

Message

From: Rivas, Elyanna [REDACTED]
Sent: 4/11/2018 7:33:14 PM
To: G Max [REDACTED]
CC: Shkreli, Juliana [REDACTED]; Merchant, Ruhi [REDACTED]; Stackman, Scott [REDACTED]; Casriel, Lyle [REDACTED]
Subject: Secure Document Pick Up: RE: Secure Document Pick Up: RE: MAXWELL:RE: Re phone call conversation yesterday
Attachments: MAXWELL - UBS Signature Card Statement 2017.zip

Hi Ghislaine,

Attached are the 2017 statements for your credit card [REDACTED]. Please note there were no statements generated for 2018 thus far, due to no credit card activity.

Due to regulatory guidelines we are required to send this e-mail securely. The PIN to access the attachments was sent to your cell phone and is valid for 72 hours. We can re-send at any time if needed.

Please let us know if you have any questions.

Thank you!
Ely



Elyanna Rivas
Client Service Associate

UBS Financial Services Inc.
Private Wealth Management
1285 Avenue of the Americas, 38th Floor
New York, NY 10019
Phone: [REDACTED] Fax: [REDACTED]
[REDACTED]

From: Rivas, Elyanna
Sent: Wednesday, April 11, 2018 10:31 AM
To: 'G Max'
Cc: Shkreli, Juliana; Ramdeen, Vijai; Merchant, Ruhi; Stackman, Scott; Casriel, Lyle
Subject: RE: Secure Document Pick Up: RE: MAXWELL:RE: Re phone call conversation yesterday

Hi Ghislaine,

Confirming we received your email. We will review and get back to you.

Thank you!
Ely



Elyanna Rivas
Client Service Associate

UBS Financial Services Inc.
Private Wealth Management
1285 Avenue of the Americas, 38th Floor
New York, NY 10019
Phone: [REDACTED] Fax: [REDACTED]
[REDACTED]

From: G Max [REDACTED]
Sent: Wednesday, April 11, 2018 10:04 AM
To: Rivas, Elyanna
Cc: Shkrel, Juliana; Ramdeen, Vijai; Merchant, Ruhi; Stackman, Scott; Casriel, Lyle
Subject: Re: Secure Document Pick Up: RE: MAXWELL:RE: Re phone call conversation yesterday

Elyanna, thank you for sending 2016 credit card information
Could you send me 2017 and 2018 via the same method? Appreciate

Thank you

From: Eyanna Rivas <[REDACTED]>
Reply-To: Eyanna Rivas <[REDACTED]>
Date: Tuesday, April 10, 2018 at 6:17 PM
To: GMAX <[REDACTED]>
Cc: Juliana Shkrel <[REDACTED]>, Vijai Ramdeen [REDACTED] <[REDACTED]>, "[REDACTED]" <[REDACTED]>, Scott Stackman [REDACTED] <[REDACTED]>, "[REDACTED]" <[REDACTED]>
Subject: Secure Document Pick Up: RE: MAXWELL:RE: Re phone call conversation yesterday

UBS Secure Document Pick Up

For your privacy, we have forwarded the original email and any attachment(s) in this message to UBS Secure Document Pick Up.

To retrieve the email, please click [here](#) and enter your PIN, or:

Go to UBS Secure Document Pick Up at [REDACTED]. On the login page you will need to enter your PIN and the Message ID shown below. Please copy the Message ID and paste it into the box on the login page.

Message ID: znrV4IA1RUh55AGsHEQaO6W9GAUn5Yqw

Messages in Secure Document Pick Up will be automatically removed 72 hours from the time the message was sent.

Hi Ghislaine,

As discussed, confirming your address has been updated for your UBS accounts. In addition, both debit cards ending in [REDACTED] and [REDACTED], along with the Visa Signature credit card ending in [REDACTED] are canceled. The TerraMar Visa Signature credit card ending in [REDACTED] remains active. We have ordered you a new credit card for delivery to your new address in Boston, MA. Please allow 5 ? 7 business days for delivery and confirm receipt.

Also, attached are the 2016 statements for your credit card ([REDACTED]). Due to regulatory guidelines we are required to send this e-mail securely. The PIN to access the attachments was sent to your cell phone and is valid for 72 hours. We can re-send at any time if needed.

Please let us know if you have any questions.

Thank you!
Ely



Elyanna Rivas
Client Service Associate

UBS Financial Services Inc.
Private Wealth Management
1285 Avenue of the Americas, 38th Floor
New York, NY 10019
Phone: [REDACTED] Fax: [REDACTED]
[REDACTED]

From: Rivas, Elyanna
Sent: Tuesday, April 10, 2018 11:12 AM
To: 'G Max'
Cc: Shkreli, Juliana; Ramdeen, Vijai; Merchant, Ruhi; Stackman, Scott; Casriel, Lyle
Subject: MAXWELL:RE: Re phone call conversation yesterday

Hi Ghislaine,

Confirming we received your email. We will work on this and get back to you.

Thank you!
Ely



Elyanna Rivas
Client Service Associate

UBS Financial Services Inc.
Private Wealth Management
1285 Avenue of the Americas, 38th Floor
New York, NY 10019
Phone: [REDACTED] Fax: [REDACTED]
[REDACTED]

From: G Max [REDACTED]
Sent: Tuesday, April 10, 2018 11:04 AM
To: Rivas, Elyanna
Cc: Shkreli, Juliana; Ramdeen, Vijai
Subject: Re: Re phone call conversation yesterday

And PS

If I could have access to the credit card statements from 1st jan to 31st Dec 2016. If you could send those to me as soon as possible

thank you

From: GMAX <[REDACTED]>

Date: Tuesday, April 10, 2018 at 10:57 AM

To: Eyanna Rivas <[REDACTED]>

Cc: Juliana Shkreli <[REDACTED]>, Vijai Ramdeen [REDACTED]

Subject: Re phone call conversation yesterday

Thank you for your time yesterday

As discussed. You can delete any other address you have for me
My new address going forward is

[REDACTED]

Please cancel debit card [REDACTED] and card ending in [REDACTED]
We agreed that you would issue me with a new personal credit card

Do nothing with card ending in [REDACTED] (terramar card)

Please let me know if you have any questions

Thank you for you help

Best

G