

**From:** subpoenas <[REDACTED]>

**To:** [REDACTED] (NY) (FBI)" [REDACTED]  
<[REDACTED]>

**Subject:** RE: Federal Grand Jury Subpoena - Southwest

**Date:** Tue, 25 Feb 2020 22:51:21 +0000

**Importance:** Normal

**Embedded:** unnamed

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Attached is the response with responsive documents that were sent to you January 29.

[REDACTED]  
Senior Paralegal, Certified Paralegal  
Southwest Airlines Co. | Legal Department  
[REDACTED]

-----Original Message-----

**From:** [REDACTED] (NY) (FBI) <[REDACTED]@fbi.gov>

**Sent:** Tuesday, February 25, 2020 5:53 AM

**To:** subpoenas <[REDACTED]>; [REDACTED] <[REDACTED]>

**Subject:** EXTERNAL - RE: Federal Grand Jury Subpoena - Southwest

**Importance:** High

Caution: Sender is from outside SWA. Take caution before opening links/attachments or replying with sensitive data. If suspicious, forward to [REDACTED]

Good morning,

This subpoena was served at the end of January. I'm writing to request the status update. We'd like these records as soon as possible.

Thank you,

[REDACTED]  
Special Agent  
FBI New York  
VCAC/Human Trafficking  
[REDACTED]

-----Original Message-----

**From:** subpoenas [mailto:[REDACTED]]

**Sent:** Wednesday, February 12, 2020 6:05 PM

**To:** [REDACTED] (NY) (FBI) <[REDACTED]@fbi.gov>; subpoenas [REDACTED]; [REDACTED]  
<[REDACTED]>

**Subject:** RE: Federal Grand Jury Subpoena - Southwest

I have copied our Subpoena Research Specialist who can provide you with an expected production date.

[REDACTED]  
Senior Paralegal, Certified Paralegal  
Southwest Airlines Co. | Legal Department  
[REDACTED]

-----Original Message-----

From: [REDACTED] (NY) (FBI) <[REDACTED]@fbi.gov>  
Sent: Wednesday, February 12, 2020 4:40 PM  
To: subpoenas <[REDACTED]>  
Subject: EXTERNAL - RE: Federal Grand Jury Subpoena - Southwest

Caution: Sender is from outside SWA. Take caution before opening links/attachments or replying with sensitive data. If suspicious, forward to [REDACTED]

Thank you [REDACTED] I appreciate the update. We were requesting a return on February 7. Can you provide an update on how much longer it will take for these records to be produced?

Thank you,

[REDACTED]  
Special Agent  
FBI New York  
Child Exploitation &  
Human Trafficking  
[REDACTED]

-----Original Message-----

From: subpoenas [mailto:[REDACTED]]  
Sent: Tuesday, January 28, 2020 7:42 PM  
To: [REDACTED] (NY) (FBI) <[REDACTED]@fbi.gov>  
Subject: RE: Federal Grand Jury Subpoena - Southwest

Hi [REDACTED] I was just looking this over and wanted to let you know that our records don't go back to 1994 - 1998. We will have no problem providing you records from 2019. We are typically able to get these back to you within 30 business days.

[REDACTED]  
Senior Paralegal, Certified Paralegal  
Southwest Airlines Co. | Legal Department  
[REDACTED]

SWA#20-39-12465

-----Original Message-----

From: [REDACTED] (NY) (FBI) <[REDACTED]@fbi.gov>  
Sent: Tuesday, January 28, 2020 9:34 AM  
To: subpoenas <[REDACTED]>  
Subject: EXTERNAL - Federal Grand Jury Subpoena - Southwest

Caution: Sender is from outside SWA. Take caution before opening links/attachments or replying with sensitive data. If suspicious, forward to [REDACTED]

Good morning,

Please see the attached subpoena, addressed to your organization.

Please note the expedited due date of February 7, 2020. This is a child exploitation/human trafficking matter; your cooperation and expeditious service are highly appreciated.

Additionally, due to the sensitive nature of this investigation, it is kindly requested that you do not notify the subscriber.

If you have any questions, please feel free to contact me at the number below.

Thank you,

[REDACTED]  
Special Agent  
FBI New York  
Child Exploitation &  
Human Trafficking  
[REDACTED]

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