

Citi(R) Cards  
P.O. Box 790140  
St. Louis, MO 63179-0140

January 04, 2018

LESLEY K GROFF



ACCOUNT NUMBER



Dear LESLEY K GROFF:

Great News! The conditional credit we issued for your dispute with APL\*  
ITUNES.COM/BILL [REDACTED] CA for \$20.19 dated 01/02/2018 is now  
permanent.

Thank you for the opportunity to serve you. Feel free to contact us if you  
have any questions.

Sincerely,

Your Customer Service Team  
FEDERAL REGULATIONS REQUIRE THE STATEMENT PRINTED ON THE REVERSE SIDE.  
/PRMCRD/XX/TU/PH/BT/0319//D-695880040118/



EFTA00283129

The federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program; or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The federal agency that administers compliance with this law concerning this creditor is the Bureau of Consumer Financial Protection, 1700 G Street NW., Washington, DC 20006.

The creditor is Citibank, ■■■■■, 701 E. 60th St. N., Sioux Falls, SD 57104. Please direct any questions to the return address on the reverse side of this letter.

CITIBANK  
CUSTOMER SERVICE  
PO BOX 790140  
St. Louis  
MO 63179-0140