

Travel Arrangements for GROFF/LESLEY KATHERINE

American Express Travel Record Locator **HPKDWM**

AgentDetails

Centurion Travel Service
 2401 W. Behrend Dr Ste.55 M/C 08-03-69
 Phoenix Arizona 85027
 Toll Free [REDACTED]
 When Overseas Call Collect [REDACTED]

Ticket Information for GROFF/LESLEY KATHERINE

Airline Name	American Airlines	Ticket Date	15/09/2014
Ticket Number	7493610751	Invoice	1015749
Electronic	Yes		

Charges

Total Charged to American Express	344.20
Ticket Base Fare	293.96
Gov't Taxes/Airline Imposed Fees	50.24
Total (USD) Ticket Amount	344.20
American Express Ticketing Fee	0.00

The Baggage Rules of American Airlines apply to this itinerary, and can be accessed by visiting <http://myamextravel.com/baggage>

Travel Details

Friday 17 Oct 14

Flight Information

Airline Record Locator	HPKDWM
Airline	American Airlines
Flight	AA1065
Origin	New York, La Guardia
Destination	Miami, Miami International
Departing	1215
Arriving	1526
Departure Terminal	Terminal B
Class	S Economy Class
Seats	23B

Confirmed	
Estimated Time	3 Hrs 11 Mins
Equipment	Boeing 737-800
Meal	Food For Purchase
Number of Stops	Non-stop



Travel Details

Monday 20 Oct 14

Flight Information

Airline Record Locator	HPKDWM	Confirmed	
Airline	American Airlines	Estimated Time	2 Hrs 59 Mins
Flight	AA2258	Equipment	Boeing 737-800
Origin	Miami, Miami International	Meal	Food For Purchase
Destination	New York, La Guardia	Number of Stops	Non-stop
Departing	1230		
Arriving	1529		
Arrival Terminal	Terminal B		
Class	G Economy Class		
Seats	29A		

Loyalty Program

AA

Additional Messages

ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT IN AN INCREASE IN FARE OR ANY AIRLINE IMPOSED PENALTY PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY AS SCHEDULES MAY CHANGE
24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS
72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS
AIRPORT CHECK-IN REQUIREMENTS -
90 MINUTES PRIOR FOR DOMESTIC FLIGHTS
3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS
PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC AIRPORT CHECK IN TIMES

Travel Information

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions. **Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.**

- **Air Transportation** Important airline ticket terms and conditions and other important notices apply to air transportation. Please visit <http://myamextravel.com/static/conditions> for more information.
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- **Intermediary Disclosure** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.
- **CALIFORNIA:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The



maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRC's website at: www.tcrinfo.org.

- **WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

- **NEVADA:**

RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL

You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

SOUTHERN NEVADA: 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: ncad@fyiconsumer.org

NORTHERN NEVADA: 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: ncad@fyiconsumer.org

California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126.

