

NES LLC  
9 E 71ST ST FL 1  
NEW YORK NY 10021-4102

**Account Summary**

<b>Previous Charges</b>	\$108.37
Payment Received May 7. Thank You.	- 108.37
<b>Balance Forward</b>	<b>\$ .00</b>
<b>New Charges</b>	
Voice Services	90.89
Change in Service and Partial Month	5.83
Taxes, Fees & Other Charges	32.57
<b>Total New Charges Due Jun 6</b>	<b>\$129.29</b>
Balances carried to the next bill may be assessed a 1.5% late payment charge.	
<b>Total Due</b>	<b>\$129.29</b>



**Questions About Your Bill?**

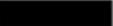
For the help & support you need, contact us at 1-800-Verizon or visit us at [verizon.com/bizsupport](http://verizon.com/bizsupport). Sign in to pay your bill, check your email, manage your Small Business Rewards account and more.



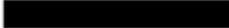
**Empower Your Business**

With a powerful combination of reliability, innovation and value, Verizon Business Services can help with your small business needs today & in the future. Call 1-877-854-2482 today to review your account.

**Questions about your bill?**

Visit  or call 1-212-890-1550



Account: 

New Charges Due: Jun 6, 2014

**Total Due \$129.29** 052514

**Do not mail a payment**

You are enrolled in Verizon's Credit Card payment option. The total amount due will be charged to your credit card on 6/06/14

NES LLC B11  
9 E 71ST ST FL 1  
NEW YORK NY 10021-4102



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**How to Reach Us**

Billing questions	verizon.com/onlinehelp	1-800-VERIZON	8:30am - 5pm M-F
Pay By Phone Service*	(third party fee applies)	1 800 345-6563	24 hours a day
Payment arrangements	verizon.com/onlinehelp	1-800-VERIZON	24 hour account information
Repair	verizon.com/repair	Call free in NY: 1-800-VERIZON	24 hours a day
To order services	verizon.com/storefront	1-800-VERIZON	8:30am - 5pm M-F
Centro Hispano de Verizon	verizon.com/espanol	1-800-VERIZON	8:30am - 5pm M-F
Preguntas de pagos	verizon.com/	1 800 281-6118	disponible las 24 horas
Online billing & payment	verizon.com/businessbillview		24 hours a day
Direct payment enrollment	verizon.com/businessbillpay	1 800 345-6563	24 hours a day

**Account Information**

**Payment by Check**

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

**Correspondence**

Go to verizon.com/contactus or mail to PO Box 33078, St. Petersburg, FL 33733

**Late Payment Charges**

To avoid a 1.5% late payment charge, payment must be received before June 6, 2014.

**Service Providers**

Verizon NY provides regional, local calling and related features, other voice services, and FIOS TV service, unless otherwise indicated. Verizon Enterprise Services provides long distance calling and other services identified by "VES" in the applicable billed line item. Verizon Online provides Internet service and FIOS TV equipment. FIOS is a registered mark of Verizon Trademark Services LLC.

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**Automatic Bill Payment Enrollment for Account:** [Redacted]

Enroll at verizon.com, or complete 4 steps below to authorize and instruct your financial institution to deduct the amount of your monthly telephone bill from your checking account and remit directly to Verizon. This also enrolls you in Paperless billing. To discontinue Automatic Bill Payment, you must call Verizon.

1: Check box      2: Sign here      3: Put date here



4: Print email address here



Go Green! Go Paperless Billing! Pay Electronically!



**New Charges: May 25 - Jun 24**

**Voice Services**

1 Monthly Dial Tone Charge May 25 - Jun 24	\$25.46
2 Verizon Freedom for Business May 25 - Jun 24 - 1 Year	49.00
3 Call Forwarding May 25 - Jun 24	7.98
4 Ultra Forward May 25 - Jun 24	2.50
5 VES Talk To The World	5.95
6 VES Charge	.00
<b>Total Voice Services</b>	<b>\$90.89</b>

**Change in Service and Partial Month**

7 Monthly Dial Tone Charge May 3 - May 24	- \$12.31
8 Monthly Dial Tone Charge May 4 - May 24	16.97
9 Verizon Freedom for Business May 3 - May 24 - 1 Year	-31.50
10 Verizon Freedom for Business May 4 - May 24 - 1 Year	32.67
<b>Total Change in Service and Partial Month</b>	<b>\$5.83</b>

**Taxes, Fees & Other Charges**

<b>Voice</b>	
11 Federal Tax	\$1.45
12 State and Local taxes	9.29
13 VES NY State Tax	.14
14 VES NY Local Tax	.17
15 County emergency services surcharge	1.00
16 Universal Service Fund - Long Distance	1.92
17 Federal Subscriber Line Charge	6.40
18 Municipal Surcharge	2.01
19 NY State/MTA Surcharge	3.04
20 NY Gross Income Tax Surcharge	.20
21 NY Gross Receipts Tax Surcharge - Long Distance	.39
22 Federal Universal Service Fund Surcharge	1.18

**Questions?**

Visit [verizon.com](http://verizon.com)  
or See Page 2 How to Reach Us

**Verizon Freedom for Business - 1 Year**

Price shown includes \$13.00  
for long distance.

**Change in Service and Partial Month**

Includes all partial month charges  
and credits including those for  
promotions, as well as activation  
and installation fees.





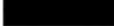
**New Charges (Continued)**

**Taxes, Fees & Other Charges (Continued)**

Voice

1 Federal Access Recovery May 25 - Jun 24 Charge	\$ .73
2 NY Universal Service Fund May 25 - Jun 24	.05
3 VES Carrier Cost Recovery Charge	.36
4 VES Long Distance Administrative Charge	.74
5 VES Long Distance Access Charge	1.85
6 VES Federal Universal Service Fee	1.32
7 VES NY State Gross Revenue Tax Surcharge	.27
8 VES NY MCTD Gross Revenue Tax Surcharge	.06
<b>Total Taxes, Fees &amp; Other Charges</b>	<b>\$32.57</b>
<b>Total New Charges</b>	<b>\$129.29</b>

**Questions?**

Visit   
or See Page 2 How to Reach Us

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**Customer Proprietary Network Information (CPNI) Notice**

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit [verizon.com](http://verizon.com) for a complete listing of our services and companies.

You may choose not to have your CPNI used for the marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

**Bankruptcy Information**

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

**You Can Block Third Party Billing to Your Verizon Bill.**

For more information, visit [verizon.com/blocking](http://verizon.com/blocking) or call us at the number listed on your bill.

**Federal Subscriber Line and Access Recovery Charges**

Effective on or about July 1, 2014, the Federal Subscriber Line Charge (SLC) and Access Recovery Charge (ARC) will be changed on primary and additional phone lines. The Federal Access Recovery Charge (ARC) is included in the SLC or may appear as a separate line item on the bill. The Subscriber Line Charge helps pay for the costs of providing and maintaining the local phone network. The ARC is a charge that carriers are permitted to assess related to changes to the federal rules for the rates charged between carriers to carry telecommunications traffic.

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**Make Account Management A Simple Task**

We know that our small business customers (less than 20 employees) like you have a lot on their minds. That's why Verizon has simplified online account management so that you can access your Verizon phone, Internet, TV and applications with one user ID and password. Explore the tools that will let you view, print and analyze billing statements, set-up Paper-Free Billing and Auto Pay, as well as access your Verizon email. Plus, you can get technical support, earn and redeem Small Biz Rewards, get special discounts and much more. We simplified your account management so that you can focus on the bigger picture. Sign in or register at [verizon.com/bizsignin1](http://verizon.com/bizsignin1) today.

And it's a similar story with our medium business customers (20 or more employees) like you who also have a lot on their mind. Explore the tools that cater to your business needs, allowing you to get order status around the clock, receive email notification when your invoice is ready so you can download or print it, and select paperless billing and pay online. You can also create, view and review the status of a repair ticket without making a phone call, as well as gain access from a mobile device or tablet, which means you are connected to your business at all times. Register today in the Business Sign-In area at [verizonenterprise.com](http://verizonenterprise.com) and keep business running smoothly.

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