

Message

---

**From:** UBS Financial Services Inc. ([REDACTED])  
**Sent:** 9/11/2014 8:30:50 PM  
**To:** [REDACTED]  
**Subject:** Notice: Your online access has been temporarily suspended



# Your online access has been temporarily suspended



To protect you and the security of your account, we have temporarily suspended your online access because you or another person entered an incorrect user name, password or combination of the two.

#### Why this is important

As a fraud protection measure, we suspend online access if there are three failed attempts to log in.

If you have not attempted to log in, please contact us at the number below at your earliest convenience.

#### What you need to do to restore access

- You can [reset your password](#).
- Select "Forgot Password" and follow the instructions

If you need further assistance, please contact us:

- Within the U.S., call [REDACTED]
- Outside the U.S., call [REDACTED]; we accept all collect calls

Dedicated representatives are available 24 hours a day, 7 days a week.

We apologize for any inconvenience and would like you to be back online as soon as possible.

#### Trouble logging in?

If the link to Online Services does not work properly, please copy the web address below into your browser:

[REDACTED]/onlineservices

Please do not reply to this message. If you need assistance, please contact us by phone as described above.

0114097134