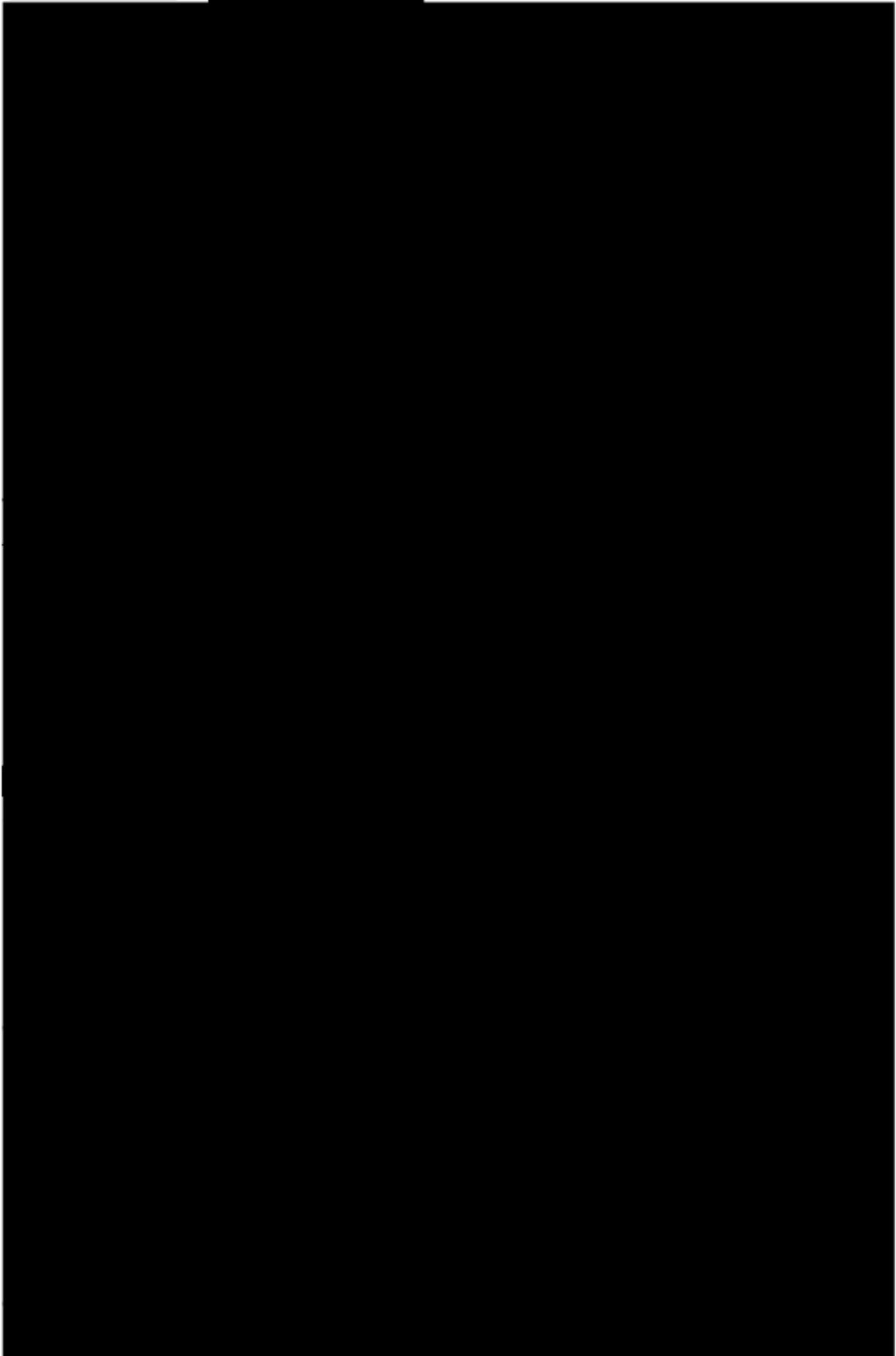
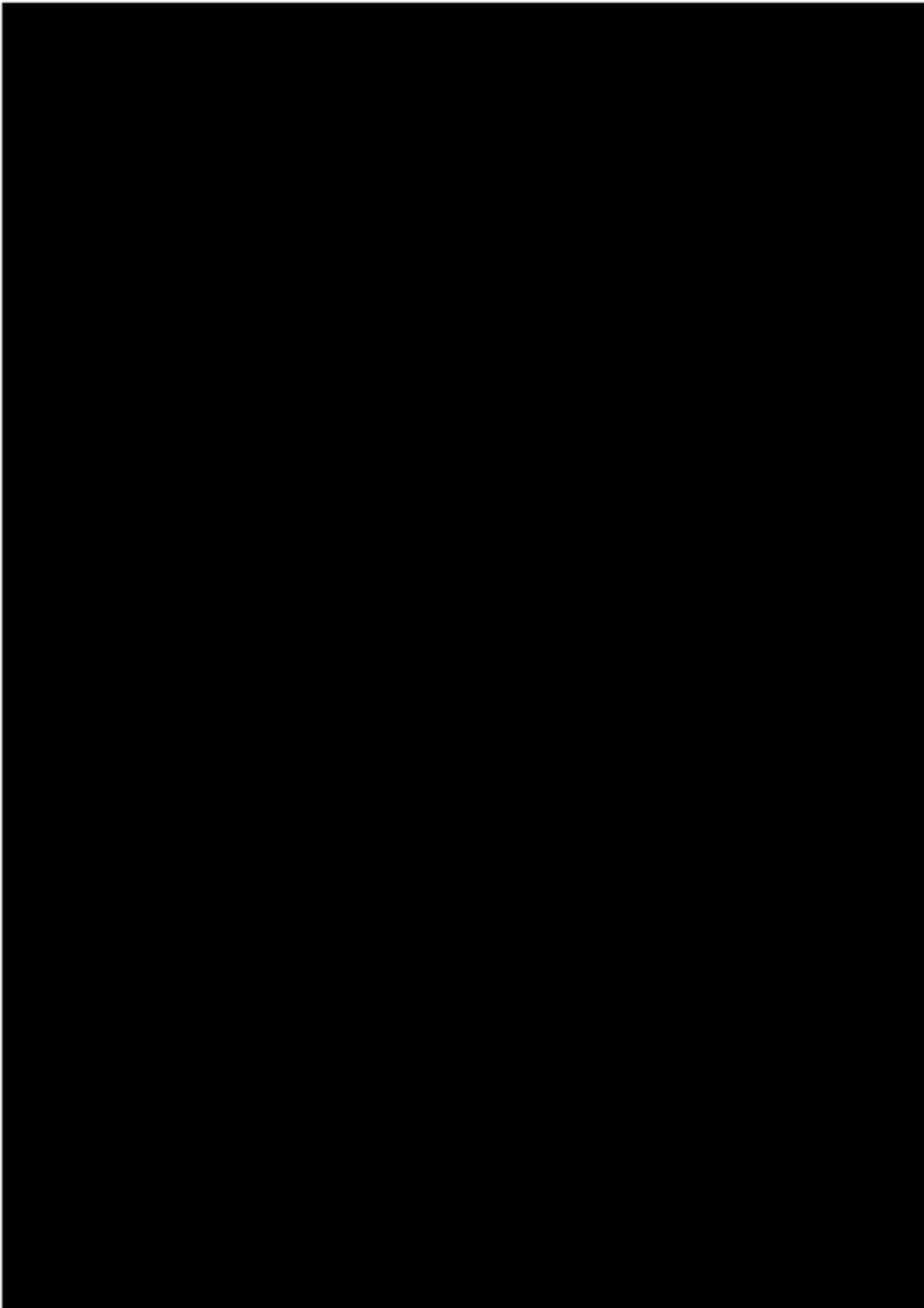


From: "[REDACTED]" <[REDACTED]>

To:





Subject: Re: NICEVision Administrator Error

Date: Tue, 13 Aug 2019 10:35:23 +0000

Importance: Normal

Attachments: [redacted].vcf

ya Nice has DC in their back pocket

[REDACTED]

F.C.I. Danbury
33 ½ Pembroke Road Route 37
Danbury, Ct. 06811-3099

P [REDACTED]
F [REDACTED]



>>> [REDACTED] 8/12/2019 1:16 PM >>>

Me and the engineer here at OTV fought and fought for Pelco system and it got shot down at last minute. the nice seems fine but pelco was my professional choice

[REDACTED]

FCI Otisville
Two Mile Drive
Otisville, NY 10963

OFFICE: [REDACTED]
FAX: [REDACTED]
CELL : [REDACTED]

Never ask what someone does for a living; always ask what their chosen profession is. There's a difference. Think about that

and may contain SENSITIVE information.
It should be properly delivered, labeled, stored
and disposed of in accordance with policy.

>>> [REDACTED] 8/12/2019 1:09 PM >>>

Yes,.....and no. To each their own but I do agree with, "if ain't broke, why fix or replace it?" And If I do need to replace it, how about taking some input from the individual(s) who actually install and maintain the equipment. They just might know a little bit and surprise the people behind Fitara with what they know; the more options the better. Each Institution knows what works for them.

>>> [REDACTED] 8/12/2019 9:52 AM >>>

I don't know, but when everyone says the same things about something, can everybody be wrong??

[REDACTED]

[REDACTED]
FDC Miami
33 NE 4th Street
Miami, FL 33132
[REDACTED]

>>> [REDACTED] 8/12/2019 9:44 AM >>>

Here in Victorville FCI 1 we have had Nice since 2006 and it has been amazing. We got an update in 2014 and it has been a really solid system. In 2017 they replaced a Viconet system at the FCI 2 that was in really bad shape. Since their upgrade they have been really happy. I did not have any of these problems you guys are experiencing now. I'm guessing it has to do with the Windows upgrade. Once these issues are ironed out I'm sure you guys will love your new Nice system like we do here in Victorville. It has been the best Camera system I have ever worked with. Just give it a chance!



[REDACTED]
Federal Bureau of Prisons
FCC Victorville, CA 92301
Office: [REDACTED]
Fax: [REDACTED]
Email: [REDACTED]

>>> [REDACTED] 8/12/2019 4:11 AM >>>

I am still waiting to hear someone say how awesome is nice vision. After all, there has to be a good reason why this is the way to go for the BOP

[REDACTED]
FEDERAL DETENTION CENTER
33 NE 4TH STREET
MIAMI, FL 33132
[REDACTED]

>>> [REDACTED] 8/12/2019 6:50 AM >>>

pelco is the way to go

[REDACTED]
F.C.I. Danbury
33 ½ Pembroke Road Route 37
Danbury, Ct. 06811-3099

P [REDACTED]
F [REDACTED]



>>> [REDACTED] 8/9/2019 6:53 AM >>>

Nothing to contribute here. Just an observation that this is the new system they are pushing down to us?

[REDACTED]
FEDERAL DETENTION CENTER
33 NE 4TH STREET
MIAMI, FL 33132
[REDACTED]

>>> [REDACTED] 8/8/2019 12:13 PM >>>

Hello,

Looking for some help or advice from anyone using NICEVision. I just tried logging into Administrator to unlock an account and I get a pop up that states "Database Error." I click "ok," and it closes the application. I'm getting the error on the AMS as well as a BOPNet computer that is running the NICEVision software. I reached out to [REDACTED] but he is out of the office and I haven't heard back from anyone at the tech support number he left. If anyone has any ideas or has experienced this error, I'd appreciate any advice or guidance to fix it.

Thanks in advance.

[REDACTED]
FCI Otisville
Two Mile Dr.
Otisville, NY 10963
[REDACTED]