

## Travel Arrangements for BACH/JOSCHA

American Express Travel Record Locator OZVGPO

## Agent Details

Centurion Travel Service  
2401 W. Behrend Dr Ste.55 M/C 08-03-69  
Phoenix Arizona 85027  
Toll Free 1-877-877-0987  
When Overseas Call Collect 602-537-4000

## E-Ticket Number(s)

BACH/J Ticket LH 2207156729472-20JUN  
BACH/J Ticket LH 2207156969284/85-20JUN

## Travel Details

Sunday 02 Sep 18

## Flight Information

|                        |                              |                 |                               |
|------------------------|------------------------------|-----------------|-------------------------------|
| Airline Record Locator | NFRKYL                       | Confirmed       |                               |
| Airline                | Lufthansa                    | Estimated Time  | 1 Hr 10 Mins                  |
| Flight                 | LH 2035                      | Equipment       | Airbus Industrie A320-100/200 |
| Origin                 | Berlin,                      | Meal            | Snack                         |
| Destination            | Muenchen,                    | Number of Stops | Non-stop                      |
| Departing              | 10:45 AM                     |                 |                               |
| Arriving               | 11:55 AM                     |                 |                               |
| Arrival Terminal       | Terminal 2                   |                 |                               |
| Class                  | W Economy Class              |                 |                               |
| Seats                  | 9C                           |                 |                               |
| Meal                   | BACH/JOSCHA - Veg Vegan Meal |                 |                               |
|                        | BACH/JOSCHA - Veg Vegan Meal |                 |                               |

## Flight Information

|                        |                              |                 |                       |
|------------------------|------------------------------|-----------------|-----------------------|
| Airline Record Locator | NFRKYL                       | Confirmed       |                       |
| Airline                | Lufthansa                    | Estimated Time  | 2 Hrs                 |
| Flight                 | LH 1812                      | Equipment       | Airbus Industrie A319 |
| Origin                 | Muenchen,                    | Meal            | Snack                 |
| Destination            | Barcelona,                   | Number of Stops | Non-stop              |
| Departing              | 12:55 PM                     |                 |                       |
| Arriving               | 02:55 PM                     |                 |                       |
| Departure Terminal     | Terminal 2                   |                 |                       |
| Arrival Terminal       | Terminal 1                   |                 |                       |
| Class                  | W Economy Class              |                 |                       |
| Seats                  | 9C                           |                 |                       |
| Meal                   | BACH/JOSCHA - Veg Vegan Meal |                 |                       |
|                        | BACH/JOSCHA - Veg Vegan Meal |                 |                       |

## Travel Details

Saturday 08 Sep 18

### Flight Information

|                               |                              |                         |                        |                                 |
|-------------------------------|------------------------------|-------------------------|------------------------|---------------------------------|
| <b>Airline Record Locator</b> | NFRKYL                       |                         | <b>Confirmed</b>       |                                 |
| <b>Airline</b>                | Lufthansa                    |                         | <b>Estimated Time</b>  | 2 Hrs 10 Mins                   |
| <b>Flight</b>                 | LH 1131                      |                         | <b>Equipment</b>       | Airbus Industrie A320 Sharklets |
| <b>Origin</b>                 | Barcelona,                   | El Prat De Llobregat    | <b>Meal</b>            | Snack                           |
| <b>Destination</b>            | Frankfurt,                   | Frankfurt International | <b>Number of Stops</b> | Non-stop                        |
| <b>Departing</b>              | 01:50 PM                     |                         | <b>Baggage</b>         | 1PC                             |
| <b>Arriving</b>               | 04:00 PM                     |                         |                        |                                 |
| <b>Departure Terminal</b>     | Terminal 1                   |                         |                        |                                 |
| <b>Arrival Terminal</b>       | Terminal 1                   |                         |                        |                                 |
| <b>Class</b>                  | W Economy Class              |                         |                        |                                 |
| <b>Seats</b>                  | 6C                           |                         |                        |                                 |
| <b>Meal</b>                   | BACH/JOSCHA - Veg Vegan Meal |                         |                        |                                 |

### Flight Information

|                                                         |                              |                         |                 |                           |
|---------------------------------------------------------|------------------------------|-------------------------|-----------------|---------------------------|
| Airline Record Locator                                  | NFRKYL                       |                         | Confirmed       |                           |
| Airline                                                 | Lufthansa                    |                         | Estimated Time  | 8 Hrs 25 Mins             |
| Flight                                                  | LH 420                       |                         | Equipment       | Airbus Industrie A330-300 |
| Origin                                                  | Frankfurt,                   | Frankfurt International | Meal            | Meals                     |
| Destination                                             | Boston,                      | Logan International     | Number of Stops | Non-stop                  |
| Departing                                               | 05:55 PM                     |                         | Baggage         | 1PC                       |
| Arriving                                                | 08:20 PM                     |                         |                 |                           |
| Departure Terminal                                      | Terminal 1                   |                         |                 |                           |
| Arrival Terminal                                        | Terminal E                   |                         |                 |                           |
| Class                                                   | W Economy Class              |                         |                 |                           |
| Seats                                                   | 24C                          |                         |                 |                           |
| Meal                                                    | BACH/JOSCHA - Veg Vegan Meal |                         |                 |                           |
| Thank You For Choosing American Express Travel Services |                              |                         |                 |                           |

### Additional Messages

ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT  
IN AN INCREASE IN FARE OR ANY AIRLINE IMPOSED PENALTY  
PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY  
AS SCHEDULES MAY CHANGE  
24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS  
72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS  
AIRPORT CHECK-IN REQUIREMENTS -  
90 MINUTES PRIOR FOR DOMESTIC FLIGHTS  
3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS  
PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC  
AIRPORT CHECK IN TIMES

### Travel Information

All services covered by this itinerary are subject to the terms and conditions specified by the travel suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any lodging, tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee, representative or agent of American Express Travel Related Services

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- **Air Transportation**

Airlines reserve the right to change your seats at any time due to operational needs/aircraft reconfiguration. Important airline ticket terms and conditions and other important notices apply to air transportation. Please visit <https://myamextravel.com/static/conditions> for more information.

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Please note that U.S. Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information contact your airline representative or visit [https://www.faa.gov/about/initiatives/hazmat\\_safety/](https://www.faa.gov/about/initiatives/hazmat_safety/).

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Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

#### **State-Specific Disclosures:**

- **CALIFORNIA:** Upon cancellation of the transportation or travel services, where the passenger is not at fault and has not cancelled in violation of any terms and conditions previously clearly and conspicuously disclosed and agreed to by the passenger, all sums paid to the seller of travel for services not provided will be promptly reimbursed to the passenger. This provision does not apply where the seller of travel has remitted the payment from customer to another registered wholesale seller of travel or a carrier, without obtaining a refund and such other provider fails to provide the agreed-upon transportation or service. In this situation, the initial seller of travel must provide the passenger with a written statement accompanied by bank records establishing the disbursement of the customer payment, and if disbursed to a registered wholesaler of travel, proof of current registration of that wholesaler. This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with the TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to the passenger when required. The maximum amount that may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove the claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which a TCRF claim is filed. A claim form may be requested by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting the TCRF's website at [www.tcrfinfo.org](http://www.tcrfinfo.org).
- **WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.
- **HAWAII:** Please visit [http://cca.hawaii.gov/pvt/files/2013/06/consumer\\_rights.pdf](http://cca.hawaii.gov/pvt/files/2013/06/consumer_rights.pdf) for information on Hawaii consumer rights. The name and address of the financial institution which maintains our travel agency trust account is Bank of Hawaii, Waikiki Branch, 2222 Kalakaua Avenue, Honolulu, HI 96815. The name of the trust account is a Client Trust Account.

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