

## American Express Travel Record Locator:

Agent ID: KS

## INVOICE

Generated: October 15, 2013 10:41 AM

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## Travel Arrangements for:

## TICKET INFORMATION:

Airline Name: AEROFLOT RUSSIAN Ticket Date: 10/15/2013  
Ticket Number: Invoice:  
Check Digit: 6 Electronic: Yes

## CHARGES

|                                          |               |
|------------------------------------------|---------------|
| <b>Total charged to American Express</b> | <b>112.00</b> |
| Ticket Base Fare:                        | 112.00        |
| Gov't Taxes/Airline Imposed Fees:        | 0.00          |
| Total (USD) Ticket Amount:               | 112.00        |
| Ticket Exchange                          |               |
| Original Fare/Ticket Credit - 6741:      | (659.50)      |
| New Fare/Ticket - 7313045458:            | 671.50        |
| Amount Charge/Credit:                    | 12.00         |
| Airline Ticket Exchange Fee:             | 100.00        |

## Travel Details:

Monday January 20, 2014

CITIZENS OF MUST CARRY A VALID PASSPORT  
A VISA IS REQUIRED FOR ENTRY INTO RUSSIA

## FLIGHT INFORMATION

Airline: AEROFLOT RUSSIAN  
Flight: 101  
Departure: 2:10 pm New York JFK, NY  
Arrival: 8:20 am Moscow Svo, RUSSIA  
  
Departure Terminal: TERMINAL 1  
Arriving on: January 21, 2014  
Arrival Terminal: TERMINAL D - DOMESTIC/INTL  
Seat: Unassigned  
Class: Economy

|                               |                 |
|-------------------------------|-----------------|
| <b>Airline Record Locator</b> |                 |
| Equipment:                    | Airbus A330-300 |
| Estimated Time:               | 9 HR 10 MIN     |
| Distance:                     | 4,661 Miles     |
| Meal:                         | No Meal Service |

## Travel Details:

Tuesday January 21, 2014

ASSIGNED SEATING IS RESTRICTED TO AIRPORT CHECK IN

## FLIGHT INFORMATION

Airline: AEROFLOT RUSSIAN  
Flight: 12  
Departure: 10:05 am Moscow Svo, RUSSIA  
Arrival: 11:30 am St Petersburg Led, RUSSIA  
  
Departure Terminal: TERMINAL D - DOMESTIC/INTL  
Arrival Terminal: PULKOVO 1  
Seat: Unassigned  
Class: Economy

|                               |              |
|-------------------------------|--------------|
| <b>Airline Record Locator</b> |              |
| Equipment:                    | Airbus A320  |
| Estimated Time:               | 1 HR 25 MIN  |
| Distance:                     | 372 Miles    |
| Meal:                         | Snack/brunch |

ASSIGNED SEATING IS RESTRICTED TO AIRPORT CHECK IN

## Travel Details:

Sunday March 2, 2014

## FLIGHT INFORMATION

Airline: AEROFLOT RUSSIAN

|                               |  |
|-------------------------------|--|
| <b>Airline Record Locator</b> |  |
|-------------------------------|--|



Flight: 13  
 Departure: 12:20 pm St Petersburg Led, RUSSIA  
 Arrival: 1:35 pm Moscow Svo, RUSSIA

Equipment: Airbus A320  
 Estimated Time: 1 HR 15 MIN  
 Distance: 372 Miles  
 Meal: Snack/brunch

Departure Terminal: PULKOVO 1  
 Arrival Terminal: TERMINAL D - DOMESTIC/INTL  
 Seat: Unassigned  
 Class: Economy  
 ASSIGNED SEATING IS RESTRICTED TO AIRPORT CHECK IN

## FLIGHT INFORMATION

Airline: AEROFLOT RUSSIAN  
 Flight: 102  
 Departure: 3:40 pm Moscow Svo, RUSSIA  
 Arrival: 5:10 pm New York JFK, NY

**Airline Record Locator** [REDACTED]  
 Equipment: Airbus A330-300  
 Estimated Time: 10 HR 30 MIN  
 Distance: 4,661 Miles  
 Meal: Lunch/lunch

Departure Terminal: TERMINAL D - DOMESTIC/INTL  
 Arrival Terminal: TERMINAL 1  
 Seat: Unassigned  
 Class: Economy  
 ASSIGNED SEATING IS RESTRICTED TO AIRPORT CHECK IN

## Additional Information:

### ADDITIONAL MESSAGES

RECONFIRM YOUR FLIGHTS AND VERIFY BAGGAGE  
 ALLOWANCE/CHARGES 24 HOURS PRIOR TO DEPARTURE

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 ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT  
 IN AN INCREASE IN FARE OR ANY AIRLINE IMPOSED PENALTY  
 PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY  
 AS SCHEDULES MAY CHANGE  
 24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS  
 72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS  
 AIRPORT CHECK-IN REQUIREMENTS -  
 90 MINUTES PRIOR FOR DOMESTIC FLIGHTS  
 3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS  
 PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC  
 AIRPORT CHECK IN TIMES  
 ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT IN A  
 PENALTY UP TO 100 PERCENT AND BE SUBJECT TO AN INCREASE IN  
 FARE.  
 TICKETS ARE NON-TRANSFERABLE

THE AMOUNT OF GOVERNMENT TAXES/AIRLINE-IMPOSED FEES SET FORTH ON THIS  
 INVOICE MAY INCLUDE AIRLINE-IMPOSED FUEL SURCHARGES; CUSTOMERS CAN  
 CONTACT THEIR TRAVEL COUNSELOR(S) FOR AN ITEMIZED BREAKDOWN OF THIS  
 AMOUNT.

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When you reserve your stay through Centurion Travel Service, you will receive the following program amenities: A room upgrade at check-in, when available; Continental breakfast for two each day of your stay; 4pm late check-out; and a special amenity that varies by property.

Grand Hotel Europe, Orient-Express Hotel: Mikhailovskaya ulitsa 1/7  
 St.Petersburg, 191186, Russian Federation

Hotel Astoria  
 St Isaac's Square  
 Ul. Bolshaya Morskaya 39  
 St Petersburg, 190000, Russian Federation

The Taleon Imperial Hotel  
 15 Nevsky Prospect  
 59 Moika River Embankment  
 Saint-Petersburg, 191186, Russian Federation

**Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.**

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**CALIFORNIA:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRC's website at: [www.tccrinfo.org](http://www.tccrinfo.org).

**WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

#### **NEVADA:**

##### **RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL**

You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

SOUTHERN NEVADA: 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

NORTHERN NEVADA: 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

California CST#1022318-10, Rhode Island ML#1192, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126.