

Travel Arrangements for [REDACTED] / [REDACTED] [REDACTED]

American Express Travel Record Locator [REDACTED]

Agent Details

Centurion Travel Service
2401 W. Behrend Dr Ste.55 M/C 08-03-69
Phoenix Arizona 85027
Toll Free 1-877-877-0987
When Overseas Call Collect 602-537-4000

E-Ticket Number(s)



Ticket [REDACTED] 02JUN
Ticket [REDACTED] 02JUN

Travel Details

Monday 18 Jul 16

Flight Information

Airline Record Locator	[REDACTED]	Confirmed	
Airline	United Airlines	Estimated Time	44 Mins
Flight	UA 5477	Equipment	Canadair Regional Jet
Origin	Monterey, Monterey Peninsula	Number of Stops	Non-stop
Destination	San Francisco, San Francisco International	Baggage	NIL
Departing	12:05 PM		
Arriving	12:49 PM		
Arrival Terminal	Terminal 3		
Class	E Economy Class		
Seats	[REDACTED]		
Operated By	Skywest DBA United Express		

Flight Information

Airline Record Locator	[REDACTED]	Confirmed	
Airline	United Airlines	Estimated Time	5 Hrs 29 Mins
Flight	UA 1674	Equipment	Boeing 757-200/300
Origin	San Francisco, San Francisco International	Meal	Food For Purchase
Destination	Newark, Newark Liberty International	Number of Stops	Non-stop
Departing	01:45 PM	Baggage	NIL
Arriving	10:14 PM		
Departure Terminal	Terminal 3		
Arrival Terminal	Terminal C		
Class	E Economy Class		
Seats	[REDACTED]		

Travel Details

Friday 05 Aug 16

Flight Information

Airline Record Locator	[REDACTED]		Confirmed	
Airline	American Airlines		Estimated Time	5 Hrs 5 Mins
Flight	AA 1458		Equipment	Boeing 737-800
Origin	Newark,	Newark Liberty International	Meal	Food For Purchase
Destination	Phoenix,	Sky Harbor Intl	Number of Stops	Non-stop
Departing	01:45 PM		Baggage	NIL
Arriving	03:50 PM			
Departure Terminal	Terminal A			
Arrival Terminal	Terminal 4			
Class	V Economy Class			
Seats	[REDACTED]			

Flight Information

Airline Record Locator	[REDACTED]		Confirmed	
Airline	American Airlines		Estimated Time	1 Hr 52 Mins
Flight	AA 3086		Equipment	Canadair Regional Jet
Origin	Phoenix,	Sky Harbor Intl	Number of Stops	Non-stop
Destination	Monterey,	Monterey Peninsula	Baggage	NIL
Departing	04:40 PM			
Arriving	06:32 PM			
Departure Terminal	Terminal 4			
Class	V Economy Class			
Seats	[REDACTED]			
Operated By	Skywest Airlines As American Eagle			
Thank You For Choosing American Express Travel Services				

Additional Messages

ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT
IN AN INCREASE IN FARE OR ANY AIRLINE IMPOSED PENALTY
PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY
AS SCHEDULES MAY CHANGE
24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS
72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS
AIRPORT CHECK-IN REQUIREMENTS -
90 MINUTES PRIOR FOR DOMESTIC FLIGHTS
3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS
PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC
AIRPORT CHECK IN TIMES

Hotel Offers

American Express Travel offers FINE HOTELS & RESORTS properties in your travel destination! Take advantage of your Centurion benefits by booking your hotel stay through FINE HOTELS & RESORTS and receive access to these complimentary benefits with each reservation:

- Noon check-in, when available
- Room Upgrade upon arrival, when available*
- Daily breakfast for two people
- Guaranteed 4pm late checkout
- Additional special amenity unique to each property, such as a \$100 food and beverage credit or a massage for two people**

See Program terms and conditions for additional details at www.americanexpress.com/fhr.

To book your stay, visit americanexpress.com/fhr or call your Travel Office.

* Certain room categories are not eligible for upgrade; call Centurion Travel Service for details

** Benefits vary by property; call Centurion Travel Service for details.

For more information on benefits and eligibility, please visit:

- Centurion Hotel Program: centurion.com
- FINE HOTELS & RESORTS: amextravel.com/fhr
- The Hotel Collection: americanexpress.com/us/credit-cards/benefits/detail/the-hotel-collection/premier-gold
- International Airline Program: iap.americanexpress.com
- Cruise Privileges Program: americanexpress.com/cruiseprivileges
- Platinum Destinations Vacations: americanexpress.com/us/credit-cards/benefits/detail/platinum-destinations-vacations/platinum
- Pay with Points: americanexpress.com/paywithpoints

Travel Information

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Please note that U.S. Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information contact your airline representative or visit https://www.faa.gov/about/initiatives/hazmat_safety/.
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equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

- **Intermediary Disclosure**

Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

State-Specific Disclosures:

- **CALIFORNIA:** Upon cancellation of the transportation or travel services, where the passenger is not at fault and has not cancelled in violation of any terms and conditions previously clearly and conspicuously disclosed and agreed to by the passenger, all sums paid to the seller of travel for services not provided will be promptly reimbursed to the passenger. This provision does not apply where the seller of travel has remitted the payment from customer to another registered wholesale seller of travel or a carrier, without obtaining a refund and such other provider fails to provide the agreed-upon transportation or service. In this situation, the initial seller of travel must provide the passenger with a written statement accompanied by bank records establishing the disbursement of the customer payment, and if disbursed to a registered wholesaler of travel, proof of current registration of that wholesaler. This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with the TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to the passenger when required. The maximum amount that may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove the claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which a TCRF claim is filed. A claim form may be requested by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting the TCRF's website at www.tcrfinfo.org.
- **WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.
- **HAWAII:** Please visit http://cca.hawaii.gov/pvt/files/2013/06/consumer_rights.pdf for information on Hawaii consumer rights. The name and address of the financial institution which maintains our travel agency trust account is Bank of Hawaii, Waikiki Branch, 2222 Kalakaua Avenue, Honolulu, HI 96815. The name of the trust account is a Client Trust Account.

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