

**From:** "[REDACTED]" >  
**To:** "[REDACTED]" >  
**Cc:** VSDVictimOutreach <VSDVictimOutreach@FBI.GOV>  
**Subject:** Re: Follow up to Epstein/Maxwell discussion 2  
**Date:** Mon, 04 Oct 2021 20:30:52 +0000  
**Importance:** Normal

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It may be an issue with Adobe Acrobat or Pro. Is there anyone in your office that has it loaded on their computer? Its a licensed product so not everyone has access, but it might be the only way for your computer to read the file. I will try to move the other Outlook folder to there

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**From:** [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>  
**Sent:** Monday, October 4, 2021 4:27 PM  
**To:** [REDACTED]; [REDACTED], [REDACTED]. (VSD) (FBI) <[REDACTED]>; [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>  
**Cc:** VSDVictimOutreach <VSDVictimOutreach@FBI.GOV>  
**Subject:** RE: Follow up to Epstein/Maxwell discussion 2

Sorry [REDACTED], it brings me to a pdf link but then won't open.

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**From:** [REDACTED] >  
**Sent:** Monday, October 4, 2021 4:07 PM  
**To:** [REDACTED], [REDACTED]. (VSD) (FBI) <[REDACTED]>; [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>  
**Cc:** VSDVictimOutreach <VSDVictimOutreach@FBI.GOV>  
**Subject:** Re: Follow up to Epstein/Maxwell discussion 2

Hey ladies,

Try here: [Email Correspondence](#)

Thanks,  
[REDACTED]

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**From:** [REDACTED], [REDACTED]. (VSD) (FBI) <[REDACTED]>  
**Sent:** Monday, October 4, 2021 3:31 PM  
**To:** [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>  
**Cc:** VSDVictimOutreach <VSDVictimOutreach@FBI.GOV>  
**Subject:** RE: Follow up to Epstein/Maxwell discussion 2

Hi all – I am not able to access the documents either – we need permission to access the site.

Would someone please provide me, SA [REDACTED], [REDACTED], and VS [REDACTED], [REDACTED] access to these sites?

Thank you!

[REDACTED]

[REDACTED]  
[REDACTED]  
Program Manager  
Victim Program Management Unit  
FBI Victim Services Division  
Phone: [REDACTED]  
Cell: [REDACTED]  
Email: [REDACTED]

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**From:** [REDACTED], [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>  
**Sent:** Monday, October 4, 2021 3:26 PM  
**To:** [REDACTED]; [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>  
**Cc:** [REDACTED], [REDACTED]. (VSD) (FBI) <[REDACTED]>; VSDVictimOutreach <[VSDVictimOutreach@FBI.GOV](mailto:VSDVictimOutreach@FBI.GOV)>  
**Subject:** RE: Follow up to Epstein/Maxwell discussion 2

It isn't allowing me to view this. Is there some other way to gain access?

[REDACTED]

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**From:** [REDACTED] >  
**Sent:** Monday, October 4, 2021 10:57 AM  
**To:** [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED], [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>  
**Cc:** [REDACTED], [REDACTED]. (VSD) (FBI) <[REDACTED]>; VSDVictimOutreach <[VSDVictimOutreach@FBI.GOV](mailto:VSDVictimOutreach@FBI.GOV)>  
**Subject:** Re: Follow up to Epstein/Maxwell discussion 2

Hi Ladies,

Were you able to access either of the two documents?

[REDACTED]

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**From:** [REDACTED] >  
**Sent:** Thursday, September 23, 2021 4:39 PM  
**To:** [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED], [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>  
**Cc:** [REDACTED], [REDACTED]. (VSD) (FBI) <[REDACTED]>; VSDVictimOutreach <[VSDVictimOutreach@FBI.GOV](mailto:VSDVictimOutreach@FBI.GOV)>  
**Subject:** Re: Follow up to Epstein/Maxwell discussion 2

Password is SunSh!ne\$5

Hope this is everything you need!

[REDACTED]

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**From:** VSDVictimOutreach <[VSDVictimOutreach@FBI.GOV](mailto:VSDVictimOutreach@FBI.GOV)>  
**Sent:** Monday, September 20, 2021 2:18 PM  
**To:** [REDACTED]; [REDACTED], [REDACTED]. (VSD) (CON)  
<[REDACTED]>  
**Cc:** [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED], [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED],

[REDACTED]. (VSD) (FBI) <[REDACTED]>

**Subject:** Re: Follow up to Epstein/Maxwell discussion

Good Afternoon,

Just wanted to touch base on this request. The export process must be done on site. I was out sick most of the week last week and will be in the office this Thursday to complete this request.

Thank you,

[REDACTED] / Program Support Analyst

Desk: [REDACTED] / Cell: [REDACTED]

[Victim Outreach Support & Strategy](#)

Victim Services Division

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**From:** [REDACTED] >

**Sent:** Sunday, September 12, 2021 11:13 PM

**To:** [REDACTED], [REDACTED]. (VSD) (CON) <[REDACTED]>

**Cc:** [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED], [REDACTED]. (VSD) (FBI) <[REDACTED]>; VSDVictimOutreach <[VSDVictimOutreach@FBI.GOV](mailto:VSDVictimOutreach@FBI.GOV)>

**Subject:** Re: Follow up to Epstein/Maxwell discussion

Hey [REDACTED],

Can you please see if you are able to go into the [VictimServices@fbi.gov](mailto:VictimServices@fbi.gov) mailbox and export just the Epstein folder? Once it is a data file, zip and reply to this email thread (for SA [REDACTED]). Per below, the USAO are requesting all our email communication with the victims. If this isn't an option, (which I think will work) we will have to figure out how to get this email folder to the USAO.

Good luck,

[REDACTED]

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**From:** [REDACTED] >

**Sent:** Friday, September 10, 2021 4:07 PM

**To:** [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED], [REDACTED]. (VSD) (FBI) <[REDACTED]>; [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>

**Subject:** Re: Follow up to Epstein/Maxwell discussion

Howdy,

Yes, we have all victim and attorney communication in a folder in the [VictimServices@fbi.gov](mailto:VictimServices@fbi.gov) mailbox and here is the SharePoint page: [REDACTED]

We did not track what VS worked with what VS (AOR) since they were not really leveraged. You answered almost all the questions, and we only reached out to the AOR VS if we needed ALA assistance - if memory serves me right.

Hope this helps,  
[REDACTED]

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**From:** [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>

**Sent:** Thursday, September 9, 2021 2:44 PM

**To:** [REDACTED], [REDACTED]. (DI) (FBI) <[REDACTED]>; [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED] <[REDACTED]>

**Subject:** Re: Follow up to Epstein/Maxwell discussion

Hi [REDACTED] - I hope you are well! I am reaching out to see if you can help with the below? When you were sending out letters do we have an accurate list of victims and the VS who assisted them in their AOR?

Also we need to pull all emails / contacts to victims and their attorneys. Do we have that stored from the briefings ?

Thanks in advance !  
[REDACTED]

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**From:** [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>

**Sent:** Thursday, September 9, 2021 2:31:08 PM

**To:** [REDACTED], [REDACTED]. (DI) (FBI) <[REDACTED]>; [REDACTED], [REDACTED] (NY) (FBI) <[REDACTED]>

**Subject:** Re: Follow up to Epstein/Maxwell discussion

Hi [REDACTED] - VNS letters were not sent out to everyone so this idea would not reach everyone that was assisted. If letters were sent they went directly to their attorneys.

We can start with sending an email directly to the VS that we know assisted ?

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**From:** [REDACTED], [REDACTED]. (DI) (FBI) <[REDACTED]>

**Sent:** Thursday, September 9, 2021, 1:42 PM

**To:** [REDACTED], [REDACTED] (NY) (FBI); [REDACTED], [REDACTED] (NY) (FBI)

**Subject:** Follow up to Epstein/Maxwell discussion

Hi [REDACTED] and [REDACTED]. Following up on our chat this morning, I am proposing the following guidance. We can discuss again if you like.

Rather than sending an all-VS email to identify the VSs who worked with any victims:

Provide VSD (me) the associated case numbers (NY, MM, etc)

I will provide case #s to the victim notification assistants (VNAs) and they can pull the VNS letters that were sent to victims. That would be considered documentation also, right?

The VNS letter will have the name of the VSs working with the victim(s), so that would generate a list of VSs to contact

We could also cross-check names of victims in Sentinel associated with the case #s provided and on the VS monthly reports (VSATT)

If the above process doesn't generate the necessary information, I will send out an all-VS email.

I am also going to notify HQ OGC about the request from USAO.  
Thoughts?

Thanks,

[REDACTED]

[REDACTED] [REDACTED]

*Program Manager*  
*Victim Program Management Unit*  
*FBI Victim Services Division*  
*Phone:* [REDACTED]  
*Cell:* [REDACTED]  
*Email:* [REDACTED]