From: " ██████ " < ██████████ >
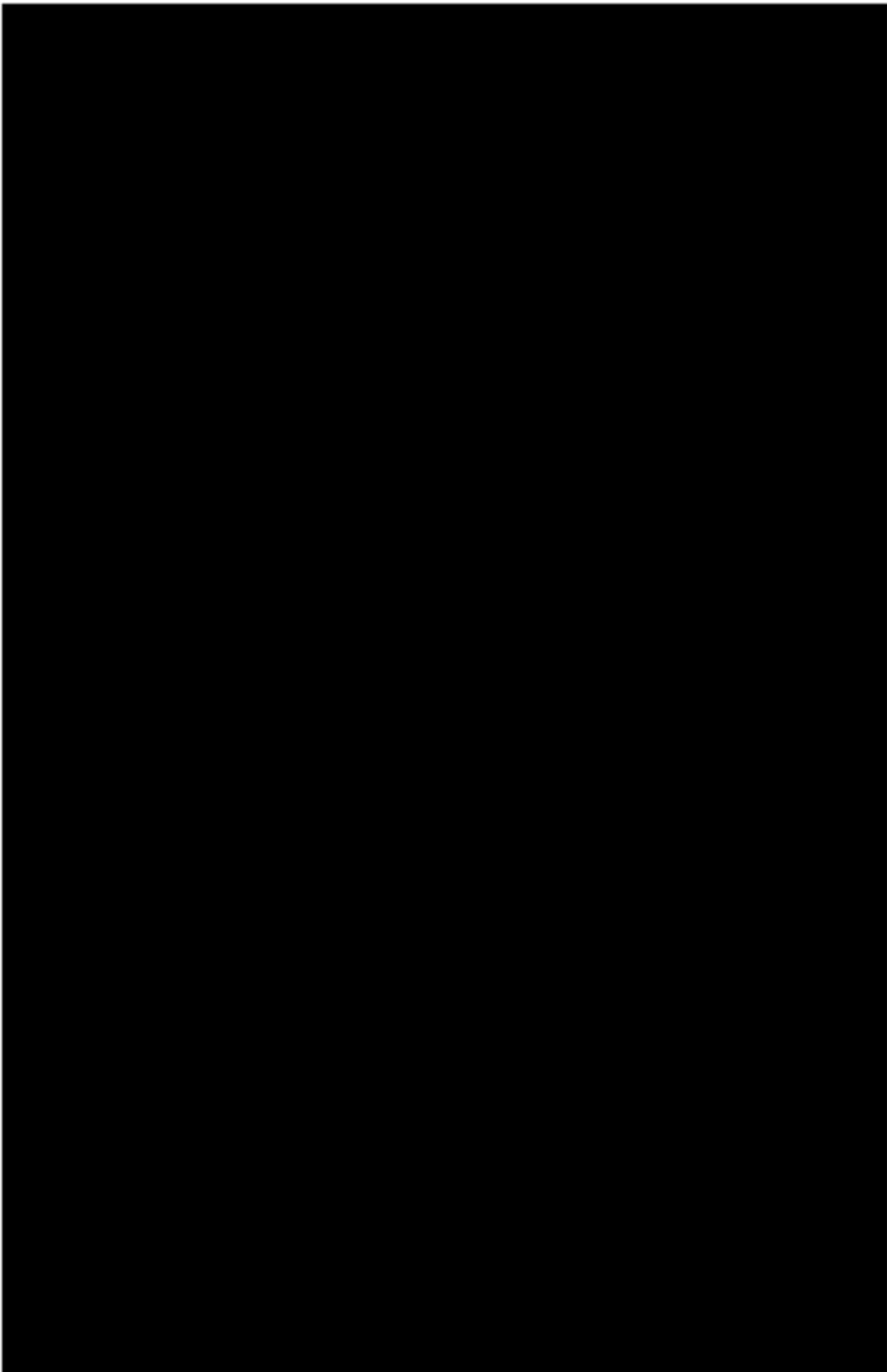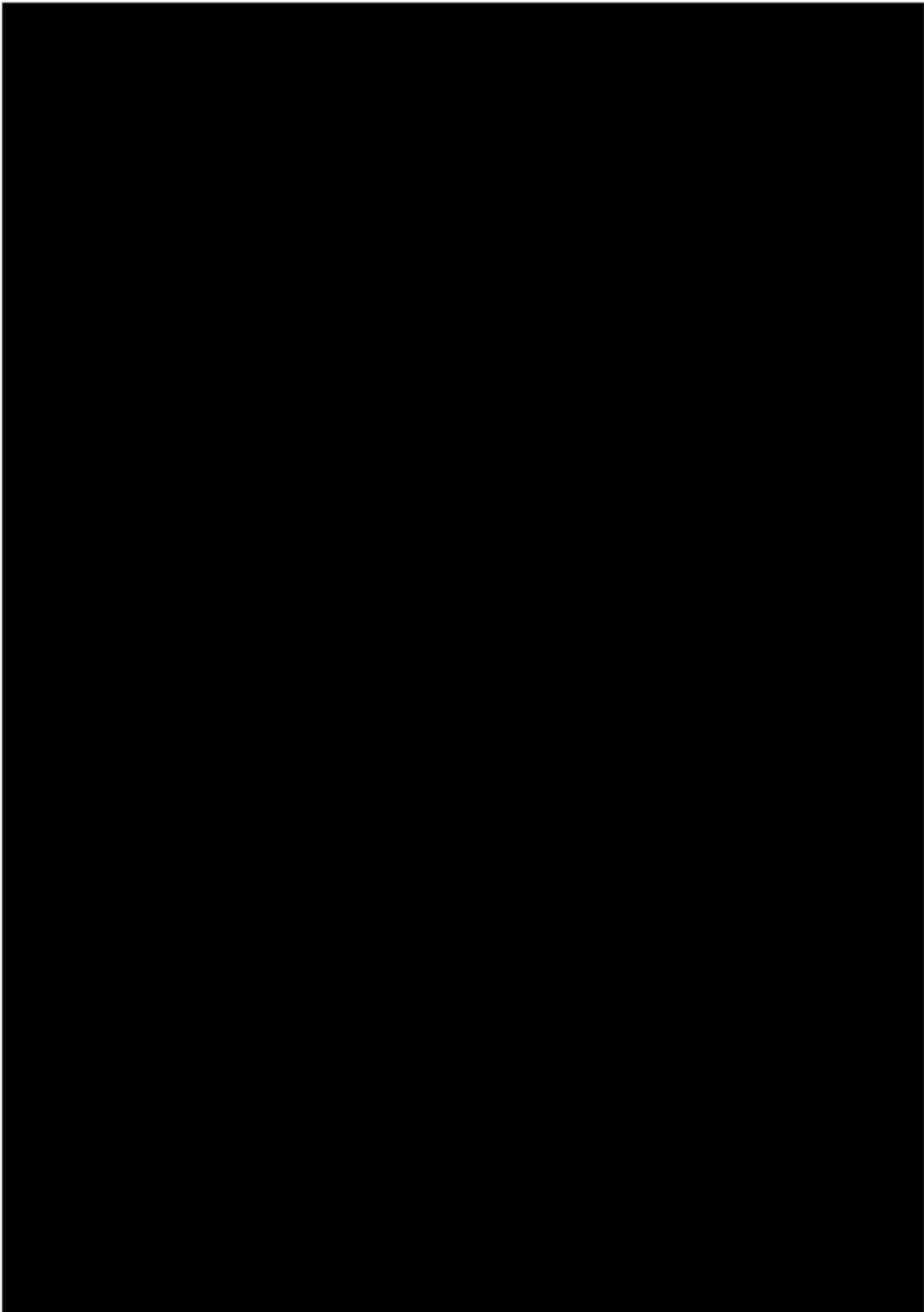**To:**

Subject: Re: NICEVision Administrator Error

Date: Fri, 09 Aug 2019 17:58:56 +0000

Importance: Normal

Inline-Images: IMAGE.png; IMAGE.gif

>>> ████████ Friday, August 09, 2019 >>>
pelco is better than both

████████
████████

Federal Correctional Institution Danbury
33 ½ Pembroke Road
Danbury, CT 06811
████████

E-mail: ████████

>>> ████████ 8/9/2019 1:56 PM >>>
I like the Nicevision a heck of a lot better than the Vicon...

>>> ████████ 8/9/2019 7:10 AM >>>
It seems to me from, what I've been reading, that this NICEVision is junk.

████████

FDC Miami
33 NE 4th Street
Miami, FL 33132
████████

>>> ████████ 8/9/2019 6:56 AM >>>
That's our concern, since we have very few problems with our existing system?

████████

FCI/FDC Tallahassee
501 Capital Circle NE
Tallahassee, FL 32301

>>> [REDACTED], August 09, 2019 >>>
Nothing to contribute here. Just an observation that this is the new system they are pushing down to us?

FEDERAL DETENTION CENTER
33 NE 4TH STREET
MIAMI, FL 33132

>>> [REDACTED] 8/8/2019 12:13 PM >>>
Hello,

Looking for some help or advice from anyone using NICEVision. I just tried logging into Administrator to unlock an account and I get a pop up that states "Database Error." I click "ok," and it closes the application. I'm getting the error on the AMS as well as a BOPNet computer that is running the NICEVision software. I reached out to [REDACTED] but he is out of the office and I haven't heard back from anyone at the tech support number he left. If anyone has any ideas or has experienced this error, I'd appreciate any advice or guidance to fix it.

Thanks in advance.

FCI Otisville
Two Mile Dr.
Otisville, NY 10963