

Travel Arrangements for [REDACTED]

American Express Travel Record Locator [REDACTED]

Agent Details

Centurion Travel Service
[REDACTED]

Travel Details Sunday 02 Aug 15

Other Information

CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO CHINA

Travel Details Monday 03 Aug 15

Hotel Information

Hotel	SWISSOTEL GRAND SHA	Confirmed	
Address	1 Yu Yuan Road SHANGHAI CN 200040	Stay	22 Night/s
Check In Date	Mon 03 Aug 2015	Telephone	[REDACTED]
Check Out Date	Tue 25 Aug 2015	Fax	[REDACTED]
Confirmation Number	[REDACTED]		
Special Information	Fa176454		
Base Rate	CNY 1100 / per night, may be subject to local taxes and service charges		
Cancellation Policy	Cancel 01D prior to day of arrival		
Corporate Discount	CP10001018		
Rooms	1 Room		
Guaranteed	For Late Arrival		

Thank You For Choosing American Express Travel Services

Additional Messages

ADVANCE RESERVATIONS ARE RECOMMENDED IF YOU WISH TO ENJOY GOLF, SPA, DINING, AFTERNOON TEA OR REQUIRE



ANY SPECIAL ARRANGEMENTS IN ADVANCE OF YOUR HOTEL STAY
ADDITIONAL TAXES, SERVICE CHARGES, INSURANCE, OR OTHER
FEES MAY APPLY TO HOTEL AND CAR RENTAL RESERVATIONS

Optional travel insurance can be purchased at www.allianz.com. Please note, if you make any changes in the future to your travel plans, please be sure to update the insurance provider.

Travel Information

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions. **Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.**

- **Entry and Exit Information for Travel**
American Express strongly recommends that you periodically review www.Visacentral.com for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.
- **Air Transportation** Important airline ticket terms and conditions and other important notices apply to air transportation. Please visit <http://myamextravel.com/static/conditions> for more information.
- Please note that U.S. Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information contact your airline representative or visit http://www.faa.gov/about/initiatives/hazmat_safety/.
- **Liability Statement** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.
- **Intermediary Disclosure** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.
- **CALIFORNIA:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRF's website at: www.tcrfinfo.org.
- **WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

California CST#1022318, Washington UBI#600-469-694, Iowa TA#002.

