

From: [REDACTED] (NY) (FBI)
To: [REDACTED] (NY) (FBI)
Subject: FW: Problem with loading images on NYC024383
Date: Tuesday, October 27, 2020 8:50:18 AM
Attachments: [image001.jpg](#)

Perfect. Thank you

-

On Oct 27, 2020 8:18 AM, "[REDACTED], [REDACTED] (NY) (FBI)" <[REDACTED]> wrote:

[REDACTED].
The case is up on my machine for you to look at. When you get to CART, [REDACTED] will help you. He is the 1st cuve when you walk in the door. Any problems, let me know.

[REDACTED]
NY CART Coordinator
Senior Forensic Examiner
[REDACTED] cell
[REDACTED] desk

On Oct 26, 2020 5:37 PM, "[REDACTED] (NY) (FBI)" <[REDACTED]> wrote:
Great!!

-

On Oct 26, 2020 5:35 PM, "[REDACTED], [REDACTED] (NY) (FBI)" <[REDACTED]> wrote:
[REDACTED] is going to help us out. I'll have him get things rolling and let you know.

[REDACTED]
NY CART Coordinator
Senior Forensic Examiner
[REDACTED] cell
[REDACTED] desk

On Oct 26, 2020 5:34 PM, "[REDACTED] (NY) (FBI)" <[REDACTED]> wrote:
I thought the same thing but just wanted to be sure. Thanks!

-

On Oct 26, 2020 5:30 PM, "[REDACTED], [REDACTED] (NY) (FBI)" <[REDACTED]> wrote:
The images below make me think it is just a partial image that was recovered. I will work on getting someone to load up the case. I'll let you know if/when I am successful. There were many people out today. I don't know why.

[REDACTED]
NY CART Coordinator
Senior Forensic Examiner
[REDACTED] cell
[REDACTED] desk

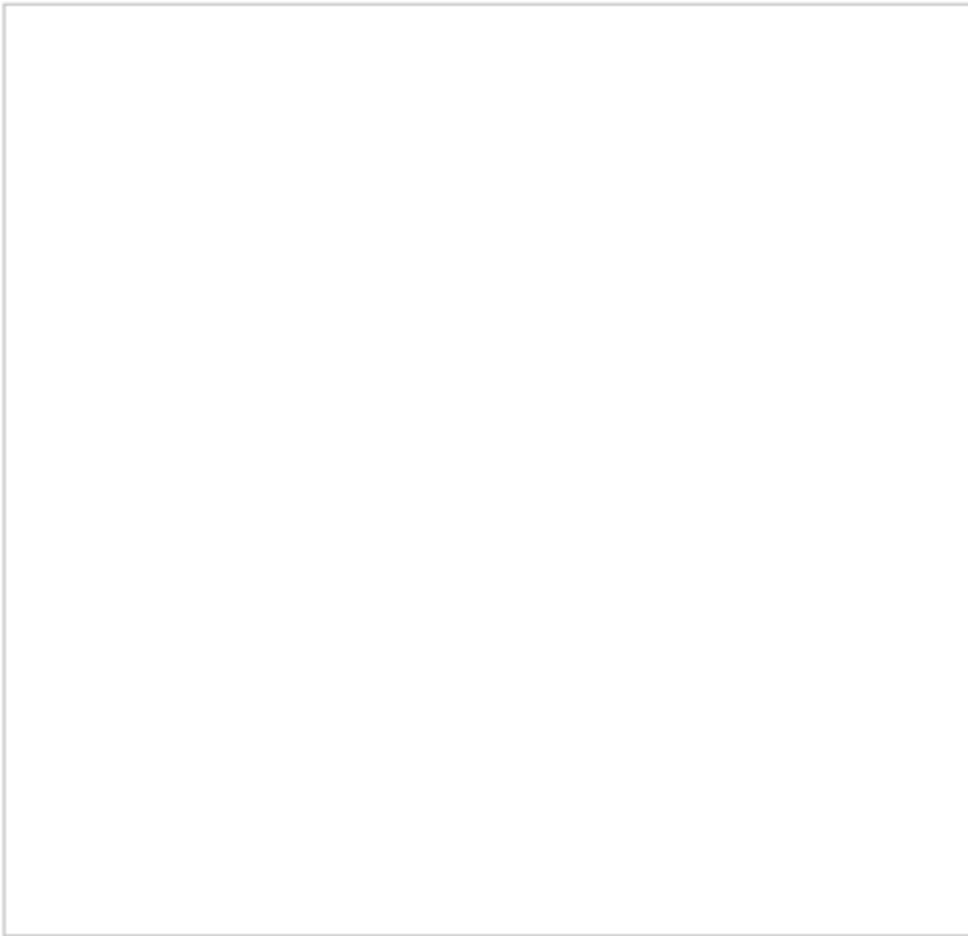
On Oct 26, 2020 4:41 PM, "[REDACTED]. (NY) (FBI)" <[REDACTED]> wrote:
Hey [REDACTED],

I need to get into this device to see if we can see the images on our end. This mac system is on your desk correct? Is there a way for me to view this tomorrow morning?

From: [REDACTED] (USANYS) [Contractor] <[REDACTED]>
Sent: Monday, October 26, 2020 3:52 PM
To: [REDACTED]. (NY) (FBI) <[REDACTED]>
Cc: [REDACTED], [REDACTED] (USANYS) <[REDACTED]>
Subject: [EXTERNAL EMAIL] - Problem with loading images on NYC024383

Hi [REDACTED],

I hope you're well! I am currently reviewing the drive you gave to me on Friday (NYC024383), and I'm running into many images that either do not load at all or load for a fraction of a second, before being covered partially by a solid block of color. I've attached the screenshot below to illustrate what I'm seeing. In this case, some of the images load fully for a split second, and then are covered with this gray square:



Would you, or someone else at the FBI, be able to take a look at these photos on your end and determine whether or not they are viewable? I want to make sure I'm not missing responsive items on this device.

Thanks very much!

[REDACTED]
Paralegal Specialist
[REDACTED] Office | SDNY
[REDACTED]
[REDACTED]
Office: [REDACTED]
Cell: [REDACTED]