

# Travel Arrangements for GROFF/LESLEY KATHERINE

American Express Travel Record Locator **KSECNK**

## Agent Details

Centurion Travel Service  
2401 W. Behrend Dr Ste.55 M/C 08-03-69  
Phoenix Arizona 85027  
Toll Free [REDACTED]  
When Overseas Call Collect [REDACTED]

## E-Ticket Number(s)

GROFF/L Ticket DL 0068629505285-12JUN  
[REDACTED] Ticket DL 0068629505286-12JUN  
GROFF/L Ticket DL 0068636858116-10JUL

## Travel Details

Thursday 03 Aug 17

## Flight Information

<b>Airline Record Locator</b>	GRJFFK	<b>Confirmed</b>	
<b>Airline</b>	Delta Air Lines	<b>Estimated Time</b>	2 Hrs 1 Min
<b>Flight</b>	DL 3702	<b>Equipment</b>	Canadair Regional Jet
<b>Origin</b>	White Plains, Westchester County Apt	<b>Meal</b>	No Meal Svc
<b>Destination</b>	Detroit, Detroit Metropolitan Wayne County	<b>Number of Stops</b>	Non-stop
<b>Departing</b>	04:29 PM	<b>Baggage</b>	L
<b>Arriving</b>	06:30 PM		
<b>Class</b>	L Economy Class		
<b>Seats</b>	5D		
<b>Operated By</b>	Endeavor Air Dba Delta Connection		

## Travel Details

Sunday 06 Aug 17

## Flight Information

<b>Airline Record Locator</b>	GRJFFK	<b>Confirmed</b>	
<b>Airline</b>	Delta Air Lines	<b>Estimated Time</b>	1 Hr 47 Mins
<b>Flight</b>	DL 5311	<b>Equipment</b>	Canadair Regional Jet 700
<b>Origin</b>	Detroit, Detroit Metropolitan Wayne County	<b>Meal</b>	No Meal Svc
<b>Destination</b>	White Plains, Westchester County Apt	<b>Number of Stops</b>	Non-stop
<b>Departing</b>	10:05 AM	<b>Baggage</b>	L
<b>Arriving</b>	11:52 AM		
<b>Class</b>	T Economy Class		
<b>Seats</b>	15A		
<b>Operated By</b>	Expressjet Dba Delta Connection		

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## Additional Messages

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ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT IN AN INCREASE IN FARE OR ANY AIRLINE IMPOSED PENALTY  
PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY AS SCHEDULES MAY CHANGE  
24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS  
72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS  
AIRPORT CHECK-IN REQUIREMENTS -  
90 MINUTES PRIOR FOR DOMESTIC FLIGHTS  
3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS  
PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC AIRPORT CHECK IN TIMES  
ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT IN A PENALTY UP TO 100 PERCENT AND BE SUBJECT TO AN INCREASE IN FARE.  
TICKETS ARE NON-TRANSFERABLE

## For more information on benefits and eligibility, please visit:

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- CENTURION FINE HOTELS & RESORTS: [centurion.com](http://centurion.com)
- FINE HOTELS & RESORTS: [amextravel.com/fhr](http://amextravel.com/fhr)
- The Hotel Collection: [americanexpress.com/us/credit-cards/benefits/detail/the-hotel-collection/premier-gold](http://americanexpress.com/us/credit-cards/benefits/detail/the-hotel-collection/premier-gold)
- International Airline Program: [iap.americanexpress.com](http://iap.americanexpress.com)
- Cruise Privileges Program: [americanexpress.com/cruiseprivileges](http://americanexpress.com/cruiseprivileges)
- Platinum Destinations Vacations: [americanexpress.com/us/credit-cards/benefits/detail/platinum-destinations-vacations/platinum](http://americanexpress.com/us/credit-cards/benefits/detail/platinum-destinations-vacations/platinum)
- Pay with Points: [americanexpress.com/paywithpoints](http://americanexpress.com/paywithpoints)

## Travel Information

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All services covered by this itinerary are subject to the terms and conditions specified by the travel suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any lodging, tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee, representative or agent of American Express Travel Related Services Company, Inc. and its parent, subsidiaries or affiliates (collectively, "Amex") has authority to vary the terms and conditions. Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable at check-out. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Optional travel insurance can be purchased at [www.allianz.com](http://www.allianz.com). Please note, if you make any changes in the future to your travel plans, please be sure to update the insurance provider.

### International Travel Documentation and Information:

Travelers desiring transportation across any international boundary are responsible for obtaining all necessary travel documents and complying with all government travel requirements. You must present all exit, entry and other documents required by law. Amex shall not be responsible to you for any loss or expense due to your failure to comply with such requirements. Travel Suppliers reserve the right to refuse carriage to any passenger who has not complied with applicable laws, regulations, orders, demands, or requirements or whose documents are not complete. It is your responsibility to research the travel documentation requirements applicable to your journey. Many countries require that your passport be valid for up to six (6) months from your date of entry or planned departure date from the foreign country. For U.S. passport holders, country-specific documentation and passport validity requirements are accessible at <http://travel.state.gov/content/passports/english/country.html>. Due to frequent changes, Amex cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on the foregoing website.

- **Cuba Travel**  
By traveling on your itinerary, all travelers are attesting that they are a U.S. citizen or U.S. resident and their travel to Cuba is authorized under the Cuban Assets Control Regulations, and falls within one of the approved categories. For more information on each of the categories, please see Part 515.560 of the Cuban Assets Control Regulations at <http://www.ecfr.gov>. Additional information can be found at <https://www.treasury.gov/resource-center/sanctions/Programs/Pages/cuba.aspx>. Travel for traditional tourist activities is prohibited, and travelers are expected to maintain a full schedule of activities related to their category of travel. If providing any insurance benefits under the American Express policy would violate U.S. economic or trade sanctions, then the policy will be void.
- **Entry and Exit Information for Travel**  
American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

- **Air Transportation**

Airlines reserve the right to change your seats at any time due to operational needs/aircraft reconfiguration. Important airline ticket terms and conditions and other important notices apply to air transportation. Please visit <https://myametravel.com/static/conditions> for more information.

- **Airline Notice on Hazardous Materials**

Please note that U.S. Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information contact your airline representative or visit [https://www.faa.gov/about/initiatives/hazmat\\_safety/](https://www.faa.gov/about/initiatives/hazmat_safety/).

- **Liability Statement**

You understand and agree that American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex"), when acting solely as a sales agent for travel suppliers, shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

- **Intermediary Disclosure**

Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

#### **State-Specific Disclosures:**

- **CALIFORNIA:** Upon cancellation of the transportation or travel services, where the passenger is not at fault and has not cancelled in violation of any terms and conditions previously clearly and conspicuously disclosed and agreed to by the passenger, all sums paid to the seller of travel for services not provided will be promptly reimbursed to the passenger. This provision does not apply where the seller of travel has remitted the payment from customer to another registered wholesale seller of travel or a carrier, without obtaining a refund and such other provider fails to provide the agreed-upon transportation or service. In this situation, the initial seller of travel must provide the passenger with a written statement accompanied by bank records establishing the disbursement of the customer payment, and if disbursed to a registered wholesaler of travel, proof of current registration of that wholesaler. This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with the TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to the passenger when required. The maximum amount that may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove the claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which a TCRF claim is filed. A claim form may be requested by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting the TCRF's website at [www.tcrfinfo.org](http://www.tcrfinfo.org).
- **WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.
- **HAWAII:** Please visit [http://cca.hawaii.gov/pvt/files/2013/06/consumer\\_rights.pdf](http://cca.hawaii.gov/pvt/files/2013/06/consumer_rights.pdf) for information on Hawaii consumer rights. The name and address of the financial institution which maintains our travel agency trust account is Bank of Hawaii, Waikiki Branch, 2222 Kalakaua Avenue, Honolulu, HI 96815. The name of the trust account is a Client Trust Account.

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