



Subject: Re: NICEVision Administrator Error

Date: Mon, 12 Aug 2019 16:10:02 +0000

Importance: Normal

Inline-Images: IMAGE.BMP; a520dfec-51cd-4ae2-8bfe-36dd647c4bee

Mcc San Diego,

We got our Nice vision around the sametime as Victorville. This is our second Nice vision system it was upgraded along with a camera project. The both of them have been bullet proof. The picture quality is amazing. Everyone that transfers here cannot believe how good it is. Compared to there old joints video system.

Sorry to here about the software glitch..

Is this from computer services windows 10 transition???

>>> [REDACTED] 8/12/2019 8:57 AM >>>

Thanks for the info.

[REDACTED]
FEDERAL DETENTION CENTER
33 NE 4TH STREET
MIAMI, FL 33132
[REDACTED]

>>> [REDACTED] 8/12/2019 9:44 AM >>>

Here in Victorville FCI 1 we have had Nice since 2006 and it has been amazing. We got an update in 2014 and it has been a really solid system. In 2017 they replaced a Viconet system at the FCI 2 that was in really bad shape. Since their upgrade they have been really happy. I did not have any of these problems you guys are experiencing now. I'm guessing it has to do with the Windows upgrade. Once these issues are ironed out I'm sure you guys will love your new Nice system like we do here in Victorville. It has been the best Camera system I have ever worked with. Just give it a chance!



[REDACTED]
Federal Bureau of Prisons
FCC Victorville, CA 92301
Office: [REDACTED]
Fax: [REDACTED]
Email: [REDACTED]

>>> [REDACTED] 8/12/2019 4:11 AM >>>

I am still waiting to hear someone say how awesome is nice vision. After all, there has to be a good reason why this is the way to go for the BOP

[REDACTED]
FEDERAL DETENTION CENTER
33 NE 4TH STREET
MIAMI, FL 33132
[REDACTED]

>>> [REDACTED] 8/12/2019 6:50 AM >>>

pelco is the way to go

[REDACTED]
[REDACTED]
C [REDACTED]

[REDACTED]
F.C.I. Danbury
33 ½ Pembroke Road Route 37
Danbury, Ct. 06811-3099

P
F



>>> [REDACTED] 8/9/2019 6:53 AM >>>

Nothing to contribute here. Just an observation that this is the new system they are pushing down to us?

[REDACTED]
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33 NE 4TH STREET
MIAMI, FL 33132
[REDACTED]

>>> [REDACTED] 8/8/2019 12:13 PM >>>

Hello,

Looking for some help or advice from anyone using NICEVision. I just tried logging into Administrator to unlock an account and I get a pop up that states "Database Error." I click "ok," and it closes the application. I'm getting the error on the AMS as well as a BOPNet computer that is running the NICEVision software. I reached out to [REDACTED] but he is out of the office and I haven't heard back from anyone at the tech support number he left. If anyone has any ideas or has experienced this error, I'd appreciate any advice or guidance to fix it.

Thanks in advance.

[REDACTED]
FCI Otisville
Two Mile Dr.
Otisville, NY 10963
[REDACTED]