

RESTRICTED ACCESS ON ACCOUNT
RECOGNISED TARGETED FISCAL
ACTIVITY



CLK1Q999 009239235A

Your reference: [REDACTED]

Telephone: [REDACTED]

Call charges may apply.

Office Hours: Monday to Friday 8.30am - 4.30pm



Australian Government

Services Australia

centrelink



Miss Jacqueline Carol Pearce



21 September 2020

Dear Miss Pearce

I refer to our conversation on 11 September 2020 about reviewing the access restrictions on your Centrelink record.

We have decided to continue the access restrictions on your Centrelink record.

Your new arrangements for dealing with us will be via our Restricted Access phone line, [REDACTED]. You must not give this phone number to any other person. Please quote your customer reference number each time you call.

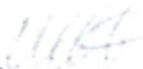
If your circumstances change you need to tell us within 14 days of the change by calling us on [REDACTED]. For a full list of changes that you need to tell us about, go to servicesaustralia.gov.au/notify-changes.

This is a notice given under section 196 of the *Social Security (Administration) Act 1999*.

More information

For more information, please go to servicesaustralia.gov.au or call [REDACTED] on [REDACTED].

Yours sincerely


Manager
Manager
Services Australia

OBTAINED 2015 - SUSPICION OF FRAUDULENT ACTIVITY
REPORTING ILLEGAL ACTIVITY.

OPTUS ^{yes.}

INFORMED THE PHONE NUMBER
RECEIVING EXCESSIVE RISE IN
TELECOMMUNICATION SYSTEMS
FROM THIS SERVER WAS NOT
REGISTERED WITH THIS SERVER

* 30 October 2015 *

Ms Jacqueline Pearce
[REDACTED]

Dear Jacqueline

RE: COMPLAINT REFERENCE NUMBER: COM 1339-3419932

Thanks for the chance to talk about your Optus mobile service with account number
[REDACTED]

* I refer to your recent communication with Optus, wherein you advised that you had been the
victim of fraudulent activity. You have advised that you contacted Optus approx. 2-3
months ago to make a payment arrangement and spoke with a staff member you feel was
not actually an Optus representative and this time you state the following issues:

- received blocked and altered text messages and there is evidence of phone calls that the consumer states she never made.
- noticed excess usage on her mobile, and saw her bills jump dramatically after this time.
- You have another mobile [REDACTED] (Optus) and that some photos from August were accidentally deleted.

* -Please note the mobile number you have provided of [REDACTED] is not an Optus number
and is not listed on Optus systems. *

To enable Optus to investigate this matter, it would be appreciated if you would provide a
Statutory Declaration which sets out the details of your dispute. To assist you, we have
enclosed a Statutory Declaration for you to complete and return.

It is important that the Statutory Declaration contains as much detail as possible, including:

- Your personal details; Name, DOB, residential address, occupation, employer and your
daytime contact phone number/s
- Full explanation of what (including account reference / number) you are disputing and the
reason you are disputing ownership of this account
- Confirmation as to whether you currently or previously have held an Optus service - and the
relevant service or account details.
- Confirmation as to whether or not any other person is / was authorised to act on your
behalf
- Any other relevant information that may assist Optus to investigate and resolve this
dispute.

Optus Mail

EFTA00266986

RESTRICTED ACCESS BUSINESS ACCOUNT
 REPORTED TO HEAD OFFICE CEO
 10 YEAR HISTORY OF FRAUDULENT ACTIVITY

Date	Type	Description
25/03/21	Service Comments	SIM SERIAL NUMBER UPDATE. OLD NUMBER: [REDACTED] NEW NUMBER: [REDACTED]
25/03/21	Service Update	SIM Serial Number/ESN
25/03/21	Service Update	IMSI NUMBER ...
25/03/21	Service Comments	[REDACTED] CHANGE TO [REDACTED] DUE TO UNWELCOME CALLS [REDACTED] CHANGE OF FNN

Details

* Create Date : 25/03/21 * Time : 11:55:13

User ID : [REDACTED]

Note

* [REDACTED] CHANGE TO [REDACTED] DUE TO UNWELCOME CALLS. **CHANGE OF FNN** CUSTOMER RECEIVING UNWELCOME CALLS AND SMS MESSAGES.*CUSTOMER HAS ONGOING FRAUD ISSUES WITH ACCOUNTS.*

IDENTITY THEFT

COMPUTER HACKING
PHOTOGRAPH STOLEN
AND STORED TOSHIBA
LAPTOP 2009 - 2010
TRANSFERRED TO USB
FLASHDRIVE 2011



Jaquelin Sa ?

Surprise me when I turn
my phone back on bye

How's that for a
surprise.

What was that I didn't get
anything I got this



* OBTAINED 2020 *

Altered messages received from my mobile phone to a friend
Screenshot of what my friend received from my phone through messaging
Whatsapp in the top left hand corner - I do not have the whatsapp app and
did not send this message and in line with blocked and altered messages due
to corruption causing the break down of relationships and isolation

A few words.

SEXUAL TARGETING.
 WATCHING RELATIONSHIP ENDING. SHAIN STEELE
 BUSINESS PLAN DEVELOPMENT STILL IN
 PROGRESS
 EXCESSIVE RISE IN UTILITIES.

MRS J C MC.DIARMID



Account Statement

Account: [REDACTED]
 Payment Reference Number: 56837552 / 9035967966 -Electricity
 Address: [REDACTED]
 Opening Balance as of 10 Nov 2008: \$1104.61

Date	Activity	Credit	Debit	Balance
* 14 Jan 2009	Late Payment Fee - Dr		\$9.90	\$1114.51
* 16 Feb 2009	Payment - Aust Post	\$50.00cr		\$1064.51
* 19 Mar 2009	Invoice (07.08.2008 -22.01.2009) (169Days) Pk:6,600.00kWh		\$1432.17	\$2496.68 *
* 26 Mar 2009	Payment - Aust Post	\$50.00cr		\$2446.68
* 17 Apr 2009	Late Payment Fee - Dr		\$9.90	\$2456.58
* 1 May 2009 *	Invoice (23.01.2009 -27.04.2009) (95Days) Pk:2,127.00kWh Opk:897.00kWh		\$550.99	\$3007.57 *
* .May 2009	Payment - Bpay	(\$1000.00cr)		\$2007.57 *
21 May 2009	Payment - Aust Post	(\$100.00cr)		\$1907.57
3 Jun 2009	Payment - Aust Post	(\$100.00cr)		\$1807.57
12 Jun 2009	Payment - Aust Post	(\$100.00cr)		\$1707.57
* 12 Jun 2009	Invoice (28.04.2009 -11.06.2009) (45Days) Pk:874.00kWh Opk:762.00kWh		\$248.95	\$1956.52
* 7 Jul 2009	Payment - Bpay	(\$100.00cr)		\$1856.52

INDIVIDUAL

CREDIT REPORT

Jacqueline Carol Pearce

CONSUMER CREDIT INFORMATION

Accounts

No information recorded

What is a credit account?

A credit account is a facility for credit.

This section contains detailed information about the personal credit accounts in your name that have been submitted to illion by credit providers.

This information can include the type of credit account/s, the credit limit/s, the credit provider/s, and the date/s the accounts were opened and closed. This information will remain on your credit report for up to two years after the account is closed.

Repayment History

No information recorded

What is my repayment history?

Your repayment history includes up to two years of detail about the monthly payments you have made to the personal accounts listed on your credit report.

This repayment history information is provided to illion by credit providers on a regular basis.

Defaults

No	Date of Default	Last Payment Date	Type	Original Amount	Current Amount	Default Accelerated	Original Credit Provider	Current Credit Provider
1	12/03/2014		Utilities	\$2 074 00	\$2 074 00		AGL SOUTH AUSTRALIA P/L	Baycorp Pdl Collections(Aus)

No	Status	Credit Obligation	Original Reason to Report	Current Reason to Report	Original Customer Reference	Current Customer Reference
1	Outstanding	Principal's Account	Payment Default	Payment Default		

What is a default and how long does it remain on my credit report?

A default is information about a payment to a credit account that is at least 60 days overdue, where the credit provider has notified the individual in writing about the overdue payment and the overdue payment is equal to or over \$150.

A default remains on your credit report for 5 years from the date of default.

I have paid my default in full, how can I update the status of my default to reflect this?

The credit provider listed on your credit report is responsible for ensuring the default is accurate and up-to-date. If your default requires updating please contact the credit provider. Alternatively, please provide illion with

* POLICE TARGETING / SOURCE OF EXCESSIVE RISE IN UTILITIES - ILLEGAL ACTIVITY - REMOTE ACCESS AS CONFIRMED BY TELSTRA 2021 - RON, HEAD OFFICE



0042-994700-004273

MS JACQUELINE PEARCE



LOT 49 4 EUNICE ST PORT PIRIE SOUTH SA 5540

YOUR ACCOUNT DETAILS

DUPLICATE

Account number
[REDACTED]

1 Nov 16

\$502.45

Tax invoice
110 000 997 440

Issue date
12 Oct 16

Total amount due
See the Account Summary on page 2

\$12.00 fee may apply if paid after due date unless you're on Predictable Plan

DailySaver Choice ending 21 Aug 17

Benefits available on this energy plan
Guaranteed usage discount (1.6%)

Average cost per day	\$5.52
Average daily usage	21.38 kWh
Same time last year	N/A

Your indicative greenhouse gas emissions	
This bill	1.3 tonnes
Same time last year	N/A
Saved with GreenPower	N/A

\$5.52	21.38
	kWh

For more information on greenhouse gas emissions visit originenergy.com.au

COST PER DAY DAILY USAGE

7 am - 9 pm local time Mon - Fri
9 am - 5 pm local time Sat

Call SA Power Networks 24 hrs

DIRECT DEBIT
Register online at originenergy.com.au/myaccount or call [REDACTED] to arrange automatic payment of future accounts*

MAIL
Send this slip with your cheque made payable to Origin Energy Holdings Limited, GPO Box 2437 Adelaide SA 5001

TELEPHONE & INTER BANKING - BPAY®
Contact your bank or financial institution to make this payment from your chequing, savings, debit, credit card or transaction account. More info: www.bpay.com.au

VISA OR MASTERCARD®
Call [REDACTED] or visit originenergy.com.au/paynow

IN PERSON*
Pay at any Post Office

Bill Code: 41
Ref: [REDACTED]

Billpay Code: 2959
Ref: [REDACTED]

Bill Code: 130112
Ref: [REDACTED]

*Visa or MasterCard credit card payments may incur a processing fee of 0.37% (incl GST) of the total payment amount. This will be shown on your next bill. Some exemptions and payment methods may apply. *Over the counter payment fee of \$2.00 (incl GST) may apply.

* Townsville CC Parkburg
E-4273 S-7056 I-15311
POLICE SOURCE REMOTELY ACCESSING SERVERS, COMPUTER HARDWARE AND ACCOUNTS RESULTING IN FRAUDULENT ACTIVITY.