

American Express Travel Record Locator:
BHZMMV

Travel Arrangements for:
EPSTEIN/JEFFREY E

Travel Details:
Friday April 4, 2014

Agent ID: 77

ITINERARY

Generated: December 16, 2013 01:15 PM

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HOTEL INFORMATION

Hotel: LUXURY COLLECTION
THE PHOENICIAN SCOTTSDALE
6000 EAST CAMELBACK RD
SCOTTSDALE AZ 85251
Phone Number: 1-480-941-8200
Fax Number: 1-480-947-4311

Check-In: 4/4/2014
Check-Out: 4/6/2014

Confirmation Number: C895659221
Hotel Rate: 1,243.55 USD per night
Special Info: CASITA SUITE POOL VIEW
CANCEL 07 DAYS BEFORE ARRIVAL
Corporate Discount - 267372

FINE HOTEL AND RESORT PROGRAM. FOR PAYMENT, CARDMEMBERS MUST USE AN AMERICAN EXPRESS CARD PRODUCT IN HIS/HER NAME.

HOTEL INFORMATION

Hotel: LUXURY COLLECTION
THE PHOENICIAN SCOTTSDALE
6000 EAST CAMELBACK RD
SCOTTSDALE AZ 85251
Phone Number: 1-480-941-8200
Fax Number: 1-480-947-4311

Check-In: 4/4/2014
Check-Out: 4/6/2014

Confirmation Number: C565659223
Hotel Rate: 569.05 USD per night
Special Info: DELUXE NON-SMOKING- ROOM 2 -CLOSE TO SUITE
CANCEL 07 DAYS BEFORE ARRIVAL
Corporate Discount - 267372

FINE HOTEL AND RESORT PROGRAM. FOR PAYMENT, CARDMEMBERS MUST USE AN AMERICAN EXPRESS CARD PRODUCT IN HIS/HER NAME.

HOTEL INFORMATION

Hotel: WALDORF ASTORIA
ARIZONA BILTMORE WALDORF
2400 E MISSOURI AVE
PHOENIX AZ 85016
Phone Number: 602-955-6600

Check-In: 4/4/2014
Check-Out: 4/6/2014

Confirmation Number: 3535755164PTS1
Hotel Rate: 799.00 USD per night
Late Arrival Guarantee - Credit Card

FHR
YOUR CONFIRMATION NUMBER FOR THIS HOTEL IS 3535755164



VILLA SUITE KING

BOTH RESERVATIONS AT THE ARIZONA BILTMORE HAS A 28.00USD PER DAY PER NIGHT RESORT FEE

12.00USD PER DAY SELF PARKING AND 28.00USD PER DAY VALET PARKING

FINE HOTEL AND RESORT PROGRAM. FOR PAYMENT, CARDMEMBERS MUST USE AN AMERICAN EXPRESS CARD PRODUCT IN HIS/HER NAME.

CANCEL HOTEL RESERVATION 2DAYS PRIOR TO ARRIVAL TO AVOID CHARGES.

HOTEL INFORMATION

Hotel:	WALDORF ASTORIA	Check-In:	4/4/2014
	ARIZONA BILTMORE WALDORF	Check-Out:	4/6/2014
	2400 E MISSOURI AVE		
	PHOENIX AZ 85016		
Phone Number:	602-955-6600		
Confirmation Number:	3537155355PTS2		
Hotel Rate:	299.00 USD per night		
	Late Arrival Guarantee - Credit Card		

FHR

YOUR CONFIRMATION NUMBER FOR THIS HOTEL IS 3537155355

STANDARD ROOM 2 QUEEN BEDS

FINE HOTEL AND RESORT PROGRAM. FOR PAYMENT, CARDMEMBERS MUST USE AN AMERICAN EXPRESS CARD PRODUCT IN HIS/HER NAME.

CANCEL HOTEL RESERVATION 2DAYS PRIOR TO ARRIVAL TO AVOID CHARGES.

Additional Information:

ADDITIONAL MESSAGES

ADVANCE RESERVATIONS ARE RECOMMENDED IF YOU WISH TO
ENJOY GOLF, SPA, DINING, AFTERNOON TEA OR REQUIRE
ANY SPECIAL ARRANGEMENTS IN ADVANCE OF YOUR HOTEL STAY
ADDITIONAL TAXES, SERVICE CHARGES, INSURANCE, OR OTHER
FEES MAY APPLY TO HOTEL AND CAR RENTAL RESERVATIONS

AGENT REMARKS

PLEASE CALL BACK TO CANCEL DUPLICATE HOTEL
RESERVATIONS TO AVOID PENALTY.
THANK YOU MANHARI EXT. 63015

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions. Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Air Transportation. Important airline ticket terms and conditions and other important notices apply to air transportation. For more information, please visit: [TICKET TERMS AND CONDITIONS AND OTHER IMPORTANT NOTICES](#).

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

CALIFORNIA: This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; ■■■, Box 6001; Larkspur, CA 94977-6001; or by visiting TCRC's website at: www.tccrinfo.org.

WASHINGTON: If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

NEVADA:

RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL

You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

SOUTHERN NEVADA: 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: ncad@fyiconsumer.org

NORTHERN NEVADA: 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: ncad@fyiconsumer.org

California CST#1022318-10, Rhode Island ML#1192, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126.