

Service Request #25572

Bringing the NICE VISION System onto the BOPNET

Status:	Closed	Customer:	FBOP MCC New York MS0109 (130104.001)
Priority:	P3 (Next Day)	Contact:	[REDACTED]
Type:	Service Contract		
Assigned To:	Jeff Cranor, Jeff McKenzie, Justin Houston	Service Location:	Main Location 150 PARK ROW NEW YORK, NY 10007
Date Created:	Sep 20, 2019	Bill To:	FBOP MCC New York MS0109 (130104.001) 150 PARK ROW NEW YORK, NY 10007
Next Appt.:		PO #:	

Additional Information & Custom Fields:

Is this a emergency request:	Yes. You must call [REDACTED]
Is the system in question under any warranty:	
What is the system in question :	
When was the problem first discovered:	Today
PO Number:	
Who reported the problem initially:	[REDACTED]
Is this a consistent problem or intermittent:	CONSISTENT
Is this problem effecting all users:	YES
Is there power to the device in question:	YES
Do you have a spare device on site:	Unknown
Can you send a picture of the device:	NO
Has any work been done in the area involved:	NO
Can you describe what is or is not happening:	Installation of new Nice Vision system.
Material Required For Request:	PHONE SUPPORT
Who Requested the service call :	[REDACTED]

Detailed Description:

I am helping Anil change IP Addresses on the encoders.

Schedule

EFTA00127552

When	Assigned To	Comment
Sep 20, 2019, all-day	Jeff Cranor, Justin Houston, Jeff McKenzie	Jeff Mckenzie is working on this.

Equipment - No Equipment

No Comments

Details - No Detail Items