

Service Request #26408

Needs to relocate the recorders and AMS on Friday.

| | |
|---------------|--|
| Status: | Closed |
| Priority: | P3 (Next Day) |
| Type: | Service Contract |
| Assigned To: | Jeff Cranor, Jeff McKenzie, Justin Houston |
| Date Created: | Nov 13, 2019 |
| Next Appt.: | |

| | |
|-------------------|---|
| Customer: | FBOP MCC New York MS0109 (130104.001) |
| Contact: | [REDACTED] |
| Service Location: | Main Location 150 PARK ROW NEW YORK, NY 10007 |
| Bill To: | FBOP MCC New York MS0109 (130104.001) 150 PARK ROW NEW YORK, NY 10007 |
| PO #: | |

Additional Information & Custom Fields:

| | |
|---|------------|
| Is this a emergency request: | No |
| Is the system in question under any warranty: | |
| What is the system in question : | |
| When was the problem first discovered: | Today |
| PO Number: | n |
| Who reported the problem initially: | [REDACTED] |
| Is this a consistent problem or intermittent: | N/A |
| Is this problem effecting all users: | N/A |
| Is there power to the device in question: | N/A |
| Do you have a spare device on site: | N/A |
| Can you send a picture of the device: | N/A |
| Has any work been done in the area involved: | N/A |
| Can you describe what is or is not happening: | d |
| Material Required For Request: | d |
| Who Requested the service call : | d |

Detailed Description:

| |
|---|
| Needs to relocate the recorders and AMS on Friday. He also needs to change the IP addresses on recorders and AMS. |
|---|

Schedule

| | | |
|--|--|--|
| | | |
|--|--|--|

| When | Assigned To | Comment |
|-----------------------|--|---------|
| Nov 13, 2019, all-day | Jeff Cranor, Justin Houston, Jeff McKenzie | |
| Nov 15, 2019, 8-11am | Jeff McKenzie | |

Equipment - No Equipment

Comments

Comment via Email

by Jeff McKenzie on Nov 15, 2019, 8:28 AM

[PUBLIC]

Thank you for contacting Signet Technologies. Your emails and phone calls are very important to us! If you are getting this message I am currently out of the office. If you need immediate assistance during this time please call [REDACTED] or you can email [REDACTED]

Comment

by Justin Houston on Nov 15, 2019, 8:27 AM

[PUBLIC]

Talked with [REDACTED] and we are shutting everything down to move it now. He will call back when ready to turn it all on and program.

Details - No Detail Items
