this morning. During our conversation, you stated that you were brought out to Quantico by the FBI to analyze the drives taken from the MCC in August 2019. We would appreciate it if you can provide us with a written summary/report of your findings after your examination of the drives (i.e., when the drives failed, how it failed, what actions were taken to fix the drives, if any data was recovered, etc.) Also, please provide me with a copy of any email communications you or your office had with the FBI regarding this matter.

Please forward me the contact information for Jeff McKenzie and any internal logs detailing McKenzie's communication with any MCC employees between August 1, 2019 and August 20, 2019.

I appreciate your help with this matter. Thank you.



Special Agent [REDACTED]

U.S. Department of Justice • Office of the Inspector General • New York Field Office

One Battery Park Plaza, 29<sup>th</sup> Floor, New York, NY 10004

Cell: [REDACTED]