

American Express Travel Record Locator:

[REDACTED]

Agent ID: RG

ITINERARY

Generated: March 21, 2014 01:51 PM

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Travel Arrangements for:

[REDACTED]

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on March 21, or this entire reservation will automatically cancel.

Travel Details:

Monday March 24, 2014

CITIZENS OF SWEDEN MUST CARRY A VALID PASSPORT

CITIZENS OF SWEDEN- PASSPORT MUST BE VALID UPON ARRIVAL

THE BAGGAGE FEES/RULES OF UNITED AIRLINES/UNITED AIRLINES, INC. APPLY TO THIS ITINERARY AND MAY BE ACCESSED BY VISITING
WWW.AEAIROWEB.COM/MYTRAVELARRANGEMENTS/AIRLINEBAGGAGEPOLICIES.JSP

UNITED AIRLINES TICKET 0167388674018 VALUE 1944.50 HAS BEEN CANCELLED AND REQUESTED REFUND.

REFUND MAY TAKE UP TO 2 BILLING CYCLE TO APPEAR ON THE CREDIT CARD STATEMENT.

FLIGHT INFORMATION

Airline: NORWEGIAN AIR SHUTTLE
Flight: 7006
OPERATED BY: HI FLY TRANSPORTES S.A
Departure: 9:30 pm New York JFK, NY
Arrival: 10:15 am Stockholm Arlanda, SWEDEN
Departure Terminal: TERMINAL 1
Arriving on: March 25, 2014
Arrival Terminal: TERMINAL 5
Seat: 14A
Class: Economy

Airline Record Locator	[REDACTED]
Equipment:	Airbus A330-200
Estimated Time:	7 HR 45 MIN
Distance:	3,921 Miles
Meal:	Food-bev

Additional Information:

ADDITIONAL MESSAGES

RECONFIRM YOUR FLIGHTS AND VERIFY BAGGAGE
ALLOWANCE/CHARGES 24 HOURS PRIOR TO DEPARTUREANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT
IN AN INCREASE IN FARE OR ANY AIRLINE IMPOSED PENALTY
PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY
AS SCHEDULES MAY CHANGE24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS
72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS
AIRPORT CHECK-IN REQUIREMENTS -90 MINUTES PRIOR FOR DOMESTIC FLIGHTS
3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS
PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC
AIRPORT CHECK IN TIMESANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT IN A
PENALTY UP TO 100 PERCENT AND BE SUBJECT TO AN INCREASE IN
FARE.TICKETS ARE NON-TRANSFERABLE
FARE IS NOT GUARANTEED UNTIL TICKET IS PURCHASED.

AGENT REMARKS



PLEASE REVIEW ITINERARY AND ADVISE BY END OF
DAY 3/21 IF YOU ARE READY TO TICKET.
THANK YOU FOR CALLING AMERICAN EXPRESS TRAVEL
AND LIFESTYLE SERVICES. MARIANN EXT 57499

If you need hotel accommodations during your trip, we are pleased to offer you the following hotels, which are members of the Fine Hotels & Resorts program - an exclusive benefit for Centurion Card members.

When you reserve your stay through Centurion Travel Service, you will receive the following program amenities: A room upgrade at check-in, when available; Continental breakfast for two each day of your stay; 4pm late check-out; and a special amenity that varies by property.

Grand Hotel	S. Blasieholmshamnen 8
	Stockholm, 10327, Sweden

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions. Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Air Transportation. Important airline ticket terms and conditions and other important notices apply to air transportation. For more information, please visit: [TICKET TERMS AND CONDITIONS AND OTHER IMPORTANT NOTICES](#).

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

CALIFORNIA: This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRC's website at: www.tcrinfo.org.

WASHINGTON: If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

NEVADA:

RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL

You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

SOUTHERN NEVADA: 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: ncad@fyiconsumer.org

NORTHERN NEVADA: 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: ncad@fyiconsumer.org

California CST#1022318-10, Rhode Island ML#1192, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126.