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**From:** Rivas, Elyanna [REDACTED]  
**Sent:** 4/10/2018 10:17:21 PM  
**To:** G Max [REDACTED]  
**CC:** Shkreli, Juliana [REDACTED]; Ramdeen, Vijai [REDACTED]; Merchant, Ruhi [REDACTED]; Stackman, Scott [REDACTED]; Casriel, Lyle [REDACTED]  
**Subject:** Secure Document Pick Up: RE: MAXWELL:RE: Re phone call conversation yesterday  
**Attachments:** MAXWELL - UBS Signature Card Statement [REDACTED] 2016.zip

Hi Ghislaine,

As discussed, confirming your address has been updated for your UBS accounts. In addition, both debit cards ending in [REDACTED] and [REDACTED], along with the Visa Signature credit card ending in [REDACTED] are canceled. The TerraMar Visa Signature credit card ending in [REDACTED] remains active. We have ordered you a new credit card for delivery to your new address in Boston, MA. Please allow 5 – 7 business days for delivery and confirm receipt.

Also, attached are the 2016 statements for your credit card ([REDACTED]). Due to regulatory guidelines we are required to send this e-mail securely. The PIN to access the attachments was sent to your cell phone and is valid for 72 hours. We can re-send at any time if needed.

Please let us know if you have any questions.

Thank you!  
Ely



Elyanna Rivas  
Client Service Associate

UBS Financial Services Inc.  
Private Wealth Management

[REDACTED]  
[REDACTED]  
Phone: [REDACTED] Fax: [REDACTED]  
[REDACTED]

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**From:** Rivas, Elyanna  
**Sent:** Tuesday, April 10, 2018 11:12 AM  
**To:** 'G Max'  
**Cc:** Shkreli, Juliana; Ramdeen, Vijai; Merchant, Ruhi; Stackman, Scott; Casriel, Lyle  
**Subject:** MAXWELL:RE: Re phone call conversation yesterday

Hi Ghislaine,

Confirming we received your email. We will work on this and get back to you.

Thank you!  
Ely



Elyanna Rivas  
Client Service Associate

UBS Financial Services Inc.  
Private Wealth Management

[REDACTED]  
[REDACTED]  
Phone: [REDACTED] Fax: [REDACTED]  
[REDACTED]

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**From:** G Max [mailto:[REDACTED]]  
**Sent:** Tuesday, April 10, 2018 11:04 AM  
**To:** Rivas, Elyanna  
**Cc:** Shkreli, Juliana; Ramdeen, Vijai  
**Subject:** Re: Re phone call conversation yesterday

And PS

If I could have access to the credit card statements from 1<sup>st</sup> jan to 31<sup>st</sup> Dec 2016. If you could send those to me as soon as possible

thank you

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**From:** GMAX <[REDACTED]>  
**Date:** Tuesday, April 10, 2018 at 10:57 AM  
**To:** Eyanna Rivas <[REDACTED]>  
**Cc:** Juliana Shkreli <[REDACTED]>, Vijai Ramdeen <[REDACTED]>  
**Subject:** Re phone call conversation yesterday

Thank you for your time yesterday

As discussed. You can delete any other address you have for me  
My new address going forward is

[REDACTED]  
[REDACTED]

Please cancel debit card [REDACTED] and card ending in [REDACTED]  
We agreed that you would issue me with a new personal credit card

Do nothing with card ending in [REDACTED] (terramar card)

Please let me know if you have any questions

Thank you for you help

Best

G

