From: "[redacted]" <[redacted]>

To: [redacted]

[redacted]

Subject: Re: NICEVision Administrator Error

Date: Mon, 12 Aug 2019 11:17:58 +0000

Importance: Normal

Attachments: [redacted]vcf

Inline-Images: IMAGE.BMP; IMAGE.gif

---

some one in D.C. has their pockets lined by NICE.....

[redacted]
F.C.I. Danbury
33 ½ Pembroke Road Route 37
Danbury, Ct. 06811-3099
[redacted]

>>> [redacted] 8/9/2019 1:45 PM >>>
We know, we could get a Avigilon system for $50k cheaper than the $300k for NICE. And they are quoted Avigilon cameras already...

[redacted]
Facility Operations Department
FCI/FDC Tallahassee
[redacted]

>>> [redacted] 8/9/2019 10:21 AM >>>
Add to that fact, that I could have upgraded my current system for around $30-35K to 100% BOPNet compliant, yet they just approved $350K for this PoS system.

I already have all my encoders replaced with BoPNet approved encoders. The only devices I would have to replace is the SM and Main WS.

[redacted]

[redacted]
FDC SEATAC
[redacted]

"This message is intended for official use and may contain SENSITIVE information. If this message contains SENSITIVE information, it should be properly delivered, labeled, stored, and disposed of according to policy."

>>> [redacted] 8/9/2019 7:10 AM >>>
It seems to me from, what I've been reading, that this NICEVision is junk.

[redacted]
FDC Miami
33 NE 4th Street
Miami, FL 33132
[redacted]

>>> [redacted] 8/9/2019 6:56 AM >>>
That's our concern, since we have very few problems with our existing system?

[redacted]
FCI/FDC Tallahassee
501 Capital Circle NE
Tallahassee, FL 32301
[redacted]

>>> [redacted] Friday, August 09, 2019 >>>
Nothing to contribute here. Just an observation that this is the new system they are pushing down to us?

[redacted]
FEDERAL DETENTION CENTER
33 NE 4TH STREET
MIAMI, FL 33132
[redacted]

>>> [redacted] 8/8/2019 12:13 PM >>>
Hello,

Looking for some help or advice from anyone using NICEVision. I just tried logging into Administrator to unlock an account and I get a pop up that states "Database Error." I click "ok," and it closes the application. I'm getting the error on the AMS as well as a BOPNet computer that is running the NICEVision software. I reached out to [redacted] but he is out of the office and I haven't heard back from anyone at the tech support number he left. If anyone has any ideas or has experienced this error, I'd appreciate any advice or guidance to fix it.

Thanks in advance.

[redacted]
FCI Otisville
Two Mile Dr.
Otisville, NY 10963

[redacted]