

From: "[REDACTED] (NY) (FBI)" <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>, "Osborn, Michael" <[REDACTED]>, "[REDACTED] (NYPD)" <[REDACTED]>
Cc: "[REDACTED] (NY) (FBI)" <[REDACTED]>, "[REDACTED] (NY) (FBI)" <[REDACTED]>, "[REDACTED] (NYPD)" <[REDACTED]>, "[REDACTED] (NY) (FBI)" <[REDACTED]>
Subject: Re: [EXTERNAL EMAIL] - RE: Maxwell verdict
Date: Fri, 31 Dec 2021 15:21:43 +0000
Importance: Normal

Michael and Bill,

Thank you both for reaching out. It means a lot. This case has had a lot of highs and lows and we know and appreciate all the support you and EM have shown from the inception of this case and throughout. This case has meant a great deal to a lot of people and it was encouraging to see that justice was served for so many. [REDACTED] and I love this work and we're grateful to be a part of the team that worked this case. Thank you again for your kind and encouraging words. This was a great way to end 2021.

Happy New Year!
[REDACTED]

Special Agent [REDACTED]
FBI New York Field Office
Child Exploitation/Human Trafficking

From: [REDACTED] <[REDACTED]>
Sent: Thursday, December 30, 2021 1:06:45 PM
To: "Osborn, Michael" <[REDACTED]>; [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED] (NYPD) <[REDACTED]>
Cc: [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED] (NY) (FBI) <[REDACTED]>; [REDACTED] (NYPD) <[REDACTED]>; [REDACTED] (NY) (FBI) <[REDACTED]>
Subject: [EXTERNAL EMAIL] - RE: Maxwell verdict

[REDACTED], [REDACTED] and team,

I wanted to echo Michael's comments. Your work throughout the entirety of this investigation certainly set an example for many others, both inside and outside of our agencies. Many forget that our (your) role is to serve others first, and that focus was certainly on display throughout. Your fidelity to victims, the tenacity and professionalism you displayed when dealing with some challenging issues and personalities, and your attention to detail which ultimately delivered justice for the victims, are in keeping with the highest traditions of the Bureau and the NYPD. I followed the trial daily, sometimes checking multiple times a day with Mike Osborne, Geoff Berman and others. It is hard to overstate what you all accomplished here. Awesome job. Hopefully a precedent has been set for other victims across the country. The world is a better place because of the work you each do. Thanks from an average citizen.

Have a quiet and restful end to 2021 and have a happy New Year. Stay safe.

Regards,
Bill

From: Osborn, Michael <[REDACTED]>
Sent: Thursday, December 30, 2021 12:35 PM
To: [REDACTED]; [REDACTED]
Cc: [REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]
Subject: Maxwell verdict

[REDACTED] and [REDACTED],

A most sincere congratulations to you both on the Maxwell verdict. I know "it was a team effort" but we all know that without your tenacity, this verdict doesn't happen. I've been involved with the CACHT Program for a long time and until NY got involved in this case, I'd never seen such an egregious miscarriage of justice. You'll remember how I often talked about how, unlike other Programs, child exploitation and HT cases provided a unique opportunity to speak for the vulnerable victims who didn't have a voice. Your work, and yesterday's verdict, was a complete endorsement of the victims and the pain they've endured. You worked patiently and confidently and your work ensured the victims' voices will be heard forever.

I firmly believe that victims across the country shed some tears and felt a sense of relief and affirmation last night knowing that Maxwell will now pay for her crimes. You may not hear from the victims directly, but I hope you'll credit yourselves with the understanding that you've changed their lives for the better.

Way back in the beginning when I talked to [REDACTED] and [REDACTED] to ensure this case was properly staffed and prioritized, there was no question that you both and your collective experience were the team that could handle the inevitable challenges we would face. We did face some significant issues that needed to be escalated to the highest levels and we're all lucky to have had the full support and confidence of ADICs [REDACTED] and [REDACTED], [REDACTED] and [REDACTED]. I assure you that, EM never doubted you.

No statistical accomplishment will truly capture the gravity of your work. I know very well the different ways in which you both have sacrificed throughout this investigation and the toll it takes. Yes, there is still work to be done but I hope you'll have an opportunity to catch your breath. I want to personally thank you for all you've done. You did it well and you did it right.

Congratulations and Happy New Year
Michael

Michael Osborn
Executive Director, Shared Investigative Services, Americas

Standard Chartered Bank

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