

Tel: + [REDACTED] E-mail: [REDACTED]

EDUCATION

- Stockholm School of Economics (SSE)** **Stockholm, Fall 2007 – Spring 2013**
- MSc Business and Economics - Accounting & Financial Management.
 - BSc Business and Economics - Accounting & Financial Management and Marketing.
- University of Buenos Aires/Vestfold University College** **Buenos Aires, Spring 2011**
- Corporate Social Responsibility, 30 ECTS.
- Università Commerciale Luigi Bocconi** **Milan, Fall 2009**
- Exchange semester.
- La Sorbonne** **Paris, Fall 2006**
- Cours de Civilisation Française de la Sorbonne (French language course).
- Viktor Rydberg Gymnasium Odenplan** **Stockholm, Fall 2003 - Spring 2006**
- Upper Secondary School (Social Sciences and Economics). Final grade: 20/20.
- Scandinavian School of Brussels** **Brussels, Fall 2004 - Spring 2005**
- Exchange year.

WORK EXPERIENCE

- Rocket Internet GmbH – Global Venture Development Intern** **Sydney, Fall 2012**
- Customer service manager for the recently launched online subscription based food delivery service HelloFresh.
 - Responsible for business development including implementation of several tools to increase operational efficiency and improve customer satisfaction and retention. During my internship the customer base tripled.
 - Developed and managed CRM campaigns and created weekly reports to investors.
- Atlas Copco – International Internship Program** **Nanjing (China), Summer 2012**
- Managed a project aiming to improve the decision-making processes within the R&D department.
 - Planned, conducted and synthesized >20 interviews with key personnel from various departments.
 - Gathered and analysed internal and external data, which complemented insights from interviews.
 - Internal presentation of my findings and conclusion for how to improve their processes.
- CFI Group – Assistant Consultant** **Stockholm, Spring 2010 – Spring 2012**
- Consulting firm specialised in increasing their clients' customer satisfaction.
 - Assisted in various customer and employee satisfaction improvement projects for large Swedish companies in various sectors (retail, real estate, energy and telecommunication).
 - Conducted data analysis and prepared presentations.
- Kanton Finansiella Rådgivning – Summer Associate** **Stockholm, Summer 2011**
- Compiled, reviewed and assessed financial communication from all companies listed on NASDAQ OMX.
 - Created a database structuring large sets of data, analysed statistics and prepared seminar materials.
- STS Language Schools – Course Town Assistant** **Brighton (UK), Summer 2009**
- Responsible for the management of the daily operations in Brighton together with two colleagues.
 - Communicated with course leaders, developed supplier relationships, handled student issues, planned activities and solved daily problems.

EXTRACURRICULAR ACTIVITIES

- Mentor Sverige** **Stockholm, Spring 2013 – Spring 2014**
- Mentoring and coaching a young girl.
- Sustainergies – Project Manager CSR Live** **Stockholm, Fall 2011 – Spring 2012**
- I initiated the program CSR Live, with the goal to give 20 selected students a better understanding of how companies work with sustainability. Recruited a project partner. Planned the program. Identified, contacted and presented the idea to companies (total budget of SEK 40,000). Marketed the program towards students at five different universities. Arranged a CSR Live diploma event at Scandic Malmen with 50 participants.
 - The program consisted of visits to the CSR/sustainability departments of ICA, Åhléns, Pernod Ricard and Folksam and included both presentations and case solving.
- Exchange Japan – Project Magazine Editor** **Stockholm/Tokyo, Fall 2008 – Spring 2009**
- SSE Student Association project resulting in an exchange to Japan where we arranged a fair at the Embassy of Sweden and visited several Swedish and Japanese companies.
 - Identified and contacted sponsors to fund the project (budget SEK 250,000) and created a project magazine.
- Aldea Yanapay – Volunteer** **Cusco (Peru), Summer 2008**
- Responsible for a class of 15 Peruvian children, teaching English and leading other activities (art, playtime, reading).

OTHER INFORMATION

- Languages:** Swedish (native), English (fluent), French (intermediate), Spanish (intermediate oral skills), Italian (basic).
- Data skills:** Word, Excel, PowerPoint, SPSS.
- Interests:** Travelling, yoga and antique markets.
- References and letters of recommendation:** will be provided upon request.