

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26

DIGITALLY RECORDED  
SWORN STATEMENT  
OF



OIG CASE #:  
2019-010614

DEPARTMENT OF JUSTICE  
OFFICE OF THE INSPECTOR GENERAL  
SEPTEMBER 22, 2021

**RESOLUTE DOCUMENTATION SERVICES**  
28632 Roadside Drive, Suite 285  
Agoura Hills, CA 91301  
Phone: (818) 431-5800

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26

APPEARANCES:

OFFICE OF THE INSPECTOR GENERAL

BY: [REDACTED]

BY: [REDACTED]

WITNESS:

[REDACTED]

OTHER APPEARANCES:

NONE

1 MR. [REDACTED]: It's Senior Special Agent  
2 [REDACTED]. He's also assisting on the  
3 case.

4 MR. [REDACTED]: Is it Dennis --

5 MR. [REDACTED]: Yeah.

6 MR. [REDACTED]: -- [REDACTED]?

7 MR. [REDACTED]: Yeah. I'm right here.  
8 I'm the Senior Special Agent here. So, yeah.  
9 Like [REDACTED] here just said, we just want to ask  
10 you a couple questions regarding August 8th  
11 through the 10th of 2019.

12 MR. [REDACTED]: Okay.

13 MR. [REDACTED]: And just so you know, all  
14 of our interviews are recorded.

15 MR. [REDACTED]: Okay.

16 MR. [REDACTED]: And just for  
17 documentation purposes. Just so you know.

18 MR. [REDACTED]: Understood.

19 MR. [REDACTED]: All right. Great. So,  
20 [REDACTED] is going to take it. I'll only jump in  
21 if we need some clarifying information.

22 MR. [REDACTED]: Okay.

23 MR. [REDACTED]: Perfect. And I'm going to  
24 start the recording.

25 MR. [REDACTED]: Okay.

1           MR. [REDACTED]: My name is [REDACTED], and  
2           I'm a Special Agent with U.S. Department of  
3           Justice, Office of the Inspector General. New  
4           York Field Office. This interview is with  
5           former SigNet employee, Jeff [REDACTED]. And it  
6           is being conducted as part of an official U.S.  
7           Department of Justice, Office of the Inspector  
8           General investigation. Today's date is  
9           September 22nd, 2021. The time is 9:03 a.m.  
10          This interview is being conducted  
11          telephonically, via phone number ([REDACTED]) [REDACTED]-  
12          [REDACTED]. Did I get that right?

13          MR. [REDACTED]: Yes.

14          MR. [REDACTED]: Okay. Also present --

15          MR. [REDACTED]: I'm going to read that  
16          back. ([REDACTED]). I'm sorry. [REDACTED].

17          MR. [REDACTED]: Yes. Perfect. Also present  
18          is DOJ/OIG Senior Special Agent Dennis  
19          [REDACTED]. This interview will be recorded by  
20          me, Special Agent [REDACTED]. Could  
21          everyone please identify themselves for the  
22          record, and spell your last name? To start,  
23          again, I am DOJ Special Agent [REDACTED].  
24          [REDACTED].

25          MR. [REDACTED]: Senior Special Agent

1 [REDACTED] with the DOJ/OIG. [REDACTED]-  
2 [REDACTED].

3 MR. [REDACTED]: Jeff, can you introduce  
4 yourself, please?

5 MR. [REDACTED]: Former SigNet employee,  
6 Jeff - or Jeffrey, full name - [REDACTED]. M-C-  
7 K-E-N-Z-I-E.

8 MR. [REDACTED]: Jeffrey. I apologize for  
9 calling you Jeff.

10 MR. [REDACTED]: That's - no, no - I go by  
11 Jeff.

12 MR. [REDACTED]: All right.

13 MR. [REDACTED]: But I gave you my formal.

14 MR. [REDACTED]: Yeah. Thank you. This is an  
15 official DOJ/OIG investigation into the death  
16 of inmate Jeffrey Epstein, and the surrounding  
17 circumstances. And you are being asked to  
18 voluntarily provide answers to our questions.  
19 Will you agree to a voluntary interview?

20 MR. [REDACTED]: Yes.

21 MR. [REDACTED]: Thank you. Please let me  
22 know if you do not understand any questions I  
23 ask, and I will repeat it, or try to rephrase  
24 it.

25 MR. [REDACTED]: Okay.

1           MR. [REDACTED]: Okay? I'm going to go  
2 through some of your background, and then we'll  
3 go into the service request. What is your  
4 current home address?

5           MR. [REDACTED]: Current home address is  
6 [REDACTED] - and  
7 that's [REDACTED]. [REDACTED].  
8 [REDACTED].

9           MR. [REDACTED]: Okay. And --

10          MR. [REDACTED]: Zip code is [REDACTED].

11          MR. [REDACTED]: -- thank you. What is your  
12 date of birth?

13          MR. [REDACTED]: [REDACTED].

14          MR. [REDACTED]: Is this your cell phone  
15 number, the ([REDACTED]) number?

16          MR. [REDACTED]: Yes.

17          MR. [REDACTED]: Okay. And what is your  
18 highest level of education?

19          MR. [REDACTED]: High school. One year of  
20 college.

21          MR. [REDACTED]: All right. Where did you  
22 attend college?

23          MR. [REDACTED]: I went to Liberty  
24 University.

25          MR. [REDACTED]: Where is that?

1 MR. [REDACTED]: Lynchburg, Virginia.

2 MR. [REDACTED]: Was there a major you were  
3 following?

4 MR. [REDACTED]: It's just business  
5 management.

6 MR. [REDACTED]: Okay. And what did you do  
7 prior to working for SigNet?

8 MR. [REDACTED]: Prior to SigNet, I actually  
9 delivered Little Debbie cakes for six months.

10 MR. [REDACTED]: Excellent. And when did you  
11 begin working for SigNet?

12 MR. [REDACTED]: When did I pick up working  
13 there?

14 MR. [REDACTED]: Yeah. When did you begin  
15 working for SigNet?

16 MR. [REDACTED]: Oh. I'm sorry. I'm sorry.  
17 I'm going back too far. Sorry. SigNet. I  
18 actually worked for Orion Systems Group. That  
19 as in Fairfax, Virginia. Sorry. I skipped a  
20 whole bunch of years there.

21 MR. [REDACTED]: No problem.

22 MR. [REDACTED]: Yeah.

23 MR. [REDACTED]: I'm thinking before the  
24 security industry. Sorry about that. Okay.

25 MR. [REDACTED]: And -.

1 MR. [REDACTED]: Yeah. Oh, no. Go ahead.

2 MR. [REDACTED]: No, no. No problem. And  
3 when exactly did you work, start, begin work  
4 for SigNet?

5 MR. [REDACTED]: That was April 2011.

6 MR. [REDACTED]: Okay. And what was your  
7 position with SigNet?

8 MR. [REDACTED]: I came on as a service  
9 tech, initially. And then, I entered into the  
10 role, I want to say it was probably somewhere  
11 in 2012, middle of 2012, or maybe early 2013.  
12 I think it was the middle of 2012, they put me  
13 as the senior customer support representative.

14 MR. [REDACTED]: And that was your position in  
15 August 2019?

16 MR. [REDACTED]: Yes.

17 MR. [REDACTED]: Okay. And what did that - as  
18 a senior customer representative - what did  
19 that position entail?

20 MR. [REDACTED]: So, that was basically  
21 traveling to the Federal Bureau of Prisons,  
22 whenever they needed their VMS video system  
23 server upgrades. Basically, any swap outs of  
24 their systems, when they expired or went out of  
25 warranty. And then, if I wasn't traveling,

1           doing the upgrades, I was at home, working from  
2           my house, and doing technical support for the  
3           video systems at the prisons.

4           MR. [REDACTED]: Okay. So, the main client  
5           that you worked with was the Federal Bureau of  
6           Prisons?

7           MR. [REDACTED]: Yes.

8           MR. [REDACTED]: Okay. And when did you leave  
9           SigNet?

10          MR. [REDACTED]: That was December 30th,  
11          2019.

12          MR. [REDACTED]: Where are you employed now?

13          MR. [REDACTED]: I am at a UK based company  
14          called ONVU Technologies. That's O-N-V-U.

15          MR. [REDACTED]: Okay. Thank you.

16          MR. [REDACTED]: Off of OSCAR NANCY VICTOR  
17          UMBRELLA (Indiscernible \*00:05:36) and Victor.  
18          (Indiscernible \*00:05:39).

19          MR. [REDACTED]: Thank you. As part of your  
20          job at SigNet, in 2019, do you recall working  
21          on projects, or work orders, for the  
22          Metropolitan Correctional Center in New York  
23          City?

24          MR. [REDACTED]: Yes.

25          MR. [REDACTED]: Do you recall working on a

1 project that started August 8, 2019?

2 MR. [REDACTED]: Yeah. I remember the  
3 project. I don't know the exact date, but that  
4 sounds about right.

5 MR. [REDACTED]: Hey. I just want to clarify.  
6 You mentioned the ONVU, that where you work,  
7 have you been working there since December  
8 2019?

9 MR. [REDACTED]: No. I worked at -. When I  
10 left SigNet, I went to another company. It's  
11 called Enterprise Security Solutions.

12 MR. [REDACTED]: Okay. And that was in  
13 December 2019?

14 MR. [REDACTED]: Yeah. It was December  
15 31st, or yeah, basically.

16 MR. [REDACTED]: (Indiscernible \*00:06:28)

17 MR. [REDACTED]: January.

18 MR. [REDACTED]: Okay. And you were there for  
19 how long?

20 MR. [REDACTED]: Until July, pfft. What was  
21 that? July. July. It was July this year. I  
22 can look it up.

23 MR. [REDACTED]: And in July, you came over to  
24 our -. You started working at ONVU?

25 MR. [REDACTED]: Yes. So, my last day at

1           ESS was July 9th. And my first day at ONVU was  
2           on July 12th.

3           MR. ██████: Okay.

4           MR. ██████: 2021. Yeah.

5           MR. ██████: Okay. Thank you for  
6           clarifying that.

7           MR. ██████: Yup.

8           MR. ██████: Now, as part of - and I'm  
9           going to go back to that last question I asked  
10          - as part of your job at SigNet in 2019, do you  
11          recall working on projects, or work orders, for  
12          the Metropolitan Correctional Center in New  
13          York City?

14          MR. ██████: Yes.

15          MR. ██████: Who were you dealing with at  
16          the MCC?

17          MR. ██████: I believe that was ██████.

18          MR. ██████: ██████?

19          MR. ██████: ██████.

20          MR. ██████: Okay. And we have a copy of  
21          SigNet service request, 24975. Because this is  
22          telephonically, I know I can't show it to you,  
23          but I will read it to you. Is that all right  
24          with you?

25          MR. ██████: Yeah.

1           MR. [REDACTED]: It says, "Raid (Phonetic Sp.  
2           \*00:07:32) just crashed." That's under the  
3           service request. And this was created on  
4           August 8, 2019. That status shows FBOP  
5           assigned, and it's assigned to Jeff Cranor,  
6           Jeff [REDACTED], and Justin Houston. The contact  
7           we have is, [REDACTED] [REDACTED], and the service  
8           location is for 150 Park Row, New York, New  
9           York. Is your understanding that is for the  
10          MCC?

11          MR. [REDACTED]: Yes. I believe so. I  
12          don't know their exact address, but yeah --

13          MR. [REDACTED]: Okay.

14          MR. [REDACTED]: -- it sounds --

15          MR. [REDACTED]: Now, this says --

16          MR. [REDACTED]: -- familiar.

17          MR. [REDACTED]: -- is this an emergency  
18          request? It says, yes. Must call. The  
19          problem was reported by [REDACTED] [REDACTED]. And -  
20          -

21          MR. [REDACTED]: [REDACTED].

22          MR. [REDACTED]: -- [REDACTED]. I apologize.  
23          It's [REDACTED]. And I'm going to read the  
24          comments here. The earliest comment, it looks  
25          like, is on - it's by you - on August 8th, at

1           3:36 p.m. It states that the assignment on  
2           August 8th to 16th, all day for Justin Houston,  
3           Jeff ██████████, and Jeff Cranor was been  
4           created. It says Jeff Cranor will be working  
5           on this. Get a case started with Qognify?

6           MR. ██████████: Do you want to start with  
7           August 8th first. Is that what you started  
8           with?

9           MR. ██████████: Yeah.

10          MR. ██████████: Okay. Sorry.

11          MR. ██████████: It's Qognify. That's Q-O-G-  
12          N-I-F-Y. Is that your internal system?

13          MR. ██████████: No. So, Qognify is the  
14          video manufacturer of the software that they  
15          were using. At the time, though, they were - I  
16          believe - their system was a NICE Vision  
17          system, just to give you guys a little  
18          background on it. So, Nice Vision was the  
19          prior company.

20          MR. ██████████: Okay.

21          MR. ██████████: When most of the prisons  
22          got their video systems. And then, Qognify  
23          basically purchased, or bought, Nice Vision. I  
24          want to say that was probably in, like, 2018.  
25          Maybe 2017.

1 MR. [REDACTED]: Okay. So, and that's why --

2 MR. [REDACTED]: So, they rebranded,  
3 basically, the new systems that they were  
4 putting in.

5 MR. [REDACTED]: Understood. Okay. And then,  
6 the assignment was created at 3:36 p.m. There  
7 is a comment by Jeff [REDACTED] - that's you,  
8 right? - at 3:38 p.m. And --

9 MR. [REDACTED]: Yeah.

10 MR. [REDACTED]: -- it looks like someone  
11 addressed it to you. It says, "Hi, Jeff.  
12 Unable to locate anything official. The basic  
13 steps are as following: One, set the raid  
14 level to none, and save. It will restart it  
15 with all drives being J. Replace any faulty  
16 drives. Two, set the raid level to five, and  
17 save. It will restart and begin  
18 initialization. The password is 1111. Four  
19 ones. And if I recall correctly, once the raid  
20 is created, you will need to restart Windows,  
21 and create the proper partitions. I'll keep  
22 looking, but that should get you going. Best  
23 regards, Derek Barr (Phonetic Sp. \*00:10:13),  
24 Senior Support Engineer."

25 MR. [REDACTED]: Derek Barr. Okay. I was

1           wondering who that was. I was going to guess  
2           Sharom (Phonetic Sp. \*00:10:19), but -.

3           MR. ██████: Is that someone --

4           MR. ██████: Okay .

5           MR. ██████: -- internally, or is that  
6           from Qognify?

7           MR. ██████: No. So, that -- yeah -  
8           that's the Qognify technical support engineer.

9           MR. ██████: So, you reached out to  
10          Qognify and to get assistance on this matter,  
11          and they responded on these are the steps?

12          MR. ██████: Mm-hmm.

13          MR. ██████: All right. And the next  
14          step, the next comment I have is by Jeff  
15          ██████, on August 14th, 2019. 8:02 p.m. So,  
16          this is approximately six days after the  
17          incident.

18          MR. ██████: Okay.

19          MR. ██████: "██████ ██████ called us on  
20          Thursday, August 8th, stating that he had two  
21          bad drives in his raid unit. Off the Nice  
22          Vision Pro, Unit NVR (Phonetic Sp. \*00:10:57).  
23          We advised him to get replacement drives. Once  
24          they are replaced, they should start to  
25          initialize, to become available for the raid

1 array. [REDACTED] [REDACTED] did not have drives  
2 readily available. He checked with his local  
3 CSM." What is CSM?

4 MR. [REDACTED]: Should be computer  
5 specialists manager --

6 MR. [REDACTED]: That's --

7 MR. [REDACTED]: -- I believe.

8 MR. [REDACTED]: -- that's internal for the  
9 BOP?

10 MR. [REDACTED]: Yup.

11 MR. [REDACTED]: Okay.

12 MR. [REDACTED]: That's what their IT  
13 manager, and the IT department, I think.

14 MR. [REDACTED]: Thank you. "He checked with  
15 his local CSM, to see if they had any spare  
16 replacement drives. Once he located  
17 replacement drives on Friday, August 9th, he  
18 did not have access to the DVR room, to replace  
19 them. He called SigNet for some phone support  
20 on Saturday, August 10th, when he gained access  
21 to the DVR room. He attempted to replace the  
22 drives, and they started to rebuild. During  
23 the rebuild process of the drives, the drives  
24 were required to be taken out of raid, on DVR-  
25 2. Once the drives were removed without proper

1 shutdown of the recorder, the video database  
2 becomes corrupted. Typically, any time the  
3 raid is - raid on - raid five configuration  
4 loses two drives, the raid needs to be rebuild,  
5 and all data is wiped from the raid." Do you  
6 recall making that comment?

7 MR. [REDACTED]: Yeah. That sounds about  
8 right. That sounds what I would have stated.

9 MR. [REDACTED]: Okay. So, I'm going to go  
10 back. Can you explain to me the phone call  
11 that you got from [REDACTED] on August 8th, if you  
12 recall what he stated to you on August 8th?

13 MR. [REDACTED]: Yeah. I'm trying to think.  
14 Well, yeah. I'm trying to -. So, August 8th,  
15 well, that was a -. Was that a, like, a  
16 Saturday, maybe?

17 MR. [REDACTED]: No.

18 MR. [REDACTED]: Maybe it was -.

19 MR. [REDACTED]: That was a Thursday.

20 MR. [REDACTED]: Thursday. Okay.

21 MR. [REDACTED]: It looks like, on Thursday,  
22 he called - August 8th - he called you, he  
23 reported the incident. You gave - possibly  
24 gave - him instructions on what to do. August  
25 9th, he got replacement drives, but he did not

1           have access to the room. That would be on a  
2           Friday. Then August 10th is when he called you  
3           back, and it looks like you -. The incident  
4           with Epstein happened, and he called you back.

5           MR. [REDACTED]: Oh. Okay. Okay. Yeah,  
6           because I was going to say -. Let's see.  
7           Yeah. I have a different recollection than I  
8           thought, because I thought, from what, and I  
9           want to say, maybe that incident started  
10          earlier, but maybe not. Because what I was,  
11          what I was recalling on that was, me and my  
12          wife were actually about, I think, let's see,  
13          2019. So, that would have been -. Yeah.

14          Me and my wife and my son were out at a  
15          cabin on a weekend get-away, and I remember an  
16          email, I believe that was from Justin, saying  
17          something that he had gotten a call from  
18          [REDACTED] [REDACTED]. Now, that could have been  
19          after the initial reach out from him. That the  
20          drives were down. I think that might have  
21          been. So, I'm kind of questioning if [REDACTED]  
22          reached out to me initially, or if he reached  
23          to Justin, and then Justin assigned that to me.

24          Because Justin, I believe, was also out on  
25          vacation, either that week or that weekend, as

1 I was, but I was kind of local. So, he had  
2 asked me to reach out or, you know, basically  
3 work with him, work with Qognify. And so,  
4 that's what I was remembering from that,  
5 because I know, I remember specifically, I was  
6 on vacation on the weekend.

7 And trying to reach out, basically, to, I  
8 want to say, like, our sales rep, Steve Smith  
9 (Phonetic Sp. \*00:14:27), who worked, you know,  
10 for the Bureau, or worked with the Bureau of  
11 Prisons. He sold all their equipment.  
12 Reaching out to Derek Barr. But again, I could  
13 be -. I could be wrong on the timeframe there.  
14 But --

15 MR. [REDACTED]: It's --.

16 MR. [REDACTED]: -- either way, yes, I did  
17 work directly with [REDACTED] - [REDACTED] [REDACTED] - at  
18 one point, on the case, prior to visiting the  
19 site. So, yeah. I was just trying to get that  
20 timeline right, because I don't want to tell  
21 you that it happened this specific way you're  
22 saying it, and then it didn't.

23 MR. [REDACTED]: No problem. And you  
24 mentioned that you were away with your wife on  
25 a camping trip. Do you know how long the trip

1           was for?

2           MR. ██████: It was just a weekend. So,  
3 I think we might have left out on a Friday, you  
4 know, Friday afternoon, and then, probably came  
5 back, like, Sunday night.

6           MR. ██████: So, it's possible that you  
7 spoke to him on Thursday, August 8th, before  
8 you headed out for the camping trip?

9           MR. ██████: Possibly. Yeah.

10          MR. ██████: You don't recall?

11          MR. ██████: Yeah. I don't - yeah - I  
12 don't recall specifically. I do - and like I  
13 said - I do know, I did talk to him, at one  
14 point, about the drives, and that he couldn't -  
15 . Okay. So - yeah - that does clear it.  
16 Okay. So, that's really -. Sorry. I'm just  
17 trying to piece it together.

18          MR. ██████: No problem.

19          MR. ██████: So, yeah. He did mention  
20 something about that he would check with -.  
21 So, that's why I'm trying to think that it may  
22 have been the weekend prior to the 8th. Or not  
23 the 8th. But it would have been the 10th,  
24 would have been the Saturday. I want to say he  
25 reached out before then. Because I want to say

1 we were out on the weekend, before that.

2 MR. [REDACTED]: So, hold on. Let me just  
3 clarify.

4 MR. [REDACTED]: Yeah. So, let me. So,  
5 I'm looking at this now, Jeff. This is Dennis.  
6 So, on August 8th --

7 MR. [REDACTED]: Uh-huh.

8 MR. [REDACTED]: -- that's when you  
9 received, it looks like, a message from that  
10 individual. Who is it?

11 MR. [REDACTED]: Derek Barr.

12 MR. [REDACTED]: Derek Barr --

13 MR. [REDACTED]: Yes.

14 MR. [REDACTED]: -- saying, "Hi, Jeff.  
15 Unable to locate anything official. The basic  
16 steps are as follows." So, it looks like,  
17 maybe somebody would have reached out to you  
18 before. So, in fact, that was the August 8th  
19 comment. And then --

20 MR. [REDACTED]: Yeah.

21 MR. [REDACTED]: -- that was something  
22 that says comment made by you. And then --

23 MR. [REDACTED]: Uh-huh.

24 MR. [REDACTED]: -- the next comment made  
25 by you was actually on August 14th, 2019.

1 MR. [REDACTED]: Okay.

2 MR. [REDACTED]: And what you're stating  
3 here is, it's saying, "[REDACTED] [REDACTED] called us  
4 on Thursday, August 8th, stating that he had  
5 two bad drives." So, it doesn't specifically  
6 say he called you. Do you know if he would  
7 have called you direct, or he would have called  
8 someone else with SigNet?

9 MR. [REDACTED]: That's why I was saying. I  
10 think he may have called Justin initially. And  
11 then, Justin had asked me to basically work on  
12 that case because, like I said, I think Justin  
13 was out on vacation, and that's why he passed  
14 the case to me, asking me to work with [REDACTED]  
15 and Qognify to try to see if we could get those  
16 replaced. Let me look at the year here. I'm  
17 just trying to pull it up.

18 MR. [REDACTED]: And you mentioned there is a  
19 possibility you were away on a camping trip the  
20 weekend prior to that.

21 MR. [REDACTED]: So, the 10th. Yeah. I  
22 mean, I could try to verify that, if that's,  
23 like, an absolute --

24 MR. [REDACTED]: No, no.

25 MR. [REDACTED]: -- necessity. I could see.

1           Yeah. I know it was basically right around  
2           this case time. So, it could have been the  
3           prior, or it could have been that weekend. But  
4           yeah. That's really -.

5           MR. ████████: I know it's tough. It's been  
6           a couple years. So, remembering the exact  
7           details is kind of hard.

8           MR. ████████: You know, it may have been  
9           that Friday night. The 9th. So, you said I  
10          was talking to Derek on the 8th?

11          MR. ████████: Yes.

12          MR. ████████: Or I got a reply from him  
13          on the 8th. Yeah. Because I want to say we  
14          left out on the 9th, and we were at the cabin  
15          on the 9th. And I want to say that me and  
16          Justin were maybe communicating back and forth  
17          via email. And trying to kind of figure out,  
18          you know, what drives he could get, or  
19          whatever. So, maybe, maybe it all happened  
20          right in that weekend. Because I do remember  
21          something about hearing that, you know, the  
22          incident happened there.

23          MR. ████████: Okay. Yeah, and I'm --

24          MR. ████████: Uh-huh.

25          MR. ████████: -- re-reading this. It

1           doesn't specifically state in your comment, on  
2           the 14th, that you actually ever spoke with  
3           him. It just says --

4           MR. ██████████: With ██████████.

5           MR. ██████████: -- it - yeah - with  
6           ██████████. It just says that he called us on the  
7           8th. And then, it talks about, you talk about  
8           how, on the 9th, he didn't have access to the  
9           DVR room, to replace them. And then, it says,  
10          he called SigNet for phone support on Saturday,  
11          August 10th. So, do you know --

12          MR. ██████████: Okay.

13          MR. ██████████: -- if you were away, I'm  
14          assuming this information was passed to you on  
15          August 14th, when you made the comment? Would  
16          that be accurate, since it sounds like you were  
17          aware that weekend?

18          MR. ██████████: Well, I do -. So, I do  
19          remember talking to him, at some point, and him  
20          -. Well, I don't know if I talked to him or  
21          emailed --

22          MR. ██████████: Okay.

23          MR. ██████████: -- but basically, I  
24          remember, I remember him saying that, like, he  
25          was trying to find drives. He didn't have any,

1           so he was going to check with the CSM, to see  
2           if they had any on site. Then, I believe he  
3           found them, and then, he said, and he called,  
4           he either called me back, or emailed, and said,  
5           hey, the room where the NVR is locked, and it's  
6           our internal investigation office, and they  
7           have the keys. I don't have access to that.  
8           So, I'm going to have to wait until such and  
9           such. It was probably Saturday. I think I  
10          stated there that he could actually get access  
11          into the room, to go try and replace the  
12          drives.

13           MR. [REDACTED]: Okay. So --

14           MR. [REDACTED]: Sorry.

15           MR. [REDACTED]: You just --

16           MR. [REDACTED]: -- but --.

17           MR. [REDACTED]: -- don't know if that's  
18          August 8th or August 9th, the day you left for  
19          your trip?

20           MR. [REDACTED]: No. I was actually trying  
21          to see if I could pull up a Outlook data file,  
22          because I believe I saved some emails.

23           MR. [REDACTED]: Oh, that would be  
24          awesome. And then, specifically --

25           MR. [REDACTED]: I'm just like that.

1 MR. [REDACTED]: -- yeah. No. That would  
2 be great. Specifically -.

3 MR. [REDACTED]: I want to even say I saved  
4 all of my tickets from SigNet, but I can't  
5 promise that.

6 MR. [REDACTED]: Oh, that would be huge.  
7 And I think going back, as far as, like, July  
8 29th, if you don't mind, because that's when we  
9 think that the drives may have actually gone  
10 down.

11 MR. [REDACTED]: July 29th?

12 MR. [REDACTED]: Yeah. I mean, I don't  
13 know that they contacted you or not, but that  
14 would be the follow up question, after we  
15 figure out what happened on the 8th and 9th.  
16 It would be, how far back did you know that  
17 these drives, or had you been working with  
18 [REDACTED] [REDACTED], to replace these things,  
19 because it looks like they may have gone bad on  
20 7/29/2019.

21 MR. [REDACTED]: 29th. So, that would have  
22 been about. That sounds about -. That sounds  
23 about right.

24 MR. [REDACTED]: Why do you say that?

25 MR. [REDACTED]: Well, because - again -

1           like, I know that he initially contacted us  
2           about the drives being out. And I want to say,  
3           it took -. I remember it -. I thought it was  
4           at least a couple of days of the process of  
5           trying to go back and forth with him. And I  
6           don't know if it was me or Justin, basically  
7           saying, hey, we've got to get drives. You  
8           know, they don't sell them anymore at Qognify,  
9           I don't think. Because they are basically non-  
10          production drives, and we would have to get  
11          refurbished drives. And I think Justin was  
12          looking on, like, eBay, and, you know, a couple  
13          of our sources, to find some. So, I don't know  
14          exactly, did that comment say that he had  
15          drives on site?

16                 MR. [REDACTED]: So --

17                 MR. [REDACTED]: Or did he order them?

18                 MR. [REDACTED]: -- that --

19                 MR. [REDACTED]: Because that's the other  
20          question --

21                 MR. [REDACTED]: -- it looks --

22                 MR. [REDACTED]: -- is, did he not have  
23          them?

24                 MR. [REDACTED]: -- he didn't have access to  
25          them.

1 MR. [REDACTED]: Okay. So, that may have  
2 been the gap, from the 29th.

3 MR. [REDACTED]: Well, it does say --

4 MR. [REDACTED]: (Indiscernible \*00:22:07).

5 MR. [REDACTED]: -- so, after the August  
6 8th thing, it says, "He checked with his local  
7 CSM to see if they had any spare replacement  
8 drives. Once he located replacement drives, on  
9 Friday, August 9th, he did not --

10 MR. [REDACTED]: Okay.

11 MR. [REDACTED]: -- have access to the DVR  
12 room to replace them."

13 MR. [REDACTED]: Okay. So then, he did have  
14 them on site. Okay.

15 MR. [REDACTED]: At least that's --

16 MR. [REDACTED]: That's what it sounds like.

17 MR. [REDACTED]: -- that's what it sounds  
18 like. Yeah.

19 MR. [REDACTED]: Yeah.

20 MR. [REDACTED]: Okay.

21 MR. [REDACTED]: So, I'm assuming that  
22 means that you wouldn't have sent them. Do you  
23 know who the CSM was, by chance?

24 MR. [REDACTED]: I can try to look here.  
25 I'm looking at our database. I probably

1 shouldn't have all this information, but -.

2 MR. [REDACTED]: It helps us a lot. We  
3 appreciate it.

4 MR. [REDACTED]: Okay. Maybe, yeah. I  
5 don't pass it out to, you know, other  
6 companies, but stuff like this, I do find it  
7 useful, if it -. Hmm. Okay. I've got -.  
8 Hey. There is a camera outage. Oh. I've got  
9 a camera outage report.

10 MR. [REDACTED]: What is that?

11 MR. [REDACTED]: But I don't -. That shows  
12 from 8/16. These are all looking at August  
13 16th. Which could have been the time that I  
14 actually was on site.

15 MR. [REDACTED]: Okay.

16 MR. [REDACTED]: Yeah, we would be looking  
17 specifically 8/10, and prior.

18 MR. [REDACTED]: Okay. Let me see what I've  
19 got. Do I have screenshots? 8/16. 8/11.  
20 Okay. Let me go back and see. Let me look at  
21 this report and see if it gives me, like, a  
22 date of when this was exported to, because that  
23 could be something, if you guys need it.

24 MR. [REDACTED]: Okay.

25 MR. [REDACTED]: I don't know if you guys

1           have all that or not.

2           MR. [REDACTED]: We don't have the -. This is  
3           -. This is between SigNet employees. Right?

4           MR. [REDACTED]: This is an Excel document,  
5           but again, but I've got to see what date it  
6           shows on here. Because they kind of hide it in  
7           the columns. I'm trying to see if it has a  
8           date. This is basically just a camera outage  
9           report. So, I don't know if you guys need  
10          that. And if that, again, I don't know if that  
11          was ran from him, and we got that.

12          MR. [REDACTED]: But you said this was on the  
13          16th?

14          MR. [REDACTED]: That one shows that it was  
15          edited on the 17th, but it - like I said - in  
16          the outage report, I thought that they give you  
17          a date when it was actually exported from the  
18          system.

19          MR. [REDACTED]: Okay.

20          MR. [REDACTED]: So, I would have to look at  
21          the order. But yeah, let me go back to your  
22          original. You're looking for the email traffic  
23          and everything. So, let me see if I can find  
24          that. Oh. Hmm. Oh, what's that? Sorry. I'm  
25          looking through gigs and gigs of --

1 MR. [REDACTED]: No problem.

2 MR. [REDACTED]: -- information here.

3 MR. [REDACTED]: No. We appreciate it.

4 Thank you.

5 MR. [REDACTED]: Oh, no problem. Hopefully,  
6 I can find something that helps a little more.  
7 Okay. So, I've got -. All right. Let me see  
8 if I can load this into Outlook and see, if it  
9 will load. All right. So, files. Open. And  
10 export. Let's do an import. Oh, import from  
11 another program or file. Oh, that is a ODF.  
12 Yup, right there. Let's see. Allow duplicates  
13 to be created, replace duplicates with items  
14 imported. I have no idea. But I'll screw my  
15 work email up. Crap.

16 MR. [REDACTED]: No problem. Can I - while  
17 you're doing it, while you take a look - can I  
18 ask you a question?

19 MR. [REDACTED]: Yeah.

20 MR. [REDACTED]: This is, in here, it states,  
21 "During the rebuild process of the drives, the  
22 drives were required to be taken out of raid,  
23 on DVR-2. Once the drives are removed without  
24 proper shutdown of the recorder, the video  
25 database becomes corrupted." Is that your

1           understanding of what happened, from your  
2           conversation with [REDACTED]?

3           MR. [REDACTED]: I'm - so, yeah - I'm trying  
4           to figure out when that was happening, because  
5           I do know that, at some point, the FBI came  
6           there on site, I think prior to us showing up.  
7           And I want to say that the recorder was  
8           rebuilding, and they said that they had to take  
9           the equipment out. And that's what I'm -.  
10          That's what I'm trying to piece together, if it  
11          was then that they took it out. Or if it was -  
12          . Yeah. Because I don't, I don't really make  
13          any sense of him putting them in and then  
14          pulling them out.

15          MR. [REDACTED]: Okay.

16          MR. [REDACTED]: Yeah, because I would  
17          think, once he puts them in, I mean, he would  
18          leave them to rebuild. And I think I would  
19          have probably made that comment, because he  
20          said something about the FBI coming in, they  
21          need to confiscate the equipment. And then,  
22          and I'm pretty sure I told him, I said, well,  
23          you don't want to, you don't want to unplug  
24          those while it's rebuilding because if it, you  
25          know, basically stops, you have no pick up

1 point to start rewriting. It's going to start  
2 all over, and then, you're going to have gaps  
3 where you're going to be missing recordings.

4 MR. [REDACTED]: Now, so, do you believe,  
5 then, for whatever they did, that erased all  
6 prior data, anything that was saved on there  
7 would have been erased?

8 MR. [REDACTED]: If - yeah - if they pulled,  
9 if they pulled power, and pulled the units out,  
10 then yeah. I mean, it would have wiped, wiped  
11 the raid, I would think.

12 MR. [REDACTED]: So -.

13 MR. [REDACTED]: Now, if we have  
14 information that the servers were already down,  
15 since 7/29/2019 --

16 MR. [REDACTED]: Mm-hmm.

17 MR. [REDACTED]: -- would have those  
18 servers been recording up until the date that  
19 they tried to rebuild them anyway?

20 MR. [REDACTED]: That depends, because I  
21 don't remember if the -. I think those  
22 servers, the way, the older servers, I believe  
23 they were set to a raid five. Let's see.  
24 Those are the pros. So, I want to say that is  
25 a raid five, and they loaded, basically

1 everything was kind of compiled together, on  
2 the same raid in those servers. So, that would  
3 have put the OS, and the video storage on the  
4 same raid array.

5 But they partition out for the OS. So, if  
6 they lost one drive, then that would be okay.  
7 With a raid five. If they lost two drives,  
8 then -. So, if they would have lost two drives  
9 simultaneously, they would lose everything.  
10 The recorder would go down, and you wouldn't be  
11 able to get into the OS. From what I  
12 understood. So, it's possible that he lost one  
13 drive and called us. Initially. Was trying to  
14 replace that. And then, when, you know,  
15 basically, another one went down while the  
16 other one was rebuilding. That could have been  
17 possible. And that could explain why the OS  
18 didn't crash.

19 MR. [REDACTED]: So, on that note, so, our  
20 understanding, there is, like, let's say there  
21 is 150 cameras in the MCC.

22 MR. [REDACTED]: Uh-huh.

23 MR. [REDACTED]: We were told about half  
24 of them go to one drive, and half of them go to  
25 the other drive. If that one drive went down

1           on 7/29/2019, would those cameras that were on  
2           that drive had continued to have recorded on  
3           the other drive, or would have they stopped  
4           recording, and only the other drive that was  
5           good, that housed the other half of the  
6           cameras, have recorded?

7           MR. ████████: Well, sorry. So, it really  
8           doesn't work like that. But yeah. I mean,  
9           yeah, in theory, you would want it to work like  
10          that. But essentially, the raid will spread  
11          the data over all drives.

12          MR. ████████: Oh, I'm going to stop -. Can  
13          you explain what a raid is?

14          MR. ████████: So, a raid is a group of  
15          drives.

16          MR. ████████: Is that, like, a DVR system?

17          MR. ████████: What's that?

18          MR. ████████: Is that, like, a DVR system?

19          MR. ████████: Yeah. I'm sorry. Yup.

20          Let's - yeah - let's go back. So, the DVR  
21          system recorder. So, normally, their old set  
22          up, I believe, had a - and that would be a PC  
23          or a computer, like a server. A server. Like,  
24          a rack PC server. That would contain the OS.  
25          Okay. So, yeah. Never mind. Let me take back

1           what I said about the OS. Because now, I'm  
2           remembering their set up.

3           I believe they had -. The way the old  
4           ones were, is they had a separate computer.  
5           They called the Nice Vision Pro units. So,  
6           that, I believe, had two drives in it. So,  
7           that would be a raid one redundancy. So, that  
8           -. So, again, the raid is a group of drives  
9           for storage.

10          MR. [REDACTED]: Okay.

11          MR. [REDACTED]: And what a raid allows is,  
12          so, like, in your case, you were just talking  
13          about if you had two drives, you had, you know,  
14          half the cameras recording in one, half the  
15          other, to the other one, if one went down, you  
16          would technically still have all the other  
17          cameras on that drive. So, what the raid does  
18          is basically, it allows you to take - say you  
19          don't have that scenario, of losing half your  
20          cameras - the raid allows you to put, you know,  
21          there is a number of drives that it requires to  
22          have for certain raid levels.

23          But basically, it allows you to, like,  
24          let's say four to six hard drives. It groups  
25          those together. So now, you - then the

1 recorder takes the video, the video recording,  
2 and starts to spread it out over all those  
3 drives, and it basically makes a mirrored copy.  
4 So, if one did fail, it still can go back on  
5 the other drives, and access the copied files,  
6 or the mirrored files.

7 MR. [REDACTED]: Now -.

8 MR. [REDACTED]: So, how -. It's for the  
9 purpose of redundancy, in case you did lose a  
10 drive, you're not losing, you know, certain  
11 data that was just written on that drive.  
12 Because then, you have gaps in the recording.

13 MR. [REDACTED]: So, a raid can also be  
14 referred to as DVR system. Right? Now, if a  
15 DVR system, they have two DVRs. If DVR-2 went  
16 down completely, right? It stopped recording.  
17 Should it have --

18 MR. [REDACTED]: Mm-hmm.

19 MR. [REDACTED]: -- stopped recording on DVR-  
20 1?

21 MR. [REDACTED]: No, because they are two  
22 separate -. They are two separate --

23 MR. [REDACTED]: Systems.

24 MR. [REDACTED]: -- machines.

25 MR. [REDACTED]: Okay. And how would they

1           have known that the DVR system went down? Was  
2           there any alerts that come up in Nice Vision,  
3           anything that comes up to them?

4           MR. [REDACTED]: Yeah. So, it would. It  
5           would normally come up on the -. It's called  
6           the AMS, or the Application Management Server.  
7           And that's, like, the primary unit that  
8           controls the whole video system. And then, you  
9           add recorders underneath that AMS. Depending  
10          on how many cameras you have. That's how they  
11          kind of allocate recorders. So, if you have  
12          100 cameras, okay, let's put 100 cameras on  
13          this recorder. Let's put 100 more on the  
14          second one. So on and so forth.

15          And then, Application Management Server  
16          basically allows the users to authenticate and  
17          log into that system, from any client in the  
18          facility. Or outside if you, you know, if  
19          they've managed to network that way. But yeah,  
20          the Application Management Server is kind of,  
21          like, the gateway to let people in, to view the  
22          video. And then, that also manages the traffic  
23          of, okay, you want to see this video and this  
24          recorder. Okay, you've got, you know, you've  
25          got correct credentials. Okay, you're allowed

1 to view that camera. And then, it sends the  
2 feed --

3 MR. [REDACTED]: Okay.

4 MR. [REDACTED]: -- to their client station.  
5 So, yeah. In short, the AMS would normally  
6 have alerts, in an application, I believe it's  
7 - it's not Investigator - it's called  
8 Supervision.

9 MR. [REDACTED]: Mm-hmm.

10 MR. [REDACTED]: There was five different  
11 applications for Nice Vision. Supervision  
12 would keep all of the, like, the hardware, and  
13 I think most software events, in that  
14 application. And I think you could control,  
15 basically, if you had pop-ups messages or  
16 anything. But as far as if you didn't go to  
17 that server physically, and check, from what I  
18 know from the Bureau, they did not allow those  
19 servers to send email notifications out.

20 MR. [REDACTED]: So -.

21 MR. [REDACTED]: Because that would have  
22 required them to load with an email client, on  
23 the server, and then, you know, basically act  
24 like it's, you know, someone's account on that  
25 server, to send those email notifications out

1 to other people in the facility there. And as  
2 far as I know, up until I left, they didn't  
3 allowed that.

4 MR. [REDACTED]: So --

5 MR. [REDACTED]: So, you had, you would have  
6 to go the physical server, to see those  
7 notifications. Or you would -. Well, I take  
8 that back, because you could go on the client  
9 and log into Nice Vision. And then, check the  
10 Supervision. But it's not going to send you,  
11 like, an email notification.

12 MR. [REDACTED]: So, I want to clarify this  
13 for this. If you log into Nice Vision, let's  
14 say you're reviewing the video footage --

15 MR. [REDACTED]: Mm-hmm.

16 MR. [REDACTED]: -- if you log in, there would  
17 have been an alert, saying that these cameras  
18 are not recording?

19 MR. [REDACTED]: Yes. If you -. Yeah.

20 MR. [REDACTED]: Now --

21 MR. [REDACTED]: Normally. I don't -. Now,  
22 I don't know if there would have been a pop-up.  
23 I would say, to be safe, you would have to  
24 actually go into that Supervision app. So,  
25 like I said, there was multiple apps, and most

1 of the time, from what I see, you've got -.  
2 So, there is a control app that's normally for,  
3 you know, you can play back video and see live  
4 video in that application.

5 And then, there is an app called Site  
6 Builder, and that's basically letting you set  
7 up the site. But the Supervision app would be  
8 where you check on the status of, okay, if your  
9 recorder is offline, if you've got a bad hard  
10 drive, things like that. So, that's where you  
11 have to go, to see that. So, I don't know if  
12 they had pop-up alerts on there, and you, like  
13 I said, I think you could set those up to pop-  
14 up on your machine. But again, that would  
15 dependent if you're logged in to Nice Vision.  
16 And you have those pop-up alerts turned on.  
17 Otherwise, you would have to log in, go to that  
18 application, and look at the list of alerts --

19 MR. [REDACTED]: To see it. Okay.

20 MR. [REDACTED]: -- to see what was going  
21 on.

22 MR. [REDACTED]: Or, if they tried to review  
23 video, they would realize the fact it was not  
24 recording.

25 MR. [REDACTED]: Right. That's the other

1 way.

2 MR. [REDACTED]: Okay.

3 MR. [REDACTED]: Well, that goes back to,  
4 I don't think that you actually ever answered  
5 this question. I think we got kind of  
6 diverted. Was --

7 MR. [REDACTED]: Sorry.

8 MR. [REDACTED]: -- you were talking about  
9 the half of the video that were on the one  
10 server, if that server went down, would have  
11 that other server, then, captured it? Where  
12 you're saying the mirrored it. Would have they  
13 have captured that video, that, you know, the  
14 server went down on 7/29/2019, the other server  
15 is good. Would those videos have been saved  
16 somewhere, if they were still a live feed was  
17 going?

18 MR. [REDACTED]: Okay. So, you're saying,  
19 if the server two went down, but server one  
20 stayed up, you're asking, could you retrieve  
21 the video from server two on server one?

22 MR. [REDACTED]: Correct.

23 MR. [REDACTED]: No. Because you have to  
24 have a redundant server backup.

25 MR. [REDACTED]: And they didn't, in this

1 case?

2 MR. [REDACTED]: No.

3 MR. [REDACTED]: All right. So,  
4 regardless if they pulled the drives when it  
5 was being rebuilt on the 10th, if the server  
6 went down on the 29th of July, nothing would  
7 have -. They wouldn't have been able to  
8 extract anything from 7/29 to August 10th,  
9 anyway.

10 MR. [REDACTED]: Yeah. If the whole server  
11 went down. Yup.

12 MR. [REDACTED]: Okay.

13 MR. [REDACTED]: And just to clarify, I think  
14 my understanding is, when the FBI got in there  
15 on Saturday morning - -

16 MR. [REDACTED]: Mm-hmm.

17 MR. [REDACTED]: -- [REDACTED] already had pulled  
18 out two drives.

19 MR. [REDACTED]: Okay.

20 MR. [REDACTED]: And he was rebuilding it.

21 MR. [REDACTED]: Okay.

22 MR. [REDACTED]: So, if they walked in, and if  
23 - let's just say FBI followed the proper  
24 protocol, they shut it down properly, they  
25 pulled it down. And is it possible, when

1           ██████ went to replace the drives, when he  
2           replaced the drives, he could have wiped out  
3           whatever was saved on the drives?

4           MR. ██████: If - yeah - it just depends  
5           if they showed if they were bad. So, or if  
6           they were totally, like, wiped. And non-  
7           retrievable.

8           MR. ██████: All right. Because I  
9           thought --

10          MR. ██████: (Indiscernible \*00:39:07).

11          MR. ██████: -- what you were saying -

12          --

13          MR. ██████: Sorry. Go ahead.

14          MR. ██████: -- was that ██████ was  
15          rebuilding them --

16          MR. ██████: Yeah.

17          MR. ██████: -- and that's what he  
18          should have done, was to replace those drives,  
19          but then, the FBI pulled the ones that he was  
20          replacing. Is that not correct? That he was  
21          rebuilding.

22          MR. ██████: I don't know if they pulled  
23          the drives, or if they pulled the whole  
24          recorder out.

25          MR. ██████: They pulled the whole system.

1           And my understanding is, when they left the  
2           MCC, they took the whole system with them.

3           MR. ████████: Okay. Then that, I think  
4           that was when I actually showed up on site the  
5           following.

6           MR. ████████: And then, you guys set up a  
7           new system for them, right?

8           MR. ████████: Yes. Yeah. Because I know  
9           --

10          MR. ████████: Okay.

11          MR. ████████: -- I know that FBI met me  
12          there. Yeah. They showed up when I was kind  
13          of getting the new system set up. And then,  
14          they kind of jumped in and they were doing  
15          stuff, and asking me questions about a, you  
16          know, check to see where those video gaps and  
17          stuff like that. Okay. So, I'm starting to  
18          remember a little bit.

19                 On the drives that you're talking about,  
20                 so, I want to say that we actually suggested to  
21                 him to pull all of the drives out, and try to  
22                 rebuild it, because I think that was our normal  
23                 protocol. If, let's say you had a bad drive,  
24                 sometimes on those older Pro units, you can  
25                 pull one out. As long as you don't have, like,

1 two failed drives, like I was saying on our  
2 raid five.

3 MR. [REDACTED]: Okay.

4 MR. [REDACTED]: Because if you have two  
5 failed drives, you're not going to do anything  
6 to fix it. But if you had one, you can pull  
7 one out, and refeed it, and it will give you a  
8 status on the front of that recorder, saying  
9 it's attempting to rebuild. So, I'm starting  
10 to recall that we may have told him to pull one  
11 out.

12 MR. [REDACTED]: Okay.

13 MR. [REDACTED]: And let it rebuild.

14 MR. [REDACTED]: That would be the same -.  
15 That would be based on the instructions came  
16 over from a Derek Barr?

17 MR. [REDACTED]: Yes. And so, I think what  
18 I'm recalling is, I think we had him pull one  
19 out, try to rebuild. That failed, I think.  
20 And then, I think he told the other -. He may  
21 have pulled the second drive out, that was  
22 showing bad, and tried to rebuild that.

23 MR. [REDACTED]: And then, your comment, your  
24 comments exactly on this is, "He attempted to  
25 replace the drives, and they started to

1 rebuild. During the rebuild process of the  
2 drives, the drives were required to be taken  
3 out of the raid on DVR-2. Once the drives are  
4 removed without proper shut down of the  
5 recorder, the video database becomes corrupted.  
6 Typically, any time the raid on a raid five  
7 configuration loses two drives, the raid needs  
8 to be rebuilt, and all data wiped from the  
9 raid." Does this - based on your comment -  
10 does it mean that - your understanding is -  
11 that he went in, tried to replace it, and he  
12 pulled the drive without the proper shut down  
13 of the recorder?

14 MR. [REDACTED]: Wait, so, you don't have to  
15 shut down the drive if - or, you don't have to  
16 shut down the recorder if you're pulling a  
17 drive out. Like, one drive. And it's called a  
18 hot swappable (Phonetic Sp. \*00:42:11) drive.

19 MR. [REDACTED]: Yeah.

20 MR. [REDACTED]: So, what that means  
21 basically, you can pull it out, re-insert it,  
22 and let it rebuild. But there is a limit to  
23 how many you can do. Because you can't just  
24 say, okay, I've got two bad drives. Lightbulb  
25 goes out. And try to re-insert them, let those

1 build. Because once you do that, if there is a  
2 possibility of the one of the two being good,  
3 and it's writing somewhat, you pull those both  
4 out, you're going to crash your system.

5 So, so, and those drives, when you rebuild  
6 them, it takes - I want to say it takes at  
7 least eight hours. So, I do remember him  
8 replacing one, and I want to say it was an  
9 overnight process. He pulled it out. Put it  
10 in. It looked like it started rebuilding. And  
11 I think he came in the next day, and it failed.  
12 I don't know if he tried it again. Or he may  
13 have tried that second drive, then, at that  
14 point. Tried to pull that and let it rebuild.  
15 And that may have been the point where the FBI,  
16 maybe, come on site. And said, hey, we've got  
17 to, you know, confiscate it or whatever. I  
18 don't know, at that point.

19 MR. [REDACTED]: Yeah.

20 MR. [REDACTED]: I don't know.

21 MR. [REDACTED]: And that's what my  
22 question was. Is this all talking about  
23 Daniel, his actions, or is it talking about  
24 both his actions, as well as the FBI actions of  
25 them pulling it, while it was trying to be

1 rebuilt? Are you able to tell by what was  
2 read?

3 MR. [REDACTED]: So, you can't send me that  
4 comment, right?

5 MR. [REDACTED]: No. Well, I'll just keep  
6 on reading it to you. It says, "He attempted  
7 to replace the drives, and they started to  
8 rebuild. During --

9 MR. [REDACTED]: Oh.

10 MR. [REDACTED]: -- the build of the  
11 drives, the drives were required to be taken  
12 out of the raid on DVR-2. Once the drives are  
13 removed without proper shutdown of the  
14 recorder, the video database becomes  
15 corrupted." So, my question there would be,  
16 like, is that new sentence - "Once the drives  
17 are removed without proper shut down" - is that  
18 anything that you're talking about with regard  
19 to the FBI removing them without proper shut  
20 down, or are you still talking about what  
21 Daniel did?

22 MR. [REDACTED]: I would say what the FBI  
23 because I wouldn't -. I don't think I would  
24 have put "required to be." Did I say,  
25 "Required to be taken out," or "Required to be

1 removed"?

2 MR. [REDACTED]: Yeah. So, I'll just read  
3 it again.

4 MR. [REDACTED]: Okay.

5 MR. [REDACTED]: "He attempted to replace  
6 the drives, and they started to rebuild.  
7 During the rebuild process of the drives, the  
8 drives were required to be taken out of the  
9 raid on DVR-2. Once --

10 MR. [REDACTED]: Okay.

11 MR. [REDACTED]: -- once the drives are  
12 removed without proper shutdown of the  
13 recorder, the video database becomes corrupted.  
14 Typically, any time the raid on a raid five  
15 configuration loses two drives, the raid needs  
16 to be rebuilt, and all data is wiped from the  
17 raid."

18 MR. [REDACTED]: Okay. So, yeah. And  
19 listening to my statement of, "During the  
20 drives being rebuilt, they were required to be  
21 taken out." Yeah. I wouldn't have stated that  
22 they would have been required to be taken out.  
23 Because there was nobody requiring him, other  
24 than the FBI, to take them out.

25 MR. [REDACTED]: I thought that was

1 (Indiscernible \*00:45:26).

2 MR. [REDACTED]: Okay.

3 MR. [REDACTED]: So, that's, like, you're  
4 talking about him rebuilding it, and then the  
5 FBI pulling them while they were being rebuilt?

6 MR. [REDACTED]: Yup.

7 MR. [REDACTED]: Yeah. Okay.

8 MR. [REDACTED]: That's - yeah - that's what  
9 I'm understanding, and what I would have --

10 MR. [REDACTED]: Thanks for clarifying --

11 MR. [REDACTED]: -- yeah.

12 MR. [REDACTED]: -- that for us.

13 MR. [REDACTED]: Yeah.

14 MR. [REDACTED]: I'm going to keep moving  
15 because --

16 MR. [REDACTED]: Sorry. Sorry it took so  
17 long. I was just, like --

18 MR. [REDACTED]: -- no, no, no.

19 MR. [REDACTED]: -- uhh.

20 MR. [REDACTED]: No, no. I guess the main  
21 question is, is there anything that Daniel did,  
22 that was wrong, or did he, you know, was he  
23 doing everything that he could have done to  
24 rebuild this thing, but then the FBI came and  
25 pulled it, and lost any chance of potentially

1 recovering things?

2 MR. [REDACTED]: Yeah. From what I can  
3 tell, he was - yeah - going through the process  
4 of what we instructed him to do, pull the drive  
5 out, insert, then let it rebuild. And yeah, I  
6 think he gave it plenty of time on the first  
7 drive. Like I said, I think, I think, from  
8 what I remember, that was an overnight process.  
9 And so, that may have been the Thursday, or  
10 something, maybe. Again, prior to that  
11 incident, I believe --

12 MR. [REDACTED]: Okay.

13 MR. [REDACTED]: -- where he would have  
14 inserted it, let it rebuild, and came back in  
15 the next morning, or hours later, and realized  
16 that it had failed. And then, yeah, then that  
17 second drive was probably where he went next.

18 MR. [REDACTED]: Well, just for  
19 clarification --

20 MR. [REDACTED]: (Indiscernible \*00:46:47).

21 MR. [REDACTED]: -- on that, prior to the  
22 - in that same statement - you said, you August  
23 8th, he contacted you regarding the two bad  
24 drives. And then, you advised him to get  
25 replacement drives. It says, "Once they are

1 replaced, they should start to initialize, to  
2 become available for the raid array. [REDACTED]  
3 did not have drives readily available. He  
4 checked with his local CSM, to see if they had  
5 any spare replacement drives. Once he located  
6 replacement drives on Friday, August 9th, he  
7 did not have access to the DVR room to replace  
8 them. He called SigNet for some phone support  
9 on Saturday, August 10th. When he --

10 MR. [REDACTED]: Oh, okay.

11 MR. [REDACTED]: -- gained access." So,  
12 it sounds like --

13 MR. [REDACTED]: Okay.

14 MR. [REDACTED]: -- it all happened on the  
15 10th, or he replaced them --

16 MR. [REDACTED]: Yeah, because he --

17 MR. [REDACTED]: -- and --

18 MR. [REDACTED]: -- didn't have access.

19 Yup. He didn't have access in --

20 MR. [REDACTED]: -- and then --

21 MR. [REDACTED]: -- there until the 10th,  
22 right?

23 MR. [REDACTED]: Right. So, he started  
24 rebuilding them in the morning, and then it  
25 sounds like the FBI came in, and then pulled

1 the drives while they were being rebuilt. Does  
2 that sound right, based upon on your comments?

3 MR. [REDACTED]: I - yeah - I think so.

4 Yeah. Yeah.

5 MR. [REDACTED]: And just to clarify, too.

6 MR. [REDACTED]: Yeah. My comments are  
7 going to be a little more solid than my memory,  
8 I think.

9 MR. [REDACTED]: Yeah.

10 MR. [REDACTED]: At this point.

11 MR. [REDACTED]: Yeah. If, based on these  
12 comments, right, and if --

13 MR. [REDACTED]: Yeah.

14 MR. [REDACTED]: -- based on the FBI, my  
15 understanding is, when they came in, two drives  
16 were pulled out. And there was two drives that  
17 were replaced, and it was going through. You  
18 mentioned before that, if he pulls one drive  
19 out, it's okay, but if he pulls out two drives,  
20 at the same time, it could have possibly  
21 corrupted everything.

22 MR. [REDACTED]: Mm-hmm.

23 MR. [REDACTED]: All right. So, it's a  
24 possibility that, if he did pull out two drives  
25 at the same time, it might have contributed to

1 the failure, and also the fact that, if he has  
2 two drives rebuilding, and the FBI came in and  
3 pulled it out in the middle of the rebuild, it  
4 could have also contributed to the failure?

5 MR. [REDACTED]: That is correct. So, yeah,  
6 and that's what I was questioning, is if the  
7 statement said that he had two drives basically  
8 out of the system at that point, and if there  
9 were two drives out, then, and nothing was  
10 replaced, if there was two blank spots, then  
11 yeah, then the system would have already been  
12 failed. As far as the video sort side.

13 MR. [REDACTED]: Okay.

14 MR. [REDACTED]: But again, yeah, I don't  
15 know - again - if he had four total drives, two  
16 old ones, two new ones, and he was kind of in  
17 the process of that when they came in.

18 MR. [REDACTED]: But when --

19 MR. [REDACTED]: And I don't know the detail  
20 --

21 MR. [REDACTED]: -- my understanding is when -  
22 -

23 MR. [REDACTED]: -- (Indiscernible  
24 \*00:48:54).

25 MR. [REDACTED]: -- they came in, they took

1 everything, there were two old drives that were  
2 sitting --

3 MR. [REDACTED]: Yeah.

4 MR. [REDACTED]: -- outside of the housing,  
5 two new drives sitting inside, that --

6 MR. [REDACTED]: Okay.

7 MR. [REDACTED]: -- he could have replaced  
8 that morning.

9 MR. [REDACTED]: Okay. Gotcha.

10 MR. [REDACTED]: So --

11 MR. [REDACTED]: So, yeah. I don't know at  
12 that process, or, at that point, if he -- yeah --  
13 basically maybe pulled, you know, maybe he had  
14 attempted both old ones.

15 MR. [REDACTED]: (Indiscernible \*00:49:15)  
16 SigNet.

17 MR. [REDACTED]: Maybe they failed. And  
18 then, he said, okay, I'm going to pull those.  
19 This is all speculation, at this point, but  
20 yeah, he could have. If they both failed at  
21 that point, then yeah, it would have been  
22 screwed anyways.

23 MR. [REDACTED]: Who actually --

24 MR. [REDACTED]: Because he --

25 MR. [REDACTED]: -- go ahead. Sorry.

1 MR. [REDACTED]: -- he had already lost the  
2 two drives, at that point.

3 MR. [REDACTED]: So, White House, at SigNet,  
4 would have walked him through this process?

5 MR. [REDACTED]: That would have been,  
6 probably between me and Justin.

7 MR. [REDACTED]: But you both were on  
8 vacation, technically. Right?

9 MR. [REDACTED]: Yes.

10 MR. [REDACTED]: I think both of you were on  
11 camping trips. So, would -.

12 MR. [REDACTED]: And I want to say -. So,  
13 you had mentioned, there was a comment from  
14 Jeff Cranor. And so, he had actually started  
15 with SigNet, I believe it was February of 2019.  
16 So, yeah. He was a former Bureau employee. He  
17 was a -. What's -? Rachel comtech out in  
18 Kansas City. And then, we brought him on to  
19 work with SigNet because he knew, he knew Nice  
20 Vision pretty well.

21 MR. [REDACTED]: Okay. You think he might  
22 have --

23 MR. [REDACTED]: So -.

24 MR. [REDACTED]: -- worked with him?

25 MR. [REDACTED]: That's kind of what I'm

1           wondering because, that kind of started to ring  
2           a bell, since, if me and Justin were out,  
3           Justin basically pushed it to me. And I don't  
4           think I had access to, like, our -. Something  
5           was -. It might have been, like, my internet  
6           service, or phone service, or something,  
7           because I, I mean, I was out in the middle of  
8           nowhere. At that point. So, I may have tried  
9           to text him, or, you know, if we went into town  
10          or something, and I contacted him, and said,  
11          hey, you know, this is what's going on. Can  
12          you get a case started? That may have been  
13          what I had done. So, he may have had a little  
14          bit of interaction with ██████, as well.

15           MR. ██████: Okay. I'll reach out to him  
16          --

17           MR. ██████: More at least --

18           MR. ██████: -- about that, too.

19           MR. ██████: --, now was there --

20           MR. ██████: I'm look -.

21           MR. ██████: -- any additional comments?

22           MR. ██████: No. That's all --

23           MR. ██████: About him on that case?

24           MR. ██████: -- that's all. That was the  
25          only comment over there. There is nothing else

1 in there.

2 MR. [REDACTED]: They didn't give you any  
3 other tickets, right?

4 MR. [REDACTED]: No.

5 MR. [REDACTED]: I'm going to look and see  
6 if I have more tickets. I don't know if I  
7 saved the tickets, or if I just saved contacts,  
8 but -.

9 MR. [REDACTED]: I'm going to ask you that, if  
10 you can get everything together, right?

11 MR. [REDACTED]: Mm-hmm.

12 MR. [REDACTED]: Everything you have on this  
13 tickets, any communications, things like that,  
14 can you forward that over to me?

15 MR. [REDACTED]: Yeah.

16 MR. [REDACTED]: We actually have another  
17 interview starting at 10:00. So, I'm going to  
18 wrap it up quick.

19 MR. [REDACTED]: All right. Yup.

20 MR. [REDACTED]: We're not trying to push you  
21 off. Just had a question for you.

22 MR. [REDACTED]: Mm-hmm.

23 MR. [REDACTED]: Do you recall, prior to  
24 August 8th - right? - were there any issues  
25 that you were aware of, with the MCC cameras?

1           MR. [REDACTED]: Prior to August 8th. No.  
2           So, whenever - again, I don't know if the -.  
3           So, that's where I was unclear on the weekend,  
4           basically. But I think we may have clarified  
5           that, that everything happened on the 8th,  
6           through the 10th. So, I think, prior to the  
7           8th, I may have known about - yeah, I mean - I  
8           may have known about issues through Justin's  
9           correspondence with [REDACTED].

10          MR. [REDACTED]: Okay.

11          MR. [REDACTED]: He may have been working.  
12          Yeah. I don't know. But yeah. And I would  
13          say, August 8th is when I definitely picked up  
14          the case.

15          MR. [REDACTED]: Understood. Okay. So, but  
16          you were not aware of any other issues, prior  
17          to it?

18          MR. [REDACTED]: No.

19          MR. [REDACTED]: Thank you for taking the time  
20          to talk to us today. Is there anything that  
21          you think that we've missed to ask, or anything  
22          pertinent that you think will be useful for our  
23          investigation?

24          MR. [REDACTED]: I don't believe so, at this  
25          time. Yeah. But if I can think of anything, I

1 can send you some information over, but -.

2 MR. [REDACTED]: I appreciate that. You have  
3 my email address. Anything you have, if you  
4 can forward that over to me, I would really  
5 appreciate it.

6 MR. [REDACTED]: Okay.

7 MR. [REDACTED]: Mm-hmm.

8 MR. [REDACTED]: Yeah. I'll take a look  
9 here in a few minutes, and see if I can find  
10 some stuff.

11 MR. [REDACTED]: Thank you for taking the time  
12 to talk to us today.

13 MR. [REDACTED]: Yes.

14 MR. [REDACTED]: And --

15 MR. [REDACTED]: All right. Not a problem.

16 MR. [REDACTED]: -- I'm going to end the  
17 interview. The time is 9:55 a.m. on September  
18 22nd, 2021. This is Special Agent [REDACTED], and  
19 the interview is being ended.

20

21

22

23

24

25

26

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

CERTIFICATE

I hereby certify that the foregoing pages represent an accurate transcript of the electronic sound recording of the proceedings before the Department of Justice, Office of the Inspector General in the matter of:

Interview of [REDACTED]

[REDACTED]

Brianna Rose Burton, Transcriber