

Message

**From:** UBS Financial Services Inc. [elert@ubs.com]  
**Sent:** 9/10/2015 9:58:16 AM  
**To:** gmax1@ellmax.com  
**Subject:** Important: activate your new UBS chip card; your existing card will stop working on Sept 25



# Activate your new UBS chip card; your existing card will stop working on Sept 25



We recently sent you a new UBS Visa debit card with chip technology to make purchasing easier and more secure when used at chip-compatible terminals.

We have noticed that the card sent to you has not been activated.

**Your UBS Visa debit card without the chip on the front will stop working on September 25, 2015. To prevent a disruption in service, please activate and begin using your new chip card.**

#### Why this is important

Your UBS Visa debit card without a chip on the front will stop working on September 25, 2015.

If you have not received your new card, please call us at 800-762-1000.

#### What you need to do

- **Call us immediately** if you did not receive your new card.
- **Activate** your new UBS card by calling the number on the sticker.
- **Sign** the back of your card.
- **Destroy** your current UBS card as it will be deactivated when you activate your new card.
- **Contact** anyone with whom you have a recurring automatic payment agreement, (e.g., your cell phone bill) to provide them with your new expiration information.

#### Questions

Call 800-762-1000 if you have any questions about your account or card. Outside the U.S., call 201-352-5257; we accept all collect calls.

Representatives are available to assist you 24 hours a day, 7 days a week.

If you have questions related to your other UBS accounts, please contact your Financial Advisor.

We appreciate your business with UBS and look forward to continuing to serve your wealth management needs.

Please do not reply directly to this message. If you need assistance, please contact us at the phone number listed above.

#### Disclosure

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