



Electronic Ticket Itinerary and Receipt

Mrs Lisa Emelia Svensson

Date of Issue: 02DEC14

Place of Issue: S-195 87 Stockholm

Booking Reference: [REDACTED]

IATA Number: [REDACTED]

Flight/Date Class/Status	Route	Departure Meal	Arrival	Latest Check-in	Flight Duration	Baggage Allowance
Scandinavian Airlines						
SK 904 / 15JAN X / Confirmed	New York EWR - Stockholm Arlanda	17:55 Meal (Non-Specific)	07:40	16:25	Terminal B 07:45	1PC

Ticket Number: [REDACTED]

Fare		IT
Equivalent Fare Paid		IT
Taxes, Fees, Other Charges	42.00	SEK
Fuel Surcharge	0.00	SEK
Ticket Amount:		IT
Total Amount:		IT

Fuel Surcharge is non-refundable for non-refundable fares.

Form of Payment: Visa

Endorsement/Restrictions: SAS EUROBONUS AWARD / REBKG RESTRICTIONS-BG:SK

Special Info:

Passengers are required to:

- Hold a copy of this ticket itinerary/receipt to enter the USA.
- Present a valid passport at check-in, security and gate.
- Provide mandatory information prior to departure to/from and via USA.
For more information and registration go to www.flysas.com/usa.

To file a complaint with SAS go to www.flysas.com/complaints.

Business Class passengers (class code C, D, J, Z, I) on SAS Transatlantic flight itineraries will be seated in the Business cabin on the Transatlantic flight and in Premium Economy (SAS Plus) on SAS-operated connecting flights within Scandinavia and Europe. Business class may not be available on SAS code share flights operated by other carriers and on connecting flights operated by other carriers.

Baggage Policy

Baggage allowance & fees for SAS/Wideroe-ticketed passengers on SAS/Wideroe flights (SK/SK*/WF):

- Carry-on baggage is free of charge for all passengers. 1 piece in SAS Go, 2 pieces in SAS Plus/SAS Business (22/16/9" - 55/40/23 cm, maximum 18 lbs/8 kgs per piece).
- The first checked baggage is free for all passengers (maximum 50 lbs/23 kgs in SAS Go and SAS Plus; maximum 70 lbs/32 kgs in SAS Business). For more information about SAS Baggage Policy, please visit our website www.flysas.com/en/us/Travel-info/Baggage/
- The fee for the second checked baggage, in SAS Go only, is \$105 each way.
- For EuroBonus Diamond, Gold, Silver and Star Gold passengers the first checked baggage above the free checked baggage allowance shown in your itinerary, is also free of charge.

Note: The asterisk sign in SK* indicates SAS code share flight.

For travel to/from, within US, on an interline itinerary, additional airline fees for baggage may apply. If the first flight segment of your interline itinerary in your electronic ticket itinerary receipt starts with

- AS (Alaska Airlines): SAS baggage policy above applies.
- VX (Virgin America): SAS baggage policy above applies.
- UA (United): please refer to website <https://www.united.com/CMS/en-US/travel/Pages/CheckedBaggage.aspx>
- US (US Airways): please refer to website <http://www.usairways.com/en-US/traveltools/baggage/baggagepolicies.html>

SCANDINAVIAN AIRLINES EB INET OFFICE
DEPARTMENT OSDHF HOST OSDSK0103 S-195 87 STOCKHOLM

Org. Number: 902001-7720 (F-skattebevis)

LIMITS OF LIABILITY

The applicable limits of liability for your journey on a flight operated by a carrier of the SAS Group are as follows:

1. There are no financial limits in respect of death or bodily injury;
2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights per passenger and, if the value of your baggage is greater than this limit, you should inform the carrier at check-in or ensure that it is fully insured prior to travel;
- 3 For damage occasioned by delay to your journey, 4,694 Special Drawing Rights per passenger.

If your journey also involves carriage by other airlines, you should contact them for information on their limits of liability.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

This notice is required by the European Community Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002).

Carriage and other services provided by the carrier are subject to conditions of carriage, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.

For complete text of all provisions applicable we refer to SAS General Conditions of Carriage for Passengers and Baggage at www.flysas.com. For the relevant rules regarding baggage allowances we refer to SAS Baggage Allowances at www.flysas.com.

Personal data, which has been provided to us in connection with your travel, may be passed to government authorities for border control and aviation security purposes