

Travel Arrangements for [REDACTED]

American Express Travel Record Locator [REDACTED]

AgentDetails

Centurion Travel Service  
[REDACTED]

Ticket Information for [REDACTED]

Airline Name Alitalia C.A.I. S.P.A. Ticket Date 20/03/2015  
 Ticket Number [REDACTED] Invoice 1580599  
 Electronic Yes

Charges

Total Charged to American Express 1444.00  
 Ticket Base Fare 830.00  
 Gov't Taxes/Airline Imposed Fees 614.00  
 Total (USD) Ticket Amount 1444.00

The Baggage Rules of Delta Air Lines apply to this itinerary, and can be accessed by visiting <http://myamextravel.com/baggage>

The Baggage Rules of Alitalia C.A.I. S.P.A. apply to this itinerary, and can be accessed by visiting <http://myamextravel.com/baggage>

Travel Details

Sunday 22 Mar 15

Other Information

CITIZENS OF SWITZERLAND MUST CARRY A VALID PASSPORT

Flight Information

Airline Record Locator [REDACTED]  
 Airline Delta Air Lines  
 Flight DL1247  
 Origin Phoenix, Sky Harbor Intl  
 Destination New York, John F Kennedy International  
 Departing 12:13 PM  
 Arriving 08:00 PM  
 Departure Terminal Terminal 3  
 Arrival Terminal Terminal 4  
 Class M Economy Class  
 Seats [REDACTED]

Confirmed  
 Estimated Time 4 Hrs 47 Mins  
 Equipment Boeing 737-800  
 Meal Food For Purchase  
 Number of Stops Non-stop



### Flight Information

Airline Record Locator [REDACTED]  
 Airline **Alitalia C.A.I. S.P.A.**  
 Flight **AZ605**  
 Origin New York, John F Kennedy International  
 Destination Milan, Malpensa  
 Departing 09:35 PM  
 Arriving 10:40 AM / 23 Mar 2015  
 Departure Terminal Terminal 1  
 Arrival Terminal Terminal 1  
 Class O Economy Class  
 Seats [REDACTED]

**Confirmed**  
**Estimated Time** 8 Hrs 5 Mins  
**Equipment** Airbus Industrie A330  
**Number of Stops** Non-stop

### Travel Details

Friday 24 Apr 15

### Flight Information

Airline Record Locator [REDACTED]  
 Airline **Alitalia C.A.I. S.P.A.**  
 Flight [REDACTED]  
 Origin Milan, Malpensa  
 Destination New York, John F Kennedy International  
 Departing 01:00 PM  
 Arriving 04:10 PM  
 Departure Terminal Terminal 1  
 Arrival Terminal Terminal 1  
 Class L Economy Class  
 Seats [REDACTED]

**Confirmed**  
**Estimated Time** 9 Hrs 10 Mins  
**Equipment** Airbus Industrie A330  
**Number of Stops** Non-stop

Thank You For Choosing American Express Travel Services

### Additional Messages

ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT  
 IN AN INCREASE IN FARE OR ANY AIRLINE IMPOSED PENALTY  
 PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY  
 AS SCHEDULES MAY CHANGE  
 24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS  
 72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS  
 AIRPORT CHECK-IN REQUIREMENTS -  
 90 MINUTES PRIOR FOR DOMESTIC FLIGHTS  
 3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS  
 PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC  
 AIRPORT CHECK IN TIMES



## Hotel Offers

American Express Travel offers FINE HOTELS & RESORTS properties in your travel destination! Take advantage of your Centurion benefits by booking your hotel stay through FINE HOTELS & RESORTS and receive access to these complimentary benefits with each reservation:

- Noon check-in, when available
- Room Upgrade upon arrival, when available\*
- Daily breakfast for two people
- Guaranteed 4pm late checkout
- Additional special amenity unique to each property, such as a \$100 food and beverage credit or a massage for two people\*\*

See Program terms and conditions for additional details at [www.americanexpress.com/fhr](http://www.americanexpress.com/fhr).

To book your stay, visit [americanexpress.com/fhr](http://americanexpress.com/fhr) or call your Travel Office.

\* Certain room categories are not eligible for upgrade; call Centurion Travel Service for details

\*\* Benefits vary by property; call Centurion Travel Service for details.

Optional travel insurance can be purchased at [www.allianz.com](http://www.allianz.com). Please note, if you make any changes in the future to your travel plans, please be sure to update the insurance provider.

## Travel Information

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions. Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

- **Air Transportation** Important airline ticket terms and conditions and other important notices apply to air transportation. Please visit <http://myamextravel.com/static/conditions> for more information.
- Please note that U.S. Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information contact your airline representative or visit [http://www.faa.gov/about/initiatives/hazmat\\_safety/](http://www.faa.gov/about/initiatives/hazmat_safety/).
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- **CALIFORNIA:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRF's website at: [www.tcrfinfo.org](http://www.tcrfinfo.org).
- **WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

### NEVADA:

#### RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL



You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

SOUTHERN NEVADA: 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

NORTHERN NEVADA: 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126.

