

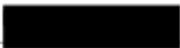
# Service Request #26408

Needs to relocate the recorders and AMS on Friday.

Status:	Closed
Priority:	P3 (Next Day)
Type:	Service Contract
Assigned To:	Jeff Cranor, Jeff McKenzie, Justin Houston
Date Created:	Nov 13, 2019
Next Appt.:	

Customer:	FBOP MCC New York MS0109 (130104.001)
Contact:	
Service Location:	Main Location 150 PARK ROW NEW YORK, NY 10007
Bill To:	FBOP MCC New York MS0109 (130104.001) 150 PARK ROW NEW YORK, NY 10007
PO #:	

### Additional Information & Custom Fields:

Is this a emergency request:	No
Is the system in question under any warranty:	
What is the system in question :	
When was the problem first discovered:	Today
PO Number:	n
Who reported the problem initially:	
Is this a consistent problem or intermittent:	N/A
Is this problem effecting all users:	N/A
Is there power to the device in question:	N/A
Do you have a spare device on site:	N/A
Can you send a picture of the device:	N/A
Has any work been done in the area involved:	N/A
Can you describe what is or is not happening:	d
Material Required For Request:	d
Who Requested the service call :	d

### Detailed Description:

Needs to relocate the recorders and AMS on Friday. He also needs to change the IP addresses on recorders and AMS.

### Schedule

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When	Assigned To	Comment
Nov 13, 2019, all-day	Jeff Cranor, Justin Houston, Jeff McKenzie	
Nov 15, 2019, 8-11am	Jeff McKenzie	

**Equipment** - No Equipment

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### Comments

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#### Comment via Email

by Jeff McKenzie on Nov 15, 2019, 8:28 AM

[PUBLIC]

Thank you for contacting Signet Technologies. Your emails and phone calls are very important to us! If you are getting this message I am currently out of the office. If you need immediate assistance during this time please call 301-575-2409 or you can email [bopsupport@signetinc.com](mailto:bopsupport@signetinc.com).

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#### Comment

by Justin Houston on Nov 15, 2019, 8:27 AM

[PUBLIC]

Talked with [REDACTED] and we are shutting everything down to move it now. He will call back when ready to turn it all on and program.

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**Details** - No Detail Items

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