Interpreting Subscriber Information

Your response includes subscriber information. Our query results in an Excel file with multiple rows. Not all rows appear on every report depending on the type of subscriber, their dates of service and the nature of your request.

The rows present **may** be:

Subscriber Details:

Subscriber Name	Name associated with billing for this phone number
Subscriber Address	Address associated with this phone number
Subscriber Status	Status of the account
Subscriber Name Effective Date	Date this name became associated with this phone number

Account Details:

Activation Date	Account Activation Date
Termination Date	Cancellation/Termination Date, if it has been terminated
Account Name	Primary Accountholder's Name
Account No	Billing Account Number (BAN)
Account Effective Date	Current Account Status Effective Date
Account Expiration Date	Account Expiration Date, if it has been terminated

Device Details:

Phone Model	Phone Model
ICCID	Integrated Circuit Card Identifier for the SIM card
IMSI	International Mobile Subscriber Identity
MDN Effective Date	Phone number begin date
MDN Expiration Date	Phone number end date
MSISDN No	Target number
MSISDN Status	Current status of this telephone number
MSISDN Market	Home market of this telephone number
MSISDN Name	Name associated with this telephone number
SIM	Subscriber Identity Module number associated with this phone number
IMEI	International Mobile Equipment Identity
Begin Service Date	N/A
Device Network Type	GSM or CDMA (only displays for legacy MetroPCS customers

Billing Details:

Bill Name	Name associated with billing for this phone number
Bill Birth Date	Subscriber birth date
Bill SSN	Subscriber Social Security Number
Bill Cycle	Bill cycle for postpaid subscribers
Bill Address	Subscriber address
Company Name	Business Name
Rate Plan	Subscriber Plan
Rate Plan Desc	Description of major features under the plan
Contact 1	Primary contact phone number

Contact 2	Secondary contact phone number
Brand	TMUS brand or MVNO providing service
Coupon	Prepaid Coupon Serial Number
Last Refilled	Last Prepaid Refill Date

Ported Details:

Ported Carrier	Company to which the number has been ported, if known

PLEASE NOTE: You may receive multiple subscriber information files if the target has used their SIM card with multiple devices or if the subscriber's line has been suspended multiple times within your target timeframe.

MVNO/Wholesale Accounts

T-Mobile US Inc partners with select wholesale providers. T-Mobile does not possess subscriber information for MVNO accounts.

If your subscriber report contains any of the following names in the field "BRAND", that account is associated with a wholesale provider.
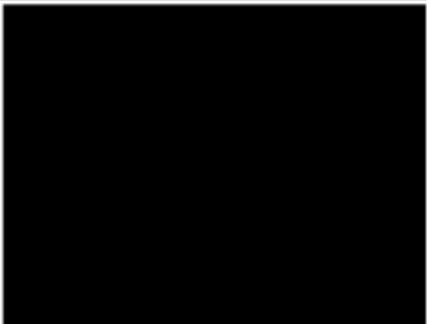
For subscriber information on wholesale accounts, please direct your request to the wholesale company indicated in the field "BRAND". Contact information for wholesale partners:

Brand	MVNO Company Name	MVNO Contact Information
KAJEET	Kajeet Inc.	Kajeet Inc. Legal Department - General Counsel ██████████████ ████████ ████ ████
NOVA	Nova	Google Legal Investigations Support ██████████ ██████████ ██████
CONSUMERCELLULAR	Consumer Cellular	Consumer Cellular ██████████████ ██████████ ████
Ting MVNO	Ting Inc.	Ting, Inc. Compliance ███████ ██████████ ██████ ██████ ██████████ █████████████

Plintron	Plintron	Plintron ███████████ ██████ ███████ █████ ████████
Enfotrace	EnfoTrace	████████████████
Procon	Procon	
ULTRA	Ultra Mobile	
Always Connect Solutions, LLC	Always Connect Solutions, LLC	
WALMART	Walmart Family Mobile	2
Numerex	Numerex	
Plintron	Plintron	

TRACFONE	TracFone Wireless Inc.	████████████████████ *82*
CINTEX	Cintex Wireless LLC	████████████████████
TWILIO	Twilio Inc.	████████████████████
LYCAPLUS	LycaMobile, LycaMobile Plus	████████████████████ *te*
RACO	Raco Wireless/Raco Industries	████████████████████
Wyless	Wyless	████████████████████
Orbcomm	Orbcomm	████████████████████
TRACFONE	TracFone Wireless Inc.	

4

SIMPLE	Simple Mobile	
Republic Wireless	Subsentio	