

Reservation Confirmation

24/12/18

Dear Ms [REDACTED],

Thank you very much for choosing Atlantis The Palm, Dubai and we are pleased to confirm your reservation request as follows:

Guest Details			
Guest Name	Ms. [REDACTED]	Confirmation No	[REDACTED]
Arrival Date	27/12/18	Departure Date	03/01/19
Arrival Flight No / Time	Please Advise 00:00	Departure Flight No / Time	Please Advise 00:00
Number of Adults	2	Number of Children	0
Room Type	Queen Palm Beach Deluxe	Payment Method	Cash
Special Benefits	Complimentary access to The Lost Chambers Aquarium & Aquaventure Waterpark		
Airport Transfers	Additional charge AED 350.00 per car per way to or from Dubai International Airport upon request		

Rate Information			
Effective Date	Nightly Rate	# of Nights	Room Total (Exclusive)
27/12/18	3,424.50 AED	1	3,424.50 AED
28/12/18	3,762.00 AED	5	18,810.00 AED
02/01/19	3,568.50 AED	1	3,568.50 AED

The above mentioned room rates are subject to 7% Municipality Fee and 10% Service Charges, per room, per night, room only basis with Bronze Gala Dinner package. A Tourism Dirham Fee of AED20 per bedroom per night is applicable. Value Added Tax(VAT) at the rate of 5% is applicable from January 1, 2018.

**Cancellation / Changes and Non Arrival Policy** - Full prepayment is required at the time of booking and is non-changeable and non-refundable

**Buffet Breakfast** - Additional cost of AED 170.00 net per adult and children below 12 years of age receive 50% discount on adult rate when dining with the parent.

**Special Requests** - All special requests like smoking, non smoking, view, floors, adjoining and/or interconnecting rooms are strictly subject to availability upon arrival and can not be guaranteed prior

**Airport Transfers** - Atlantis provides the latest luxury cars to make your transfer from and to the airport comfortable and in style. Charges are at AED 350 per way. Kindly proceed to Atlantis counter in Terminal 1 or Terminal 3 for assistance. For guest arriving in Terminal 2, please approach our Airport Representative or Hotel Chauffer. Terms & Conditions: Waiting period of 2 hours from the arrival time and a 24 hour prior notice is required for cancellation. All 'No Shows' will be charged to the credit card.

**Extra Bed** - Only 1 roll away bed can be provided in the room on complimentary basis upon request.

**Hotel Check in / Checkout Policy** - Please note that our check-in time is 1500 Hrs and check-out time is 1200 Hrs. It is mandatory for all guests to present a valid identification (Passport or Emirates ID) at the time of Check In.

**Entry Visas** - An entry visa is required by certain nationalities or in certain circumstances. For further assistance on visa processing, please contact the reservations department. Atlantis The Palm, Dubai will not accept any responsibility should a visa be refused or delayed. Details of current visa requirements and charges to assist in arrangements will be provided upon request.

**Early Arrivals** - Should you wish to guarantee your room for early arrival, please reserve the room from the night before.

**Reservation Revisions** - Any revisions to your reservation are subject to availability at the time of change, and may result in a possible rate difference.

Should you require any further assistance, please do not hesitate to contact us. We look forward to welcoming you at Atlantis The Palm, Dubai.

Yours sincerely,

Kristian Co  
Reservation Department,  
Atlantis The Palm, Dubai