JTCC

INVOICE

9/1/2017

TO: Ms. Faith Kates
[redacted]

FROM: Ray Benton
CEO, JTCC
[redacted]

PAYABLE TO: JTCC
(JTCC is a 501c3 nonprofit organization, Tax ID [redacted])

DUE: Upon receipt

2017 US Open

Type	Order Date	Date	D/E	Session	Box	Qty	Seats	Total
Tickets	9/1/2017	Tues, Sept 5	Day	17	21G	4	5,6,7,8	$ 2,800.00

TOTAL	$	2,800.00
PAID	$	-
BALANCE DUE	$	2,800.00

JTCC

Refund and Exchange policy

JTCC has the following inclement weather and refund policies for the 2017 US Open:

Inclement Weather

When a ticket is purchased through JTCC, the donor/purchaser assumes the risk of weather-related cancellation or postponement. In the event that a session has been cancelled, tickets may be exchanged for select sessions subject to availability. JTCC cannot guarantee ticket availability, exchange of equal value or comparable seat location.

JTCC has adopted the same definition of a "completed session" as the USTA as follows:

If match play on Arthur Ashe stadium for a day session begins prior to 5 pm or an evening session begins prior to 9:45 pm, and either one match is completed (in one hour or more) or 90 minutes of tennis has been played, the inclement weather policy does not apply and a session is considered officially completed.

If a US Open session is cancelled, please contact a JTCC representative within 24 hours of the cancelled session for a possible exchange.

Refunds

Refunds or credit will not be given. If a US Open session is cancelled, please contact a JTCC representative within 24 hours following the cancelled session for a possible exchange. The tickets may be exchanged for select sessions determined at the discretion of JTCC, and subject to availability. All exchanges are final, and there will be no refunds or credits.

Thank you for your support of JTCC!
Here's to another Grand Slam experience in 2017!

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