

From: [REDACTED]
To: [REDACTED]
Subject: Call with Cindy Hopkins
Date: Friday, September 24, 2021 2:34:17 PM

Call with Cindy Hopkins

[REDACTED]
[REDACTED]
[REDACTED]

- Called her told boss (Toni Salopec (sp?)). The standard procedure at the time: the reporter creates a transcript on her computer that is an ASCII file. The reporter then sends that file to her company, which uses a software called Real Legal to create an electronic transcript, affix the court reporter's signature, and create a marker on every page.
- Attorneys in the case receive the ASCII files, electronic transcripts, and hardcopy. ASCII file does not have a signature, so that might be why an unsigned transcript exists.
- Cindy called Visual Evidence. They don't have the video.
- Toni does not have access to the transcript anymore
- Cindy is trying to review her own external hard drive that has her old transcripts. She's getting technical assistance to access it.
- Cindy also used Carbonite, a cloud storage system, to backup her files. She's trying to access her Carbonite system.
- [REDACTED] was the ordering firm, so they probably have a copy. ([REDACTED] left the firm, and [REDACTED] passed away, not sure if the firm is still around.) [REDACTED] and [REDACTED] probably got copies at the time. They would probably have the Real Legal that has a marking on every page.