

## Travel Arrangements for BACH/JOSCHA

American Express Travel Record Locator JZWFUO

### Agent Details

Centurion Travel Service  
2401 W. Behrend Dr Ste.55 M/C 08-03-69  
Phoenix Arizona 85027  
Toll Free 1-877-877-0987  
When Overseas Call Collect 602-537-4000

### E-Ticket Number(s)

BACH/J	Ticket LH 2207928596606-05DEC
BACH/J	Ticket AB 7457928596607-05DEC

### Travel Details

Monday 19 Dec 16

### Other Information

CITIZENS OF GERMANY MUST CARRY A VALID PASSPORT

### Flight Information

<b>Airline Record Locator</b>	X4KM56	<b>Confirmed</b>	
<b>Airline</b>	<b>Lufthansa</b>	<b>Estimated Time</b>	7 Hrs
<b>Flight</b>	<b>LH 423</b>	<b>Equipment</b>	Boeing 747-8I
<b>Origin</b>	Boston, Logan International	<b>Meal</b>	Meals
<b>Destination</b>	Frankfurt, Frankfurt International	<b>Number of Stops</b>	Non-stop
<b>Departing</b>	04:35 PM	<b>Baggage</b>	2PC
<b>Arriving</b>	05:35 AM / 20 Dec 2016		
<b>Departure Terminal</b>	Terminal E		
<b>Arrival Terminal</b>	Terminal 1		
<b>Class</b>	E Premium Economy		
<b>Seats</b>	Unassigned		



## Travel Details

Tuesday 20 Dec 16

## Flight Information

Airline Record Locator	X4KM56		<b>Confirmed</b>	
Airline	<b>Air Berlin</b>		Estimated Time	1 Hr 10 Mins
Flight	<b>AB 6576</b>		Equipment	Airbus Industrie A320-100/200
Origin	Frankfurt,	Frankfurt International	Meal	Food-Bev/Pur
Destination	Berlin,	Berlin-Tegel / Otto Lilienthal	Number of Stops	Non-stop
Departing	09:25 AM		Baggage	2PC
Arriving	10:35 AM			
Departure Terminal	Terminal 2			
Class	E Economy Class			
Seats	Unassigned			

## Travel Details

Thursday 02 Feb 17

## Flight Information

Airline Record Locator	X4KM56		<b>Confirmed</b>	
Airline	<b>Lufthansa</b>		Estimated Time	1 Hr 10 Mins
Flight	<b>LH 187</b>		Equipment	Airbus Industrie A321
Origin	Berlin,	Berlin-Tegel / Otto Lilienthal	Meal	Snack
Destination	Frankfurt,	Frankfurt International	Number of Stops	Non-stop
Departing	12:45 PM		Baggage	2PC
Arriving	01:55 PM			
Arrival Terminal	Terminal 1			
Class	Y Economy Class			
Seats	Unassigned			

## Travel Details

Friday 03 Feb 17

## Flight Information

Airline Record Locator	X4KM56		<b>Confirmed</b>	
Airline	<b>Lufthansa</b>		Estimated Time	8 Hrs 15 Mins
Flight	<b>LH 422</b>		Equipment	Boeing 747-8I
Origin	Frankfurt,	Frankfurt International	Meal	Meals
Destination	Boston,	Logan International	Number of Stops	Non-stop
Departing	10:55 AM		Baggage	2PC
Arriving	01:10 PM			
Departure Terminal	Terminal 1			
Arrival Terminal	Terminal E			
Class	N Premium Economy			
Seats	Unassigned			

Thank You For Choosing American Express Travel Services



## Additional Messages

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ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT  
 IN AN INCREASE IN FARE OR ANY AIRLINE IMPOSED PENALTY  
 PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY  
 AS SCHEDULES MAY CHANGE  
 24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS  
 72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS  
 AIRPORT CHECK-IN REQUIREMENTS -  
 90 MINUTES PRIOR FOR DOMESTIC FLIGHTS  
 3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS  
 PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC  
 AIRPORT CHECK IN TIMES

## Hotel Offers

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American Express Travel offers FINE HOTELS & RESORTS properties in your travel destination! Take advantage of your Centurion benefits by booking your hotel stay through FINE HOTELS & RESORTS and receive access to these complimentary benefits with each reservation:

- Noon check-in, when available
- Room Upgrade upon arrival, when available\*
- Daily breakfast for two people
- Guaranteed 4pm late checkout
- Additional special amenity unique to each property, such as a \$100 food and beverage credit or a massage for two people\*\*

See Program terms and conditions for additional details at [www.americanexpress.com/fhr](http://www.americanexpress.com/fhr).

**To book your stay, visit [americanexpress.com/fhr](http://americanexpress.com/fhr) or call your Travel Office.**

\* Certain room categories are not eligible for upgrade; call Centurion Travel Service for details

\*\* Benefits vary by property; call Centurion Travel Service for details.

## For more information on benefits and eligibility, please visit:

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- Centurion Hotel Program: [centurion.com](http://centurion.com)
- FINE HOTELS & RESORTS: [amextravel.com/fhr](http://amextravel.com/fhr)
- The Hotel Collection: [americanexpress.com/us/credit-cards/benefits/detail/the-hotel-collection/premier-gold](http://americanexpress.com/us/credit-cards/benefits/detail/the-hotel-collection/premier-gold)
- International Airline Program: [iap.americanexpress.com](http://iap.americanexpress.com)
- Cruise Privileges Program: [americanexpress.com/cruiseprivileges](http://americanexpress.com/cruiseprivileges)
- Platinum Destinations Vacations: [americanexpress.com/us/credit-cards/benefits/detail/platinum-destinations-vacations/platinum](http://americanexpress.com/us/credit-cards/benefits/detail/platinum-destinations-vacations/platinum)
- Pay with Points: [americanexpress.com/paywithpoints](http://americanexpress.com/paywithpoints)

## Travel Information

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Optional travel insurance can be purchased at [www.allianz.com](http://www.allianz.com). Please note, if you make any changes in the future to your travel plans, please be sure to update the insurance provider.

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Travelers desiring transportation across any international boundary are responsible for obtaining all necessary travel documents and complying with all government travel requirements. You must present all exit, entry and other documents required by law. Amex shall not be responsible to you for any loss or expense due to your failure to comply with such requirements. Travel Suppliers reserve the right to refuse carriage to any passenger who has not complied with applicable laws, regulations, orders, demands, or requirements or whose documents are not complete. It is your responsibility to research the travel documentation requirements applicable to your journey. Many countries require that your passport be valid for up to six (6) months from your date of entry or planned departure date from the foreign country. For U.S. passport holders, country-specific documentation and passport validity requirements are accessible at <http://travel.state.gov/content/passports/english/country.html>. Due to frequent changes, Amex cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on the foregoing website.

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Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

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- **CALIFORNIA:** Upon cancellation of the transportation or travel services, where the passenger is not at fault and has not cancelled in violation of any terms and conditions previously clearly and conspicuously disclosed and agreed to by the passenger, all sums paid to the seller of travel for services not provided will be promptly reimbursed to the passenger. This provision does not apply where the seller of travel has remitted the payment from customer to another registered wholesale seller of travel or a carrier, without obtaining a refund and such other provider fails to provide the agreed-upon transportation or service. In this situation, the initial seller of travel must provide the passenger with a written statement accompanied by bank records establishing the disbursement of the customer payment, and if disbursed to a registered wholesaler of travel, proof of current registration of that wholesaler. This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with the TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to the passenger when required. The maximum amount that may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove the claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which a TCRF claim is filed. A claim form may be requested by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting the TCRF's website at [www.tcrfinfo.org](http://www.tcrfinfo.org).
- **WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.
- **HAWAII:** Please visit [http://cca.hawaii.gov/pvl/files/2013/06/consumer\\_rights.pdf](http://cca.hawaii.gov/pvl/files/2013/06/consumer_rights.pdf) for information on Hawaii consumer rights. The name and address of the financial institution which maintains our travel agency trust account is Bank of Hawaii, Waikiki Branch, 2222 Kalakaua Avenue, Honolulu, HI 96815. The name of the trust account is a Client Trust Account.

California CST#1022318, Washington UBI#600-469-694, Iowa TA#669.