



FEDERAL BUREAU OF INVESTIGATION

Date of entry 09/04/2019

The following interview was conducted by Assistant United States Attorney (AUSA) [REDACTED] and AUSA [REDACTED], also present for the interview was Office of Inspector General (OIG) Special Agent (SA) [REDACTED] and Federal Bureau of Investigation (FBI) [REDACTED].

[REDACTED], date of birth (DOB) [REDACTED], place of employment, BUREAU OF PRISONS, Senior Officer Specialist, was interviewed on 08/29/2019 in Room 645 at 1 Saint Andrews Plaza, New York, New York 10007. After being advised of the identities of the interviewing personnel, and the nature of the interview, [REDACTED] voluntarily provided the following information:

[REDACTED] discussed how she has worked various duty assignments within the Metropolitan Correctional Center (MCC). [REDACTED] has worked internal, Control 1, and the Special Housing Housing Unit (SHU). The day of the incident in question, [REDACTED] was working "Control 1".

[REDACTED] stated that whenever overtime is available, she usually works it. [REDACTED] explained that "internal" is responsible for accountability, responding to emergencies, and anything the Lieutenant needs assistance with. [REDACTED] informed us that head counts are annotated by "count slips". I have attached provided count slips to the 1A section.

[REDACTED] stated that she started her morning shift by printing off the roster, and that she made her initial rounds on the unit. [REDACTED] stated that rounds are made every 30 minutes. Head counts are conducted at 12:00, 3:00, and 5:00 for morning shift. [REDACTED] stated that she counts every single time for the required 30 minute rounds. [REDACTED] continued with how counting rounds are to be infrequent, for example, a 30 minute round, should be exactly a incremented 30 minutes apart. [REDACTED] explained that this is implemented so that inmates cannot anticipate the exact time the Correctional Officer (CO) appears on the range to make their rounds.

Investigation on 08/29/2019 at New York, New York, United States (In Person)

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A CO must call "Control" for the opening of every door. The opening of the door is called "popping the door" within MCC institutional jargon. A "watch-call" is every 30 minutes, with the presence of a Lieutenant, and all door openings are coordinated through "Control".

Whenever a "watch-call" is complete, the CO calls "Control" to provide the counted number. "Control" then verifies that the number is correct and documented.

"Control's" duties include, monitoring the activity on the ranges, answering calls from COs, replying on the radio, and opening doors. [REDACTED] stated that "no one is really moving anywhere within the institution".

A count sheet is called a "E1", and it is printed off from the internal MCC system called "Sentry". Control validates all responded numbers from the head counts, and marks an "x" on the E1 sheet to confirm the count. This happens for every check of every unit. E1's are supplemented with count slips that properly filled out and stapled to the E1 time-sheet. Once all head count numbers are verified to be correct, everything is documented, recorded, and then considered to be a good count.

[REDACTED] began her shift on August 10, 2019 at 12, midnight, to 8 A.M.. [REDACTED] stated that the [REDACTED] took care of the 12 o'clock count that day. [REDACTED] recalled that CO THOMAS and [REDACTED] worked in the SHU on the day of the incident. [REDACTED] stated that [REDACTED] was fairly new. [REDACTED] stated that she does not pay specific attention to just one individual screen during her shift since so much is going on.

[REDACTED] stated that extension "6468" is the number that is called for reporting the count. If a Lieutenant is on the unit for the count, that is when it is considered a "watch-call".

On the 3:00 A.M. and 5:00 A.M. watch-calls, [REDACTED] ran the counts. [REDACTED] recalled that the SHU called in the count of the day and that the count was accurate. [REDACTED] does not recall who called the count in from the SHU, but recalled that the number was "72". [REDACTED] stated that there are folders that are filed that are compiled with count verifications time sheets for every day of the calendar year.

[REDACTED] recalled that she "popped" the door for Officer [REDACTED], which was

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door "46". [REDACTED] stated that Officer [REDACTED] had to use the bathroom that was located on 10 South. [REDACTED] stated that Officers use the stairs outside of door "46" to get to the bathroom, since there is not an elevator that goes from 9 South to 10 South within the SHU.

[REDACTED] stated that she is not aware if there is a record for the doors that have been opened by "Control".

When asked, [REDACTED] recalled the time "6:33" A.M., for being the time that the body alarm was hit by [REDACTED] for a medical emergency. [REDACTED] stated that she immediately called "911" since she has a direct line to Emergency Medical Services (EMS). [REDACTED] stated that she did not know what happened at the time she called for EMS. [REDACTED] recalled operating elevators up and down once EMS arrived on scene. [REDACTED] stated that there were a-lot of people in and out, to include a stretcher, brought in by EMS.

[REDACTED] recalled Officer THOMAS being buzzed out of the SHU and that he went outside once EMS responded inside the SHU.

[REDACTED] stated that she has reached out to THOMAS to make sure that he was okay, but that was extent of any communication between the two.

[REDACTED] recalled that she was able to see two Officers at the desk inside the SHU throughout her shift, but that she was not able to see the rest of the range in the SHU because the video was not operational.

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