



Australian
Human Rights
Commission

Our ref: 2021-08981

* 28 June 2021 *

Jacqueline Pearce
[REDACTED]

Dear Jacqueline,

I refer to your recent letter.

For your information, the Australian Human Rights Commission has the power to investigate and conciliate complaints about:

- discrimination because of a person's race, sex, gender identity, sexual orientation, intersex status, pregnancy, marital or relationship status, age or disability as well as sexual harassment in specific areas of public life, such as, employment, education, and the provision of goods and services;
- racial hatred that takes place in public;
- discrimination in employment because of a person's criminal record, trade union activity, religion, political opinion or social origin; or
- breaches of human rights by the Commonwealth of Australia.

I appreciate the concerns you raised. Unfortunately, from the information you have provided it does not appear that the Commission's Investigation and Conciliation Section can help you with this matter. It does not appear to be covered by the Commission's complaint handling powers as set out above. The Commission has the power to inquire into complaints alleging a breach of human rights when they involve an act or practice of the Commonwealth. The Commission has no power to inquire into alleged breaches of human rights by state/territory government bodies, private organisations or individuals.

You may like to contact the following bodies for their respective complaint handling powers:

1. SA Ombudsman for complaints about SA state government bodies.

Address: PO Box 3651, Rundle Mall SA 5000

Phone: [REDACTED]

Australian Human
Rights Commission
ABN 47 996 232 602

Level 3
175 Pitt Street
Sydney NSW 2000

GPO Box 5218
Sydney NSW 2001
www.humanrights.gov.au

General enquiries
National Info Service
TTY

Email: [REDACTED]

Website: www.ombudsman.gov.au

2. Office for Public Integrity SA for complaints about SA Police.

Address: GPO Box 11066, Adelaide, South Australia, 5001

Phone: [REDACTED]

Email: [REDACTED]

Website: <https://www.icac.sa.gov.au/opi>

3. Health and Community Services Complaints Commissioner for complaints about health care providers in SA.

Address: PO Box 199, Rundle Mall SA 5000

Phone: [REDACTED]

Email: [REDACTED]

Website: <https://www.hcsc.sa.gov.au/>

4. Office of the Australian Information Commissioner for concerns about privacy and breaches of the *Privacy Act 1988* (Cth).

Address: GPO Box 5218, Sydney NSW 2001

Phone: [REDACTED]

Website: <https://www.oaic.gov.au/>

If you have not done so, you can seek free legal advice. You can contact:

- Legal Services Commission of SA:

Address: GPO Box 1718, Adelaide SA 5001 DX 104

Phone: [REDACTED]

Website: www.lsc.sa.gov.au

If you have any further queries, or wish to provide clarification, please contact the National Information Service by:

- phone on 1300 656 419 (Monday to Friday, 10.00am to 1.30pm AEDT)
- email at [REDACTED]

Yours sincerely



* Gopi *
Complaint Information Officer

- ADDRESSED TO EDWARD SANTON / CONFIDENTIAL