



Re: Account ending in [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

## IMPORTANT CHANGE TO YOUR ACCOUNT

Dear [REDACTED],

As of October 30, 2015, Capital One® will no longer be offering the option to make additional security deposits to increase the credit limit of your **Secured MasterCard®**.

- ▶ **How does this affect me?** This change won't affect your current credit limit. However, you won't have the option of adding additional security deposits to increase your credit limit as of October 30, 2015. Everything else about your card remains the same and you can continue to use it as you normally would.
- ▶ **What if I want a higher credit limit?** Even though you will no longer be able to make additional deposits, you may receive a higher credit limit, in the future, based on your payment history and creditworthiness.
- ▶ **I've still got questions.** Visit [capitalone.com/securedcard/faqs](http://capitalone.com/securedcard/faqs) for more details about your Secured MasterCard.

Remember, you can always keep track of your credit score and more using the free Capital One Credit Tracker tool. Just sign in to your account at [capitalone.com](http://capitalone.com) or with the Capital One Mobile app.

Thank you for being a Capital One customer.





Re: Account ending in [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

## IMPORTANT CHANGE TO YOUR ACCOUNT

Dear [REDACTED],

As of January 19, 2016, Capital One® will no longer be offering the option to make additional security deposits to increase the credit limit of your **Secured MasterCard®**.

- ▶ **How does this affect me?** This change won't affect your current credit limit. However, you won't have the option of adding additional security deposits to increase your credit limit as of January 19, 2016. Everything else about your card remains the same and you can continue to use it as you normally would.
- ▶ **What if I want a higher credit limit?** Even though you will no longer be able to make additional deposits, you may receive a higher credit limit, in the future, based on your payment history and creditworthiness.
- ▶ **I've still got questions.** Visit [capitalone.com/securedcard/faqs](http://capitalone.com/securedcard/faqs) for more details about your Secured MasterCard.

Remember, you can always keep track of your credit score and more using the free Capital One Credit Tracker tool. Just sign in to your account at [capitalone.com](http://capitalone.com) or with the Capital One Mobile app.

Thank you for being a Capital One customer.





Capital One Services, LLC  
P.O. Box 30285  
Salt Lake City, UT 84130-0285

We're sending you a new  
card

March 1, 2016

[REDACTED]

Re: Your account ending in [REDACTED]

Dear [REDACTED],

Your card information may have been stolen due to a data breach at a business where you recently shopped. As a precaution to help protect you against fraud, we're reissuing your card with a new account number. There's no need to call us unless you see transactions you don't recognize.

You can continue using your current card until your new card arrives. Once you receive it, please activate it right away. **Your current card will stop working about a week after you get your new card.**

Thanks for your patience - and your ongoing trust.

Sincerely,

Capital One Fraud Prevention

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