

American Express Travel Record Locator:

[REDACTED]

Agent ID: ES

ITINERARY

Generated: January 17, 2013 10:01 AM
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Travel Arrangements for:

[REDACTED]

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 09:00 PM on January 18, or this entire reservation will automatically cancel.

Travel Details:

Thursday January 24, 2013

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

FLIGHT INFORMATION

Airline: SCANDINAVIAN AIRLINES
Flight: 908
Departure: 6:55 pm Newark, NJ
Arrival: 8:15 am Oslo, NORWAY

Departure Terminal: TERMINAL B
Arriving on: January 25, 2013
Seat: 16A
Class: Coach

Airline Record Locator	
Equipment:	Airbus A330-300
Estimated Time:	7 HR 20 MIN
Distance:	3,692 Miles
Meal:	Meal service

Travel Details:

Friday January 25, 2013

HOTEL INFORMATION

Hotel: LEADING HOTELS OF THE WORLD
HOTEL CONTINENTAL
STORTINGSGATEN 24-26
OSLO NO 0117
Phone Number: 47-22-824040
Fax Number: 47-22-429689

Confirmation Number: 64478698
Hotel Rate: 2,680.00 NOK per night
Late Arrival Guarantee - Credit Card
Special Info: DELUXE ROOM 1 KING BED
CANCEL 24 HOURS BEFORE ARRIVAL

Check-In: 1/25/2013
Check-Out: 2/4/2013

FINE HOTEL AND RESORT PROGRAM. FOR PAYMENT, CARDMEMBERS MUST USE AN AMERICAN EXPRESS CARD PRODUCT IN HIS/HER NAME.

Travel Details:

Monday February 4, 2013

FLIGHT INFORMATION

Airline: SCANDINAVIAN AIRLINES
Flight: 907
Departure: 10:25 am Oslo, NORWAY
Arrival: 12:50 pm Newark, NJ

Arrival Terminal: TERMINAL B
Seat: 16A
Class: Coach

Airline Record Locator	
Equipment:	Airbus A330-300
Estimated Time:	8 HR 25 MIN
Distance:	3,692 Miles
Meal:	Meal service



Additional Information:

ADDITIONAL MESSAGES

RECONFIRM YOUR FLIGHTS AND VERIFY BAGGAGE
ALLOWANCE/CHARGES 24 HOURS PRIOR TO DEPARTURE

PLEASE VERIFY YOUR ITINERARY FOR ACCURACY. SHOULD YOU
FIND ANY DISCREPANCIES PLEASE CALL US IMMEDIATELY
UPON RECEIPT OF YOUR ITINERARY.
ANY CHANGE OR CANCELLATION OF THIS TICKET MAY BE SUBJECT
TO AN INCREASE IN FARE.
TICKETS ARE NON-TRANSFERABLE
FARE IS NOT GUARANTEED UNTIL TICKET IS PURCHASED.

PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY
AS SCHEDULES MAY CHANGE.

* 24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS
* 72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS
AIRPORT CHECK-IN REQUIREMENTS -
* 90 MINUTES PRIOR FOR DOMESTIC FLIGHTS
* 3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS
* PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC AIRPORT
CHECK IN TIMES

ADDITIONAL TAXES, SERVICE CHARGES, INSURANCE, OR OTHER
FEES MAY APPLY TO HOTEL AND CAR RENTAL RESERVATIONS.
ADVANCE RESERVATIONS ARE RECOMMENDED IF YOU WISH TO ENJOY
GOLF, SPA, DINING, AFTERNOON TEA OR REQUIRE ANY SPECIAL
ARRANGEMENTS IN ADVANCE OF YOUR HOTEL STAY.

AGENT REMARKS

THIS RESERVATION IS FOR [REDACTED]
ON HOLD UNTIL 18JAN AT 9PM EASTERN TIME
PLEASE CHECK FOR ACCURACY
WHEN YOU CALL BACK IN PLEASE REF RECORD
LOCATOR [REDACTED] IF I AM NOT AVAIL ANY AGENT
WILL BE ABLE TO ASSIST
THANK YOU

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions.

Air Transportation. Important airline ticket terms and conditions and other important notices apply to air transportation. For more information, please visit: [TICKET TERMS AND CONDITIONS AND OTHER IMPORTANT NOTICES](#).

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

CALIFORNIA: This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRC's website at: www.tcrfinfo.org.

WASHINGTON: If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

NEVADA:

RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL

You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

SOUTHERN NEVADA: 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: ncad@fyiconsumer.org

NORTHERN NEVADA: 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: ncad@fyiconsumer.org

California CST#1022318-10, Rhode Island ML#1192, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126.