

Message

From: UBS Financial Services Inc. ([REDACTED])
Sent: 9/19/2014 8:05:41 AM
To: [REDACTED]
Subject: We are issuing you a new UBS card due to a merchant security breach



We are issuing you a new UBS card due to a merchant security breach

The safety and security of your personal information is a top priority for us, so we are taking the proactive step of issuing you a new UBS card following a security breach at a merchant where your card was used.

This situation is not specific to UBS Bank USA, but instead affects all card issuers whose cards were used at this merchant during the period where the breach occurred.

What this means to you: A new UBS card has been issued to you

As a fraud protection measure, we will be issuing you a new UBS card. You can continue to use your current UBS card until you receive the new one.

We will also vigilantly monitor your card accounts for suspicious activity. We encourage you to take steps to protect your account by double-checking your monthly statements, monitoring your account online, and notifying us of unauthorized transactions. Please notify us immediately if you become aware of unauthorized usage.

What you need to do

- Review your accounts carefully and notify us immediately if you suspect any fraudulent activity.
- Look for your new UBS card in the mail and activate it immediately upon receipt; your current card **will stop working Friday, November 7, 2014.**
- Call us at [REDACTED] if you have not received your new UBS card in the mail by Monday, October 20, 2014.

Questions

Call [REDACTED] if you have any questions about your account or card.
Outside the U.S., call [REDACTED]; we accept all collect calls.
Representatives are available to assist you 24 hours a day, 7 days a week.

If you have questions related to your other UBS accounts, please contact your Financial Advisor.

We appreciate your business with UBS and look forward to continuing to serve your wealth management needs.

Please do not reply directly to this message. If you need assistance, please contact us at the phone number listed above.

Disclosure

UBS debit and credit cards are issued and administered by UBS Bank USA with permission from Visa U.S.A. Incorporated.

UBS Bank USA is a subsidiary of UBS AG. UBS Bank USA Member FDIC.

Notice

Why this is important

We are issuing you a new UBS card which **must be activated no later than Friday, November 7, 2014.**

Your current UBS card will stop working on the day you activate your new UBS card or on **November 7, 2014**, whichever is earlier.