

Message

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**From:** [REDACTED]  
**Sent:** 8/1/2018 1:38:48 PM  
**To:** 'G Max' [REDACTED]  
**CC:** [REDACTED] [REDACTED] [REDACTED]  
**Subject:** MAXWELL: Recurring Transfer Follow Up

Hi Ghislaine,

Confirming we tried reaching you on your cell and left a voicemail. Please give us a call back at [REDACTED] to discuss how you would like to fund the biweekly \$2,000 ACH transfer to [REDACTED] account at Capital One. Please note the Ellmax account currently has a \$0 balance.

Thank you!

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**From:** [REDACTED]  
**Sent:** Tuesday, July 17, 2018 5:37 PM  
**To:** 'G Max'  
**Cc:** [REDACTED]; [REDACTED]  
**Subject:** RE: MAXWELL: Recurring Transfer Follow Up

Hi Ghislaine,

As discussed, confirming the \$1,237.37 transfer from your main UBS account to the Ellmax account is complete. In addition, the \$2,000.00 ACH transfer for [REDACTED] is complete. Please note, it may take a few business days for the funds to arrive in [REDACTED] account due to the nature of the ACH system.

Thank you!



[REDACTED]  
Client Service Associate

UBS Financial Services Inc.  
Private Wealth Management

[REDACTED]  
Phone: [REDACTED] Fax: [REDACTED]  
[REDACTED]

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**From:** [REDACTED]  
**Sent:** Monday, July 16, 2018 10:32 AM  
**To:** 'G Max'  
**Cc:** [REDACTED]; [REDACTED]  
**Subject:** MAXWELL: Recurring Transfer Follow Up

Hi Ghislaine,

The recurring transfer to [REDACTED] is processed via ACH, which requires a form to be completed and signed to process from your main UBS account. Please advise how you would like to handle. We tried giving you a call and left a voicemail, please give us a call back at [REDACTED]

Thank you!



[REDACTED]  
Client Service Associate

UBS Financial Services Inc.  
Private Wealth Management  
1285 Avenue of the Americas, 38<sup>th</sup> Floor  
New York, NY 10019  
Phone: [REDACTED] Fax: [REDACTED]  
[REDACTED]