

American Express  
PO Box 981532  
El Paso, TX 79998



www.americanexpress.com

September 30, 2014

3269LOS71L2A27314



Jeffrey E Epstein  
9 E 71st Street  
New York NY 10021-4102

Account Ending In: 13001

Dear Jeffrey E Epstein:

Thank you for contacting us regarding a charge(s) on your account ending in [REDACTED] from AMERICAN AIRLINES E TKT. While this matter is under investigation, you'll not be responsible for the amount under review of \$2,462.00. We will adjust any interest charges or American Express fees associated with the disputed amount, if applicable.

In the meantime, we are pleased to be able to assist you as part of the service we provide our Card Members and will try to resolve the matter in less than a month. However, complex cases may require additional time. You will hear from us once this investigation has been resolved. You may check the status of your inquiry at any time by visiting [americanexpress.com/inquirycenter](http://americanexpress.com/inquirycenter).

You may now choose to receive your future Account Communications from us by e-mail. To set up this convenient option now, please visit your Profile & Preferences at [americanexpress.com/selectemail](http://americanexpress.com/selectemail) and go to the Communication Preferences tab.

Please refer to the Frequently Asked Questions on the reverse page for other important information.

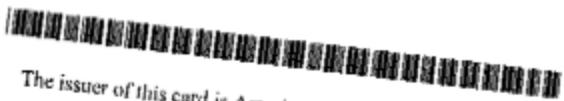
Thank you for the opportunity to assist you in this matter.

Sincerely,

American Express Customer Care

Dispute Reference Number [REDACTED]

001 001 03269 037 00 L2A



The issuer of this card is American Express Centurion Bank.

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